

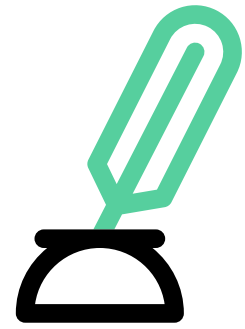


Central Data Service Provider

Data Services Contract Annual
Charging Statement for the period
1st April 2022 – 31st March 2023

(Version 2 – November 15th 2022)

Introduction



This publication, which is one of the final deliverables from our 2022 Business Plan process, sets out the charges which will apply for the services set out in the Data Services Contract (DSC) for the financial year 2022/23.

The charges set out in this statement reflect the application of DSC Charging Methodology to our budget for 2022/23 as approved by the Xoserve Board on 27th January 2022 and published in the final version of the BP22 plan document. Subsequently, we have uplifted these values by CPI-H inflation of 4.8% in order to arrive at 2022/23 prices.

Charges detail

The DSC Charges (not including Specific Charges) are split across four tables and provide the total charge per service area and investment description as well as the breakdown by customer class.

- Table 1 - General Services Charges
- Table 2 - Infrastructure Charges
- Table 3 - Change Charges
- Table 4 - Grand total of the charges from tables 1 to 3 plus any rebates or additional charges carried forward from 2021/22 into 2022/23 which gives the amount each customer class will be invoiced during 2022/23.

The 2021/22 rebates and additional charges in table 4 were calculated by comparing the charges originally invoiced to customers (after allowing for any in year adjustments made and deferrals for funding investments into 2022/23) to those generated through the quarter 3 in year forecast.

References in tables 1 to 3 (e.g. 9.2.1(b)) are provided to enable customers to link to the relevant paragraphs in the DSC Budget and Charging Methodology regarding the basis of preparation of the Annual Charging Statement.

DSC Specific Services charges are detailed in Appendix A from page 7.

Charging Schedules

In mid February we will issue you with Charging Schedules which will provide a more detailed breakdown of the charges we expect to be invoicing to your organisation each month, beginning in April 2022.

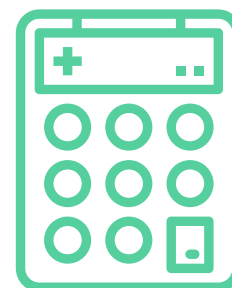
If you require any additional information please contact customerexperience@xoserve.com.

Changes made to version 2

The following changes have been made to this version of the Charging Statement

- Addition of table 4a which provides a breakdown of how the prior year charges (rebates) & additions total is broken down by item description and the relevant plan version.
- Updated charges to National Grid.

Table 1 *General Service Charges*

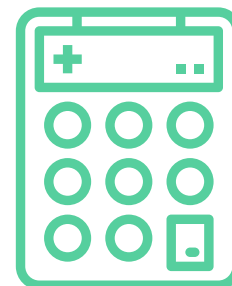


£000s (2022/23 prices)

No	Service Area	Annual Service Area Charge	Annual Service Area Charge Base			
			Shipper Users	National Grid NTS	DN Operators	IGTs
1	Manage Shipper Transfers	1,422	1,422	-	-	-
2	Monthly AQ processes	1,090	1,090	-	-	-
3	Manage updates to customer portfolio	3,987	3,588	-	399	-
4	Meter Read / Asset processing	1,116	368	-	748	-
5	Demand Estimation obligations	1,893	947	-	947	-
6	Customer Relationship Management	3,154	1,987	268	801	98
7	Customer Joiners/Leavers (UK Gas Market)	885	-	443	443	-
8	Energy Balancing (Credit Risk Management)	1,182	-	1,182	-	-
9	Customer Reporting (all forms)	1,840	625	129	968	118
10	Invoicing customers	7,899	-	948	6,951	-
11	Management of Customer Issues	769	308	38	377	45
12	Customer Contacts	2,880	1,440	173	1,129	138
13	Managing Change	14,431	7,504	1,010	5,772	144
14	Gemini Services (General)	5,584	-	5,584	-	-
15	Value Added Services (General)	1,817	1,454	-	323	40
Total General Services Charge		49,949	20,733	9,775	18,858	583

Please note that additions may be impacted by roundings in Tables 1 – 4a.

