

Data Permissions Matrix – Conditionality Document

Table of Contents

1. Document Purpose	2
2. Process for amending this document	2
3. Data Permissions Matrix Portfolio / Community	3
4. DSC Core Customer	4
5. Exclusions to Protected Information	4
6. Data Permissions Matrix User types	4
Alt Han Company	4
DSC Core Customers	6
Energy Theft Tip-Off Service (ETTOS)	6
Industrial and Commercial Customer	7
Meter Asset Manager	7
Meter Asset Provider	8
Performance Assurance Framework Administrator (PAFA)	10
Price Comparison Website and Third-Party Intermediary	11
Research Body	12
Supplier	12
The holder of an “Electricity Transmission Licence”	13
The holder of the smart meter communications licence	14
The parties given the power of investigation and consumer issue resolution	15
Theft Risk Assessment Service (TRAS)	15
7. Version Control	17

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

1. Document Purpose

Uniform Network Code (UNC), **General Terms, Section D – CDSP and UK Link** defines the Data Permissions Matrix (DPM):

5.2.1 (g) a document prepared and managed by the CDSP which sets out the data items available to the Parties ~~by service (i.e. application programming interface/Data Enquiry Service/Telephone)~~ (the “Data Permissions Matrix”).

The purpose of the DPM is intended to define what data the CDSP is entitled to release to Parties. The DPM does not include the Portfolio DSC Core Customer (i.e. the Registered User and relevant Network (i.e. within Network geography)), the DPM is not intended to restrict access to these parties as this data is not considered Protected Information. Specific exclusions apply – examples of which are referenced in Section 3 below.

The purpose of this Data Permissions Matrix – Conditionality Document is to provide a summary of the User types set out within the DPM and includes details such as any specific conditionality agreed by the Data Services Contract (DSC) Contract Management Committee (CoMC) to allow a User type access to data.

The DPM – Conditionality Document will form part of the DPM. For the avoidance of doubt, in the event of an inconsistency between the provisions of the DPM and the DPM – Conditionality Document, the DPM will take precedent.

The Central Data Service Provider (CDSP) will be responsible for maintaining the DPM – Conditionality Document. Any proposed changes to format of the DPM – Conditionality Document must be agreed by the DSC CoMC before being implemented. *Please see Section 2 of this document for the details around amending the document.*

The document proposes to include the following information for the User types within the DPM:

Organisation Details / Recognised Role	
Background	
Purpose of Access to Data	
Special Conditionality	
Commercial Model	

2. Process for amending this document

In relation to content changes to the DPM – Conditionality Document, where a Disclosure Request Report is submitted and approved by DSC CoMC to allow access to data to a User type, the associated updates to DPM will be reflected in the DPM – Conditionality Document by the CDSP and published on Xoserve.com for visibility.

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

Please note, the Disclosure Request Report template will also include a view of the information that will be provided for that User type within the DPM – Conditionality Document ahead of being updated officially.

For structural changes to DPM – Conditionality Document, this must be approved by the CoMC.

Any DSC Party or the CDSP may propose an amendment to this document by following the process set out below:

- 1) If the amendment is proposed by a DSC Party, the proposed amendments should be shared with CDSP with sufficient time to enable CDSP to share with all CoMC Representatives prior to the CoMC where approval will be sought.
- 2) If CDSP propose the amendments, CDSP will share the amendments with CoMC in line with the Terms of Reference of the meeting where approval will be sought.
- 3) Proposed amendments to be added to the agenda for the CoMC where approval will be sought.
- 4) CoMC Representatives and CDSP to review the amendments.
- 5) Any comments relating to the amendments to be discussed at CoMC.
- 6) Approval of any amendments to be given at CoMC.
- 7) Once approved CDSP will:
 - update the document with the approved amendments;
 - update the version control on the final page of this document; and
 - arrange for the updated document to be published

The DPM – Conditionality Document should be officially reviewed by the CDSP on an annual basis with the outcome being reported back the CoMC. This review should ensure that the information in the DPM aligns with that set out within the DPM – Conditionality Document, plus assess if the structure of the document is still suitable.

3. Data Permissions Matrix Portfolio / Community

Within the DPM certain user types have a Portfolio and Community view*.

