



# Performance Assurance Committee Meeting

## Summary – 13<sup>th</sup> August 2024

### KEY MESSAGES

#### • AREAS OF PAC CONCERN

- **Annual Review 2024:** The Performance Assurance Framework Administrator (PAFA) will be looking to issue the 2024 Performance Assurance Framework Document Annual Review out for consultation to the industry w/c 19<sup>th</sup> August 2024.
- **AQ Class 4 Read Performance:** The issue identified with data issues for Class 4 AQ Read Performance which was affecting the dashboards and underlying data in DDP has now been fixed. Any Performance Assurance Techniques (PATs) for Product Class 4 which were previously put on hold will be reintroduced next month and corrected data will be reflected within the Holistic Performance Matrix scores and PARR reporting.

#### • SHIPPER PERFORMANCE ANALYSIS

- **HPM Distribution Graphs:** The PAC considered the graphs of the distribution of Shipper scores in the Holistic Performance Matrix (HPM) in each Product Class below. In each graph the proportion of Shippers meeting UNC requirements for the factors incorporated in the HPM are shown on the extreme right and the poor performing Shipper outliers are shown towards the left.  
The line on the far right of the graph highlights the maximum score that shippers could achieve thereby meeting UNC requirements.

## POOR PERFORMERS IN EACH MARKET