Table 2 *Infrastructure Charges*

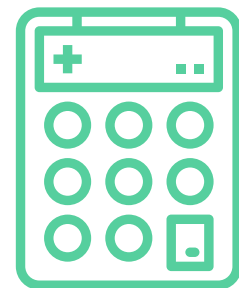


£000s (2022/23 prices)

No	Infrastructure	Annual Infrastructure Charge Base (9.3.1(a))	Annual Customer Class Infrastructure Charge Base (9.3.1(b))			
			Shipper Users	National Grid NTS	DN Operators	IGTs
1	Gemini Roadmap	6,966	-	6,966	-	-
2	UK Link Roadmap	1,944	317	19	1,604	4
	<i>Total Infrastructure Service</i>	<i>8,910</i>	<i>317</i>	<i>6,985</i>	<i>1,604</i>	<i>4</i>

Please note that additions may be impacted by roundings in Tables 1 – 4a.

Table 3 *Change Charges*

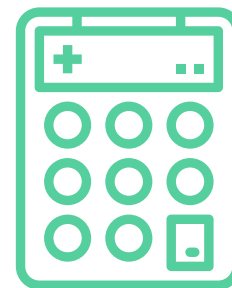


£000s (2022/23 prices)

No	Change	Annual Change Charge Base (9.4.1)	Annual Customer Class Change Charge Base (9.4.2)			
			Shipper Users	National Grid NTS	DN Operators	IGTs
1	Exceptional Customer Experience	330	148	24	153	5
2	Opening Up Our Data	900	439	16	386	60
3	Protecting Against Cyber Crime	3,128	1,405	225	1,452	47
4	Decarbonisation	1,886	-	-	1,886	-
5	REC Change	9,170	9,063	-	93	14
6a	General Change - Change Budget	3,144	1,815	66	1,093	170
6b	General Change - Balance	115	52	8	53	2
<i>Total Change Service</i>		<i>18,674</i>	<i>12,921</i>	<i>339</i>	<i>5,116</i>	<i>298</i>

Please note that additions may be impacted by roundings in Tables 1 – 4a.

Table 4 *Grand Total of DSC Charges*



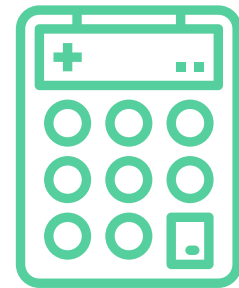
£000s (2022/23 prices)

No	DSC Charge	Total DSC Charge	Shipper Users	National Grid NTS	DN Operators	IGTs
1	General Services	49,949	20,733	9,775	18,858	583
2	Infrastructure	8,910	317	6,985	1,604	4
3	Change	18,674	12,921	339	5,116	298
	<i>Total DSC Charges for 2022/23</i>	<i>77,533</i>	<i>33,970</i>	<i>17,100</i>	<i>25,578</i>	<i>885</i>
	Prior Year Charges (Rebates) / Additions - see Table 4a	(3,124)	(862)	(1,756)	(447)	(59)
	<i>Total DSC Charges to be invoiced in 2022/23</i>	<i>74,409</i>	<i>33,108</i>	<i>15,344</i>	<i>25,131</i>	<i>826</i>

Please note that additions may be impacted by roundings in Tables 1 – 4a.

Table 4a

Breakdown of Prior Year Charges (Rebates) / Additions

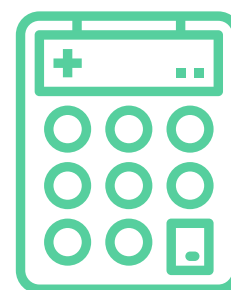


£000s (2022/23 prices)

Plan	Description	Total	Shipper Users	National Grid NTS	DN Operators	IGTs
BP20	Gemini Replatform	(90)	-	(90)	-	-
BP20	DSC Change Budget	(152)	(119)	(2)	(30)	(1)
BP20	Industry Performance Insight	(80)	(80)	-	-	-
BP20	Customer Centricity	(15)	(7)	(1)	(7)	-
BP20	Demand Estimation	(72)	(36)	-	(36)	-
BP20	Sub Total	(409)	(242)	(93)	(73)	(1)
BP21	Future of Gemini	(1,116)	-	(1,116)	-	-
BP21	Gemini Enhancements	(524)	-	(524)	-	-
BP21	DSC Change Budget	(1,075)	(620)	(23)	(374)	(58)
BP21	Sub Total	(2,715)	(620)	(1,663)	(374)	(58)
	Prior Year Charges (Rebates) / Additions	(3,124)	(862)	(1,756)	(447)	(59)