- **Portfolio** – this is where a party is either **currently appointed** at the Supply Meter Point (SMP) or has **previously been appointed** at the SMP, or the SMP is within the Network geography. In order to disclose the information, the effective dates of the relevant data must indicate that the data was relevant / valid during their appointment period. E.g. a previous Shipper can receive Meter Readings during their ownership.
- **Community** – this is where the party is **not appointed** at the SMP or it is outside of the Network geography. For certain party types they may be entitled data where we can see that they are either: an incoming appointee (for example, in the case of a Shipper that they have a Confirmation Status at RQ or CO) or have submitted a transaction (e.g. a Shipper can ask for the Objection details pertaining to a Confirmation that did not progress due to the Objection). We would expect that the conditions that are required to be met will be included within the Data Permissions Matrix itself, or within this document.

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**Please Note: the Services may have functionally distinct ways of representing this – e.g. DES will look at current portfolio holder to release this data – this will be reflected in the [Service Catalogue]*

4. DSC Core Customer

The CDSP has a Data Services Contract (DSC) with customers who are licensed gas Shippers and Gas Transporters (GTs) (“DSC Core Customers”)

DSC Core Customers consist of:

- DN Operators
- Independent Gas Transporters (IGTs)
- National Grid NTS
- Shipper Users

DSC Core Customers are permitted to request and gain access to any data item (other than the “Restricted Data Items”) within their portfolio or own network which supports them in running their business. As such, this data is not classified as protected information and will not be controlled by the DPM.

The release of portfolio or network data to DSC core customers is set out within UNC V5.3.

“Restricted Data Items” are those which are not available apart from for the permitted use. These data items would typically be excluded from the services considered by the Data Permissions Matrix. For example, Priority Services Register (PSR) information, Emergency Contacts.

5. Exclusions to Protected Information

Protected Information does not include:

- Aggregated data
- Obfuscated data – i.e. Data Masking

Providing the data is not attributable to either a User (Registered Shipper or Gas Transporter) or a consumer, it should not be considered Protected Information.

6. Data Permissions Matrix User types

The below confirms the User types which are included within the DPM and provides the relevant details as stated within the document purpose.

Alt Han Company

Organisation Details / Recognised Role

Name: Alt Han Company Limited (AlthANCo)

Company Number: 10002859

Background

The Alternative Home Area Network Company (AlthANCo) has been established as a special purpose company to allow all GB energy suppliers to deliver Alternative Home Area Network (Alt HAN) technological solutions and services.

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

AltHANCo was added to the DPM as a new User type on 01 March 2019 through the implementation of UNC Modification [0668S](#) and IGT UNC Modification [116](#).

Purpose of Access to Data

The lawful basis under GDPR and the Data Protection Act 2018 for the data to be shared with AltHANCo is 'legitimate interests'. It is in the legitimate interests of:

(1) energy suppliers because they have a legal obligation under Standard Conditions 49.2 and 49.6 of the Gas Supply Licence to ensure Alt HAN activities are carried out, including activities which:

- (a) are designed to determine which premises or groups of premises may benefit from the installation of Alt HAN Equipment;
- (b) involve the establishment and maintenance of a database of such premises;
- (c) are designed to establish which types of Alt HAN Equipment are likely to be the most cost-effective;

(2) energy consumers living in properties that can't connect to standard Smart metering technology - who should not be discriminated against because of their property type and have the same access to the benefits of Smart Meters as other UK homes. The main properties affected are high density buildings such as tower blocks (with single meter rooms in basements) and some large properties. As stated above, it is estimated some 200,000 buildings with 1,500,000 consumers are impacted by this issue.

Special Conditionality

Data items and conditionality to give AltHANCo the permissions to receive data via reporting mechanism was agreed through the approval of a Disclosure Request Report - [Alt Han Company \(Alt Han Co\) Request for Ongoing Provision of Supply Point Portfolio Information](#).

A number of data items allowable to them have masking properties present along with overriding report exclusions (not for specific data items). These conditionality rules are specified below.

