



# Performance Assurance Committee Meeting

## Summary – 10<sup>th</sup> September 2024

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### KEY MESSAGES

- **AREAS OF PAC CONCERN**

- **Increase to Minimum Individual Valid Read Requirement for Class 2 and 3 Sites:**

PAC sets the minimum read percentage requirement for Class 2 and 3 sites and can update it once a year. PAC has reviewed recent read submission levels for both Classes and the numbers of sites reclassified by the CDSP since the rules were introduced. On the basis that an increase to the threshold would help to improve read submission levels and AQ accuracy, PAC has voted to **increase the individual minimum monthly requirement for both Class 2 and Class 3 from 25% to 50% of required monthly reads, with effect from 1 October 2024.**

PAFA will write out shortly to all Shipper DSC Contract Managers with more details and the Xoserve training material will also be updated. Shippers can view their individual meter point read performance in dedicated DDP Dashboards.

UNC Reference [TPD M 5.17](#) .

- **Annual Review 2024:** The Performance Assurance Framework Administrator (PAFA) reminded the PAC Committee that the 2024 Performance Assurance Framework Document Annual Review is still out for consultation with responses due by Friday 13<sup>th</sup> September 2024. Although any responses are voluntary PAC appreciate feedback and invite participation from as many in the industry as possible.

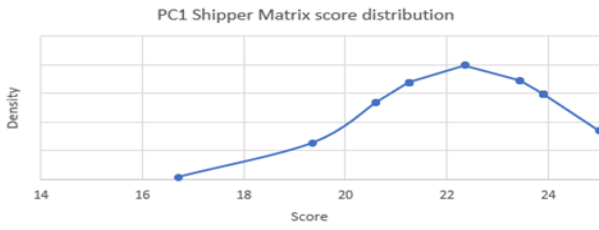
- **SHIPPER PERFORMANCE ANALYSIS**

- **HPM Distribution Graphs:** The PAC considered the graphs of the distribution of Shipper scores in the Holistic Performance Matrix (HPM) in each Product Class below. In each graph the proportion of Shippers meeting UNC requirements for the factors incorporated in the HPM are shown on the extreme right and the poor performing Shipper outliers are shown towards the left.

The line on the far right of the graph highlights the maximum score that shippers could achieve thereby meeting UNC requirements.

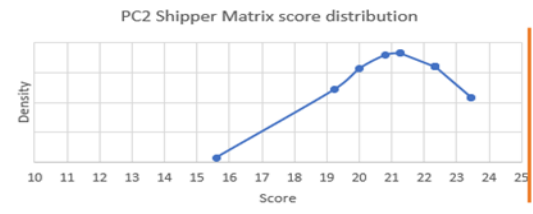


# POOR PERFORMERS IN EACH MARKET

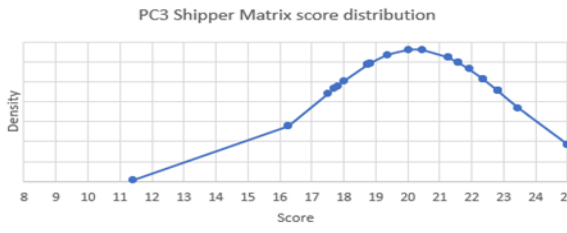


Plot Area

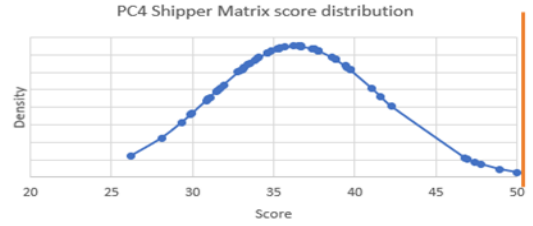
**1 Shipper within the Engagement Window (15 – 17).**



**1 Shipper within the Engagement Window (15 – 17).**



**3 Shippers within the Engagement Window (15 – 17).**



**1 Shipper within the Engagement Window (25 - 27)**