Appendix A

DSC Specific Services Charges



£000s (2022/23 prices)

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 01	Disclosure of the identity of the Proposing User to the Existing Registered User	Per telephone call	Ongoing	£5.22
SS SA22 02	Transactional service for Customer Settlement Error Claims , validation of claim	Per claim submitted. Price on application to the CDSP	As and when required	Priced on Application
SS SA22 04	Transactional service for Customer Settlement Error Claims, calculation of claim	Per claim submitted	As and when required	Priced on Application
SS SA22 05	Notification of the failure by a User to obtain a valid Meter Reading for a Monthly Read Meter	n/a	n/a	£14.00
SS SA22 06	Raise Meter Read request following failure by User to provide a valid Meter Read for an Annual Read Meter	n/a	n/a	£14.00
SS SA22 07	Submission of the Network Operator meter read to UK Link	Per read submitted to UK Link	Ongoing - monthly	£14.00
SS SA22 17	Provision of an IX connection quotation	n/a	n/a	n/a
SS SA22 18	Provision, installation and maintenance of an Option 1 IX connection	Per IX connection	Installation Ongoing Maintenance	£4,892.08 £2,328.26
SS SA22 19	Provision, installation and maintenance of an Option 2 IX connection	Per IX connection	Installation Ongoing Maintenance	£5,477.92 £3,706.77
SS SA22 20	Provision, installation and maintenance of an Option 3 IX connection	Per IX connection	Installation Ongoing Maintenance	£6,212.56 £5,229.52
SS SA22 75	Provision, installation and maintenance of an Option 4 IX connection	Per IX connection	Installation Ongoing Maintenance	Priced on Application
SS SA22 21	IX additional service - external relocation	Per activity	Ongoing	Priced on Application
SS SA22 22	IX additional service - internal relocation	Per activity	Ongoing	Priced on Application
SS SA22 23	IX additional service - remote configuration	Per activity	Ongoing	Priced on Application
SS SA22 24	IX additional service - services outside of Business Day	Per activity	Ongoing	Priced on Application

£000s (2022/23 prices)

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 25	IX decommission	Per activity	Ongoing	Priced on Application
SS SA22 76	IX service via a User Agent	TBC	TBC	n/a
SS SA22 77	Gemini XP1 Token for remote access to User's Gemini account	n/a	n/a	n/a
SS SA22 78	Gemini XP1 Token for remote access to User's Gemini account, additional tokens (chargeable)	Per additional token	As and when required	£201.08
SS SA22 79	Gemini access via the cloud	TBC	TBC	Priced on Application
SS SA22 28	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry facility. Chargeable by User Telephone Enquiry Service Volume Band including any excess charges and early termination fees. The Defined Terms for this service are in the Defined Terms worksheet	n/a	n/a	n/a
SS SA22 29	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry facility. Chargeable by User Telephone Enquiry Service Volume Band including any excess charges and early termination fees. The Defined Terms for this service are in the Defined Terms worksheet.	Per Annual Band requested (A to H) Charge per call in excess of annual band Charge per call in excess of monthly allowance	Pay As Go service - £5.22 Band B – 1,000 Calls - £3,521 Band C – 5,000 Calls - £17,066 Band D – 20,000 Calls - £59,373 Band E – 50,000 Calls - £122,135 Band F – 70,000 Calls - £151,803 Band G -150,000 Calls - £207,696 Band H – 250,000 Calls - £267,110 Calls in excess of telephone band - £5.22	
SS SA22 30	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry service. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 31	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry service. The Defined Terms for this service are in the Defined Terms worksheet.	Per Band requested (A to H) Charge per call in excess of annual band Charge per call in excess of monthly allowance	Monthly or ongoing	n/a

£000s (2022/23 prices)