Overriding Report Exclusions:

- Class 1 Supply Meter Points are excluded
- Any Supply Meter Point with an AMR fitted are excluded
- All twin stream Supply Meter Points are excluded
- Special Meter Supply Points (Unique Sites) are excluded; *however, LPG sites would be included*
- Any Supply Meter Point with a Corrector are excluded
- Any Supply Meter Point with a Meter Point Status of DE or EX are excluded
- Supply Meter Points with an AQ greater than 200,001 are excluded
- Any Supply Meter Points with a meter asset with capacity above 11 cubic metres are excluded

Data Item Conditionality:

- Meter Mechanism: Any value but S1, S2, NS will be masked (i.e. set to NULL)
- Supply Meter Point AQ: AQ Values to be converted into Ranges (actual AQ value not provided)
 - 0 - 30,000
 - 30,001 – 73,200
 - 73,200 – 200,000

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

Review Timescales:

- Xoserve send data to AltHANCo on a quarterly basis
- The service is expected to last two year by which the analysis is anticipated to be completed.
This will be reviewed and once completed, the AltHANCo would be removed from the DPM

Commercial Model

- A Third-Party Services Contract is in place between Xoserve and the AltHanCo to allow the release of the data.

DSC Core Customers

Where a Shipper or DN Operator is not a Portfolio user as described within Section 3 of this document, the conditionality associated to the Community data will be covered within this section.

Energy Theft Tip-Off Service (ETTOS)**Organisation Details / Recognised Role**

Name: Energy Theft Tip-Off Service (ETTOS)

Company Number: 02290381 – *Crimestoppers Enterprises Limited as the ETTOS*

Background

ETTOS was introduced in September 2016 and allows tip-offs regarding suspected energy theft, received from the general public to be sent to the relevant Supplier or network operator for investigation. The ETTOS Service Provider - Crimestoppers, provide the stay energy safe line open 24- hours, 7 days a week and a website for members of the public to report suspected energy theft. ETTOS is set out under the Supply Point Administration Agreement (SPAA)¹ Schedule 37 which details the purpose of ETTOS and the data they can access.

ETTOS were granted access to data under the UNC through the implementation of UNC Modification [0584S - Energy Theft Tip-Off Service \(ETTOS\) – Release of Supplier identity](#).

ETTOS was added to the DPM as a new User type on [date of Modification 0697 implementation] through the implementation of UNC Modification [0697](#) and IGT UNC Modification [135](#).

Purpose of Access to Data

The ETTOS will send theft of gas tip-offs to the relevant Supplier, enabling them to more effectively tackle instances of theft of gas, reducing the costs to consumers and Shippers.

Special Conditionality

The data required by the ETTOS to perform their role is set out within SPAA Schedule 37 and this is detailed as a DSC Service Line provided by the CDSP on behalf of Transporters.

Data Item Conditionality:

- ETTOS must provide the MPRN, the site address and the Network name and for this to match what is held in UK Link to receive the Supplier identity.

Review Timescales:

- This is an enduring service and there is currently no end date. This will be updated to align with any changes to the DSC Service Line.

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

Commercial Model

- No Third-Party Services Contract is required for the release of this information. ETTOS are obligated under SPAA¹ to provide the service and the CDSP provide the data as set out within the DSC Service Line which is provided on behalf of the Transporters.

Industrial and Commercial Customer

Organisation Details / Recognised Role

Recognised Role – Industrial and Commercial Customer

Background

Industrial and Commercial Customers are owners or occupiers of sites connected to a Gas Transporter network that have an AQ above 73,200kWh.

They are granted access under the SPAA¹ and Schedule 23.

Purpose of Access to Data

Industrial and Commercial Customers are owners or occupiers of the site(s) they are accessing data for; therefore, they have the authority to receive information held against their own sites.

Special Conditionality

There are a few exclusions and conditionality rules associated with this service. These are specified below.

Overriding Exclusions:

- Any Supply Meter Point with an AQ under 73,200kWh are excluded
- Any Supply Meter Point outside of the Industrial and Commercial Customer's ownership or which they occupy are excluded
- Any Supply Meter Point on an IGT network are excluded

Data Item Conditionality:

- To access data, the MPRN and Confirmation Reference Number must be provided

Review Timescales:

- This is an enduring service and there is currently no end date. This will be updated to align with any changes to the DSC Service Line.

Commercial Model

- No Third-Party Services Contract is required for the release of this information. Industrial and Commercial Customers are set out under SPAA¹ and CDSP provide the data on behalf of the Transporters as set out within DSC Service Line.

Meter Asset Manager

Organisation Details / Recognised Role

Recognised Role – Meter Asset Manager (MAM)

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

Background

A Meter Asset Manager (MAM) is an organisation that works on behalf of another to install, replace, repair and maintain Supply Meter Installation. Accredited MAMs are listed on the SPAA¹ MAM Registration Scheme listing of accredited Meter Asset Managers published by the Meter Asset Managers Code of Practice (MAMCoP).

