



# Change Management Committee

8<sup>th</sup> May 2024



## **SECTION 2: DSC CHANGE BUDGET & HORIZON PLANNING**

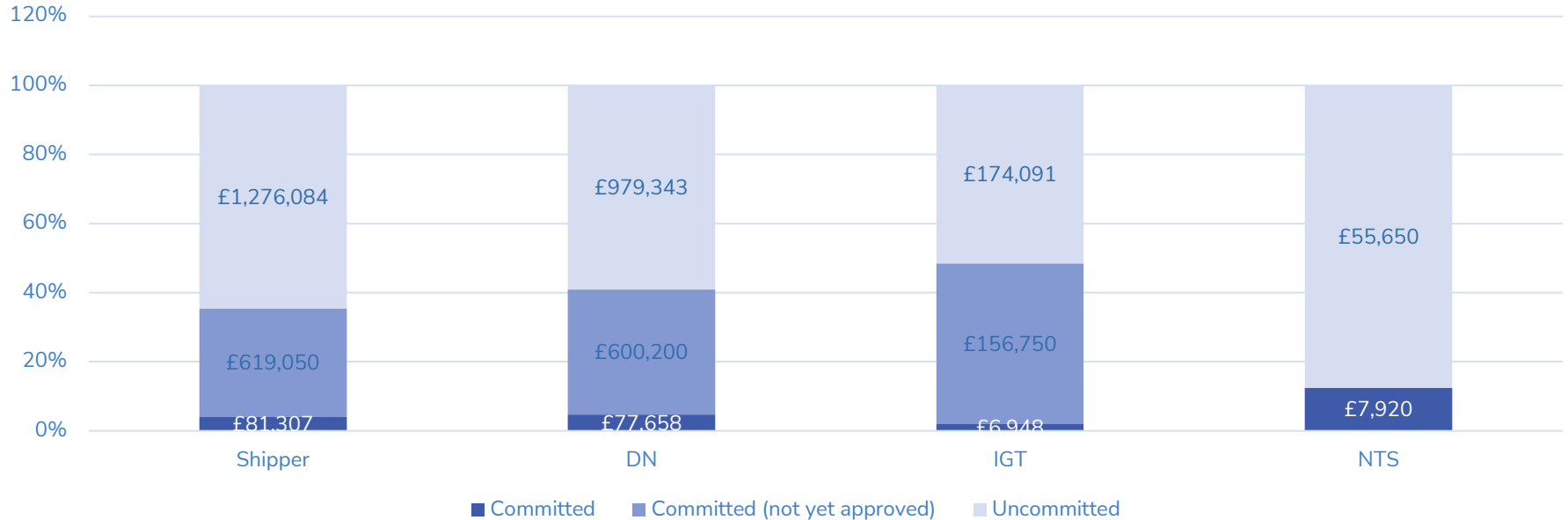


# General Change Budget BP24

# Forecasted Year End Spend (BP24)

- The graph below illustrates the current forecast for financial year-end utilisation of the General Change investment budget (BP24) – this is subject to change should ChMC approve further change delivery
- There are no updates from last month
- [Link](#) to Change Budget