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 32	Registered User Portfolio Report Service designed to provide customers either on an ad-hoc or an ongoing annual basis, with portfolio reports of supply meter point data. A chargeable service. The Defined Terms for this service are in the Defined Terms worksheet.	In the event that an Annual Registered User Portfolio Report Service is terminated, the Customer shall pay an early termination fee calculated as being 10% of the Charges which would otherwise have been due in respect of the remaining Registered User Portfolio Reports for that Year not issued as a result of such early termination	As and when required	n/a
SS SA22 33	Query Management – Standards of Service monthly report, Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£239.00
SS SA22 34	Query Management – Standards of Service monthly report, Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£79.99
SS SA22 35	Registered User Portfolio Statement, Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£333.00
SS SA22 36	Registered User Portfolio Statement, Ad Hoc Service (for one monthly scheduled report). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£147.00
SS SA22 37	Registered User Portfolio Report Annual Service. For Customer portfolios not exceeding one million Supply Points). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£1,454.00
SS SA22 38	Registered User Portfolio Report (Ad hoc service). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£733.00
SS SA22 39	Registered User Portfolio Report. For Customer portfolios exceeding one million Supply Points). The Defined Terms for this service are in the Defined Terms worksheet.	Per report. Charge on application to the CDSP	Per month	Priced on Application
SS SA22 40	CSEPs Portfolio Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£333.00
SS SA22 41	CSEPs Portfolio Report Ad Hoc service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£80.00

£000s (2022/23 prices)

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 42	Unique Sites Portfolio Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£333.00
SS SA22 43	Unique Sites Portfolio Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£80.00
SS SA22 44	Annual Asset Portfolio Annual Service (once per Year). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (one report)	Per year	£1,227.00
SS SA22 45	Annual Asset Portfolio Ad Hoc Service (per report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£1,894.00
SS SA22 46	Transco Asset Portfolio Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£521.00
SS SA22 47	Transco Asset Portfolio Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£159.95
SS SA22 48	Data Portfolio Snapshot Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£521.00
SS SA22 49	Data Portfolio Snapshot Ad Hoc (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£159.95
SS SA22 54	Historic asset and read portfolio report Annual Service. The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£1,214.00

£000s (2022/23 prices)

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 55	Historic asset and read portfolio report Annual Service. The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (4 reports per year or pro-rata depending upon when request acknowledged)	Per year	£521.00
SS SA22 56	Historic asset and read portfolio report Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	Priced on application
SS SA22 80	Supporting Information for Telephone Enquiry Usage report Ad Hoc service.	Per report	Per month	£333.00
SS SA22 81	Supporting Information for Telephone Enquiry Usage report.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per month	£53.32
SS SA22 57	Registered User Portfolio Report Service designed to provide customers either on an ad-hoc or an ongoing annual basis, with portfolio reports of supply meter point data. The Defined Terms for this service are in the Defined Terms worksheet.	In the event that an Annual Registered User Portfolio Report Service is terminated, the Customer shall pay an early termination fee calculated as being 10% of the Charges which would otherwise have been due in respect of the remaining Registered User Portfolio Reports for that Year not issued as a result of such early termination		£1,453.00
SS SA22 58	Email Reporting Service designed to provide customers with reports of specific data held in the UK Link System in relation to specific Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	n/a
SS SA22 59	Email Reporting Service up to 999 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£77.78
SS SA22 60	Email Reporting Service up to 999 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£77.78
SS SA22 61	Email Reporting Service more than 999 but less than 5000 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£116.00
SS SA22 62	Email Reporting Service more than 999 but less than 5000 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£116.00

£000s (2022/23 prices)

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 68	Telephone helpline service password re-set. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 69	Telephone helpline services fault reporting. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a

£000s (2022/23 prices)

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 74	Seasonal Energy Balancing Credit Cover effective from 1st May 2017.	Per request	Once following request	£455.00
SS SA22 86	API Service - Shippers Service designed to provide incumbent and prospective Shippers with access to specific data items as defined in the Data Permission Matrix. Chargeable by API Service Volume Band.	Charging Measure is Per band. Charging Period is Once, following the request.	Band A 60,000 API Calls	£83
			Band B 600,000 API Calls	£768
			Band C 3,600,000 API Calls	£4,186
			Band D 7,200,000 API Calls	£7,953
			Band E 12,000,000 API Calls	£12,557
			Band F 18,000,000 API Calls	£17,797
SS SA22 86	API Service - Shippers Service designed to provide incumbent and prospective Shippers with access to specific data items as defined in the Data Permission Matrix. Chargeable by API Service Flat Call Rate.	Per call	Monthly	£0.0099
SS SA22 88	CDSP reclassification of a Supply Meter Point on behalf the Registered User from Classes 2, 3 or 4 where the Class 1 criteria has been met.	Per reclassification of a Supply Meter Point to Class 1	Ongoing - monthly	£472