MAMs are a User type within the DPM and have access to data under the UNC. Modifications [0297](#) and [0386](#) extended the rights of MAMs to receive information.

Purpose of Access to Data

MAMs have access to Supply Point and Meter Information within the Supply Point Register to facilitate the following benefits:

- Provide an additional Meter Information source for MAMs
- Increase certainty of Meter Information resulting increased confidence in asset investment decisions
- Provide a single industry source of information relating to Meter Information for MAMs and reduce the requirement to make multiple information requests to multiple Suppliers

Special Conditionality

For access to DES, MAMs are only able to access data within their portfolio.

The data items and conditionality to give MAMs the permissions to receive data via reporting mechanism was agreed through the approval of UNC Modifications [0297 - Extending Rights to Protected Information Provisions for Meter Asset Managers / Registered Metering](#) and [0386 - Extending Rights to Protected Information Provisions for Meter Asset Managers / Registered Metering Applicants](#).

There are certain conditionality rules against the portfolio reports which are specified below.

Data Item Conditionality:

- *Modification 0297 report:* The requesting MAM will receive the data only against sites they are the registered MAM for as per UK Link.
- *Modification 0386 report:* The MPRN must be provided by the MAM and to receive the data against the MPRN, the MAM on UK Link must not be held (blank/unknown).

Review Timescales:

- This is an enduring service and there is currently no end date

Commercial Model

- A Third-Party Services Contract must be in place between Xoserve and any MAM that wants to receive data

Meter Asset Provider

Organisation Details / Recognised Role

Recognised Role – Meter Asset Provider (MAP)

Background

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

A Meter Asset Provider (MAP) is a person who makes a Supply Meter Installation available for use by a supplier and consumer.

MAPs were added to the DPM as a new User type on 28 June 2019 through the implementation of UNC Modification [0684 - Amendment of the Data Permission Matrix to add Meter Asset Provider as a new User type](#) and IGT UNC Modification [122 - Amendment of the Data Permission Matrix to add Meter Asset Provider as a new User type](#)

Ahead of being added to the DPM, MAPs gained access to data under UNC Modifications [0422 – Creating the permission to release data to Meter Asset Provider organisations](#) and [0637S – Amending the permissions to release data to Meter Asset Provider organisations](#). Plus, IGT UNC Modification [105 – Creating permissions for the CDSP to release data to Meter Asset Providers](#).

Purpose of Access to Data

MAPs have access to information within the Supply Point Register to facilitate the following purposes:

- Supporting the resolution of data discrepancies between industry parties
- Validating meter asset information to support data cleansing activities
- Enable effective tracking of assets to ensure MAPs are billing the correct supplier
- Preparation for MAP Id to be loaded into UK Link as part of CSS consequential change

Special Conditionality

The data items and conditionality to give MAPs the permissions to receive data via reporting mechanism were agreed through the approval of UNC Modifications 0422 and 0637, plus IGT UNC Modification 105.

The data items and conditionality to give MAPs the permissions to receive data via the API mechanism were agreed through the approval of [Disclosure Request Report - Amending the DPM to facilitate API service to Meter Asset Providers \(MAP\)](#)

There are certain exclusions and conditionality rules which are specified below.

Overriding Exclusions:

- All twin stream Supply Meter Points are excluded
This is related to the API service only
- Any Shared Supply Meter Points are excluded
This is related to the API service only

Data Item Conditionality:

- *Modification 0422 / 0637 report:* The MAP must provide the MPRN, MSN and Meter Model* (*where the meter capacity is above 11m³) and these data items must match the Supply Point Register for the MAP to receive the data
- *Modification 0386 report:* The MPRN must be provided by the MAM and to receive the data against the MPRN, the MAM on UK Link must not be held (blank/unknown).

Review Timescales:

- This is an enduring service and there is currently no end date

Commercial Model

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

- A Third-Party Services Contract must be in place between Xoserve and any MAP that wants to receive data

Performance Assurance Framework Administrator (PAFA)

Organisation Details / Recognised Role

Name: Performance Assurance Framework Administrator (PAFA)

Company Number: 04419878 – *Germserve Limited as the PAFA*

Background

The Performance Assurance Framework (PAF) and Governance Arrangements were introduced to facilitate assurance and incentivisation of settlement accuracy post-implementation of Project Nexus. This was introduced under UNC Modification [0506V – Gas Performance Assurance Framework and Governance Arrangements](#).

This encompassed the creation of the Performance Assurance Framework Administrator (PAFA) and a UNCC-subcommittee – the Performance Assurance Committee (PAC) to oversee the PAFA scheme.

UNC Modification [0520A – Performance Assurance Reporting](#) and IGT UNC [TBC] introduced the Performance Assurance Report Register (PARR) to support the PAF scheme.

PAFA were added to the DPM on 14 April 2020 following the implementation of UNC Modification [0707S - Introducing 'Performance Assurance Framework Administrator' as a new User type to the Data Permissions Matrix](#) and IGT UNC Modification [IGT136 – Introducing 'Performance Assurance Framework Administrator' as a new user type to the Data Permissions Matrix](#)

Purpose of Access to Data

To allow for the monitoring of Shipper performance in elements that related to settlement accuracy and facilitate an incentive regime to improve performance and reduce settlement risk. This is to strive for more accurate and up to date information being held on Xoserve's system and therefore improve accuracy settlement and information in relation to system utilisation and capacity needs.

Special Conditionality

The Performance Assurance Report Register (PARR) is provided under the [Performance Assurance Framework Document](#) and details the reports agreed.

Data items to give PAFA the permissions to receive data via the Data Discovery Platform (DDP) was agreed through the approval of a Disclosure Request Report - [Allow PAFA access to the data via the DDP](#).

Commercial Model

- A Contract is in place between Xoserve and the PAFA for the purposes of conducting the functions set out by the PAF Document as detailed within UNC TPD Section V16
- No Third-Party Services Contract is required for the release of this information to the PAFA as this is obligated under UNC and the CDSP provide the data as set out within the DSC Service Line which is provided on behalf of the Transporters.

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

Price Comparison Website and Third-Party Intermediary

Organisation Details / Recognised Role

Recognised Role - Price Comparison Websites (PCW) and Third-Party Intermediaries (TPI)

Background

The Competition and Market Authority (CMA) [Energy Markets Investigation](#) placed an Order on the CDSP and Gas Transporters to grant data access to Price Comparison Websites (PCWs) and Third Party Intermediaries (TPIs) upon request. PCWs provide comparisons between, and/or access to personalised quotes for retail energy to domestic customers and may carry out on behalf of the domestic customer and instruction to change the domestic customer's retail energy supplier, tariff or both. TPIs act as a third party intermediary between a domestic customer and a retail energy supplier.

PCWs and TPIs were added to the DPM as a new User type following the implementation of UNC Modification [0593](#) and IGT UNC Modification [095](#).

Purpose of Access to Data

PCWs and TPIs have access to data pertinent to the switching process. This is to allow them to check or obtain MPRNs for consumers seeking to switch supplier and to check other information provided by these consumers. This is to help reduce the number of erroneous transfers and failed switches.

Special Conditionality

The data items and conditionality to give PCWs and TPIs the permissions to receive data was agreed through the approval of UNC Modification [0593V - Provision of access to Domestic Consumer data for Price Comparison Websites and Third Party Intermediaries](#) and IGT UNC Modification [095 - Provision of access to Domestic Consumer data for Price Comparison Websites and Third Party Intermediaries](#).

There are some data exclusions and conditionality rules which are specified below.

Overriding Exclusions:

- Non-domestic data is excluded
- All twin stream Supply Meter Points are excluded
- Any Shared Supply Meter Points are excluded
- Any Supply Meter Point with a Meter Point Status EX are excluded

Data Item Conditionality:

- The MPRN and Address details are required to be provided by the PCW and TPI for the data to be released
- Each PCW and TPI must enter into a Confidentiality Agreement with the CDSP before they gain access to data
- Evidence of Consumer consent must be provided to gain access to data
- Use of data is strictly limited to checking or obtaining MPRNs for consumers seeking to switch supplier and to check other information provided by consumers

Review Timescales:

- This is an enduring service and there is currently no end date

Commercial Model

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

- A Third-Party Services Contract, including a Confidentiality Agreement must be in place between Xoserve and the individual PCW and TPI to allow the access of the data

Research Body

Organisation Details / Recognised Role

Recognised Role – Research Body

Background

The Ofgem Energy Data Taskforce signalled the intent that data should be 'presumed open' and therefore the concept of a Research Body was introduced through UNC Modification [0702S - Introducing 'Research Body' as a new User type to the Data Permissions Matrix and UNC TPD Section V5](#) and IGT UNC Modification [IGT134 – Introducing 'Research Body' as a new user type to the Data Permissions Matrix and IGT UNC](#).

A Research Body is a generic User type and is not linked to a specific market participant or role. They are an organisation that requires access to information for the purposes of promoting innovation, operational excellence and efficiency in the UK Energy Industry that will benefit consumers, government and society.

Research Body were added to the DPM as a new User type following the implementation of UNC Modification 0702 and IGT Modification 134.

Purpose of Access to Data

Research Bodies require access to information for the purposes of promoting innovation, operational excellence and efficiency in the UK Energy Industry that will benefit consumers, government and society.

Special Conditionality

The data items a Research Body can gain access to are individual to each Research Body request. This will be in line with the Research Body Request Framework and each request will be approved by the DSC CoMC.

It is expected that the data provided will be subject to some level of anonymisation.

Any data exclusions or conditionality will be subject to the individual Research Body request.

Review Timescales:

- Providing this service for Research Bodies is enduring and there is currently no end date
- Each individual Research Body request will have to specify the period of research and access will be limited to this rather than ongoing.

Commercial Model

- A Third-Party Research Body Contract must be in place between Xoserve and the individual Research Body to allow the access of the data.

Supplier

Organisation Details / Recognised Role

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

Recognised Role - Supplier

Background

Suppliers can access Transporter data via a range of services provided by the CDSP which are set out within SPAA¹ Schedule 23.

Purpose of Access to Data

Suppliers can access information for the purposes of offering terms for gas supply or facilitating the commencement of gas by the supplier.

Suppliers may only request information for a Supply Meter Point where the owner or occupier of those premises has either entered into a contract with the Supplier to supply gas to the premise or authorised the Supplier to obtain such information for the purpose of enabling the Supplier to offer terms on which such a supply may be made.

Special Conditionality

The data Suppliers can access to perform their role is set out within SPAA¹ Schedule 23 and this is detailed as a DSC Service Line provided by the CDSP on behalf of Transporters.

Review Timescales:

- This is an enduring service and there is currently no end date

Commercial Model

- A Third-Party Supplier Contract must be in place between Xoserve and the Supplier to allow the access of the data

The holder of an “Electricity Transmission Licence”

Organisation Details / Recognised Role

Name: The holder of an “Electricity Transmission Licence”

Company Number: 11014226 - *National Grid Electricity System Operator Limited*

Background

Each year, National Grid Electricity System Operator (NG ESO) produces the Future Energy Scenarios (FES) report which maps out credible pathways and scenarios for the future of energy. On the 01 April 2019 NG ESO was established as a separate legal entity within the National Grid Group.

The holder of an “Electricity Transmission Licence” was added to the DPM as a new User type on 17 June 2020 through the implementation of UNC Modification [0715](#) and IGT UNC Modification [139](#).

Purpose of Access to Data

Based on input from experts, it looks at the energy needed in Britain, across electricity and gas - examining where it could come from, how it needs to change and what this means for consumers and the energy system itself. NG ESO produces Electricity Ten Year Statement (ETYS) annually. It's part of the annual electricity transmission planning cycle and shows the likely future transmission requirements of bulk power transfer capability of the National Electricity Transmission System (NETS). To gather relevant information for these publications, NG ESO needs to obtain certain data.

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

Special Conditionality

NG ESO were granted the permissions to receive data through the approval of a Disclosure Request Report - [Allow National Grid ESO access to our data in a Reporting Suite of ten individual reports of varying frequency on an annual basis.](#)

The information NG ESO require relates to specific Energy data.

Review Timescales:

- Xoserve will send NG ESO 10 individual reports of varying frequency which is set out within the DRR.

Commercial Model

- A Third-Party Services Contract is in place between Xoserve and the NG ESO to allow the release of the data

The holder of the smart meter communications licence

Organisation Details / Recognised Role

Name: The holder of the smart meter communications licence

Company Number: 08641679 - *The Data Communications Company (DCC)*

Background

Smart DCC Ltd (DCC) operates under the Smart Meter Communication Licence which was granted by the Department of Business, Energy and Industrial Strategy (BEIS) and is regulated by Ofgem.

Under this licence, DCC must also be a Party to and comply with the Smart Energy Code (SEC) which suppliers, network operators, other Parties and DCC users also need to comply with.

The DCC initially gained access to data under the Statutory Instrument 2012 No.2400: The Electricity and Gas (Smart Meters Licensable Activity) Order 2012.

The holder of the smart meter communications licence was added to the DPM as a new User type on [date of Modification 0697 implementation] through the implementation of UNC Modification [0697](#) and IGT UNC Modification [135](#).

Purpose of Access to Data

The [Smart DCC Licence](#) was granted under the Gas Act 1986 and the Electricity Act 1989. The licence allows DCC to establish and manage the smart metering data and communications infrastructure. All access to data us for this purpose.

Special Conditionality

The DCC can access data as defined by the Statutory Instrument 2012 No.2400: The Electricity and Gas (Smart Meters Licensable Activity) Order 2012. Such data may relate to all Supply Meter Points regardless of status.

The DCC were granted access to additional data through the approval of [DRR – Release of Asset Data to DCC](#)

Review Timescales:

- The CDSP will continue to provide the data required for the DCC to meet its obligations as set out within their licence. It is expected that following the

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

implementation of the Central Switching Service (CSS), the DCC will no longer require data from the CDSP.

Commercial Model

- No Third-Party Services Contract is required for the release of information. The DCC are obligated under their licence to provide the service and the CDSP provide the data as set out within the DSC Service Line which is provided on behalf of the Transporters.

The parties given the power of investigation and consumer issue resolution

Organisation Details / Recognised Role

Name: The parties given the power of investigation and consumer issue resolution

Company Number: 01436945 - *National Association of Citizens Advice Bureaux*

Charity Number: 279057

Background

Since 1986, the powers of investigation and consumer issue resolution have been passed down through different government bodies. This originated with the National Gas Consumers' Council and Regional Gas Consumers' Council and is currently granted under the Public Bodies Order 2014, Number 631.

Currently the Citizens Advice Bureau England and Wales, Citizens Advice Scotland are authorised under this User type to access data.

The parties given the power of investigation and consumer issue resolution was added to the DPM as a new User type on [date of Modification 0697 implementation] through the implementation of UNC Modification [0697](#) and IGT UNC Modification [135](#).

Purpose of Access to Data

The power to investigate and resolve domestic consumer matters and to request information which would aid them in those duties.

Special Conditionality

The parties given the power of investigation and consumer issue resolution through the Public Orders can access data to perform their role.

Review Timescales:

- This is an enduring service and there is currently no end date

Commercial Model

- No Third-Party Contract is required for this service as access to data is authorised through the Public Bodies Order and is delivered through a DSC Service Line on behalf of Transporters.

Theft Risk Assessment Service (TRAS)

Organisation Details / Recognised Role

Name: Theft Risk Assessment Service (TRAS)

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

Company Number: 00653331 – *Experian Limited as the TRAS*

Background

In February 2016, Ofgem introduced the Theft Risk Assessment Service (TRAS), setting out new licence obligations on Suppliers to detect, investigate, prevent and deter theft. SPAA Ltd and DCUSA Ltd appointed Experian to develop and implement a Theft Risk Assessment Service (TRAS). This significant dual fuel, cross code, service was launched on the 01 April 2016 placing a requirement on electricity and gas Suppliers to submit defined data items, split by domestic and commercial monthly. TRAS is set out under the SPAA¹ Schedule 34 which details the purpose of TRAS and their processes.

TRAS were granted permissions under the UNC to access data through the implementation of UNC Modification [0574 - Creating the permission to release supply point data to the Theft Risk Assessment Service \(TRAS\)](#).

TRAS was added to the DPM as a new User type on [date of Modification 0697 implementation] through the implementation of UNC Modification [0697](#) and IGT UNC Modification [135](#).

Purpose of Access to Data

The TRAS enables Suppliers to assess the risk of energy theft at consumer premises to help target theft investigation.

Special Conditionality

The data required by the TRAS to perform their role is set out within SPAA Schedule 34.

Review Timescales:

- This is an enduring service and there is currently no end date. This will be updated to align with any changes to the DSC Service Line.

Commercial Model

- No Third-Party Services Contract is required for the release of this information. TRAS are obligated under SPAA¹ to provide the service and the CDSP provide the data as set out within the DSC Service Line which is provided on behalf of the Transporters.

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over

7. Version Control

Version	Date:	Author	Status
1.0	21/07/2020	Ellie Rogers	First official draft completed

DRAFT

¹Where SPAA is referenced, please note this will be updated to the relevant Retail Energy Code (REC) reference once REC takes over