Committed to date per constituency

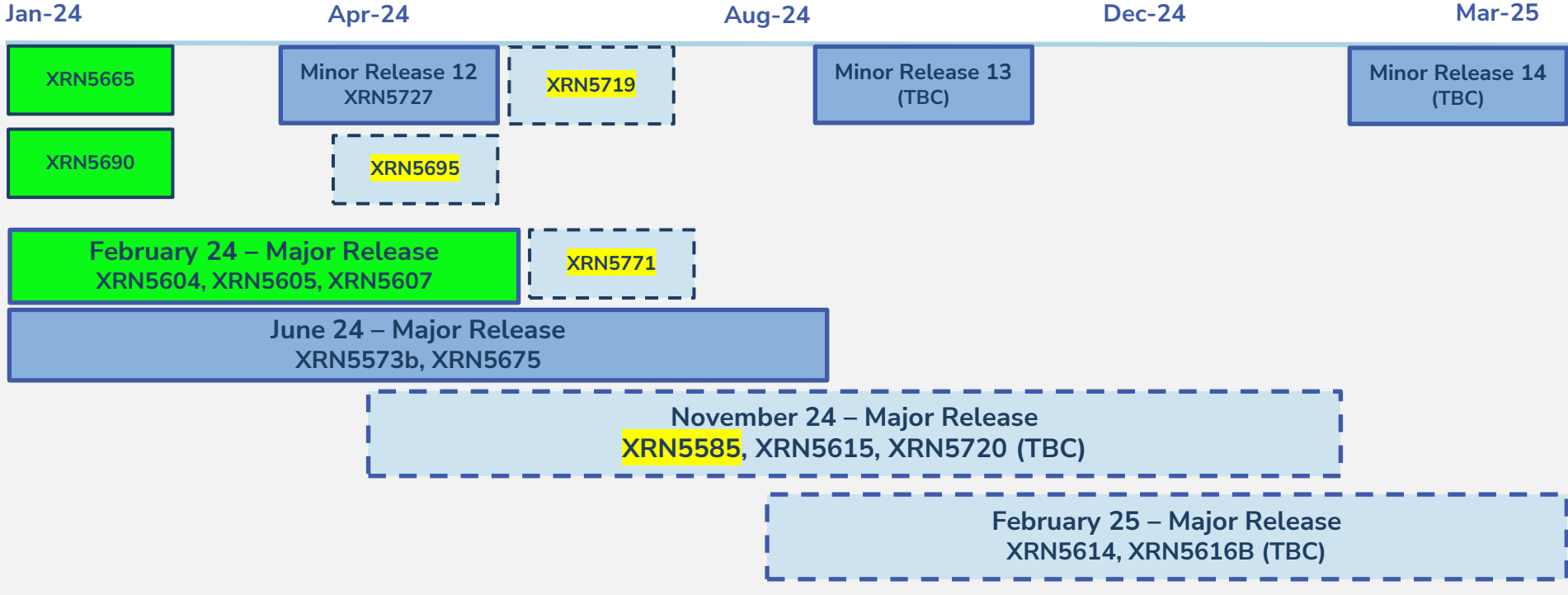




## Change Pipeline

# Change Delivery Plan

January 24 – March 25



**Delivery Key**  
[Solid Box] = Firm Implementation Date – Funding Approved by ChMC and / or Non-Negotiable Industry Implementation Date in place  
[Dashed Box] = Indicative / Target Implementation Date – Changes are planned for delivery – Funding and/or Implementation Date not yet approved by ChMC

# Change Delivery Plan – January 2024 – July 2024

XRN	Change Title	Proposer	Benefit / Impact	Funding	HLSO Max Cost	Target Implementation Date	Release Type	Firm / Indicative
<a href="#">5665</a>	DN Annual Connection AQ Review Process	SGN	DN Shipper	DN	N/A	January 2024	Adhoc	Delivered
<a href="#">5690</a>	Billing Calendar CSV file for DSC Customers	E.ON	Shipper DN NGT	Shipper	N/A	January 2024	Adhoc	Delivered
<a href="#">5604</a>	Shipper Agreed Read (SAR) exceptions process (Modification 0811S)	SEFE	Shipper	Shipper	£150k	February 24	Major	Delivered
<a href="#">5605</a>	Amendments to the must read process (IGT159V)	Centrica	Shipper IGT	Shipper IGT	£190k	February 24	Major	Delivered
<a href="#">5607</a>	Update to the AQ correction processes (Modification 0816S)	EON Next	Shipper DN IGT	Shipper	£80k	February 24	Major	Delivered
<a href="#">5727</a>	Minor Release 12 - XRN5582 Energy Invoice Upload from UK Link to Gemini	Xoserve	CDSP	N/A	N/A	10 <sup>th</sup> May 24	Minor	Firm
<a href="#">5695</a>	Revision of Virtual Last Resort User and Contingent Procurement of Supplier Demand Event Triggers (Modification 0854)	NGT	NGT Shipper	NGT	N/A	10 <sup>th</sup> May 24 *Subject to Ofgem Decision	Adhoc	Indicative
<a href="#">5771</a>	Amendments to Demand Side Response (DSR) Arrangements – Modification 0866)	NGT	ALL	NGT	N/A	*20 <sup>th</sup> June 24 Subject to Panel	Adhoc	Indicative
<a href="#">5719</a>	Provision of consolidated Specific Services Invoice and Supporting Information	Xoserve	All DSC Customers	N/A	N/A	June 2024	Adhoc	Indicative
<a href="#">5675</a>	Implementation of 0836S and integration with REC Change R0067 and Modification 0855 - Settlement Adjustments for Supply Meter Points impacted by the Central Switching System P1 Incident (IGT170/171)	SEFE	Shipper	Shipper	£120k (ROM estimate)	28 <sup>th</sup> June 24	Major	Firm
<a href="#">5573 B</a>	Updates to the Priority Consumer process (as designated by the Secretary of State for Business, Energy, and Industrial Strategy - BEIS)	Xoserve	Shipper DN IGT	Shipper DN	£97k	28 <sup>th</sup> June 24	Major	Firm

# Change Backlog Details

XRN	Change Title	Proposer	Benefit / Impact	Funding	May '24 - ChMC Update
<a href="#">5615</a>	Establishing/Amending a Gas Vacant Site Process (Modification 0819 – IGT168)	Centrica	Shipper DN IGT	Shipper DN	Solution Option Change Pack approved @ March ChMC Scope decision to include in November 2024 Release scope being made in May ChMC
<a href="#">5720</a>	Gateway delivery for RPC backing data (IGT173)	EON	Shipper IGT	TBC	Awaiting IGT Panel decision on implementation date Detailed Design being produced to support early (November 2024) Release
<a href="#">5546</a>	Resolution of Address Interactions between DCC and CDSP	Xoserve	DN IGT Shipper	Shipper	N/A – performing analysis on data extracts provided by DCC Next steps to be confirmed once analysis is concluded
<a href="#">5702</a>	Update to assess the replacement of Facsimile as a form of communication – Modification 0864S	NGT	All DSC Customers	TBC	Q1 2024 - Continue to support Modification development with a view to establish agreed customer requirements
<a href="#">5453</a>	GSOS 2, 3 & 13 Payment Automation	SGN	Shipper DN	DN	Removed from hold – workshops taking place with DNs to scope requirements
<a href="#">5473</a>	Meter Asset Details Proactive Management Service	CDSP	Shipper	Shipper	Q1 2024 - Planning Phase - CDSP raised Change Proposal
<a href="#">5569</a>	Contact Data Provision for IGT Customers	BUUK	IGT	IGT	Performing initial ROM assessment of Change Proposal Initial analysis shared with Proposer wc 22 <sup>nd</sup> April Discussions with REC CM also being scheduled to support development of solution
<a href="#">5585</a>	Flow Weighted Average Calorific Value - Phase 2 Service Improvements	Cadent	DN	DN	Functional Requirements discussed and ratified at FWACV Focus Group Detailed Design to be progressed in collaboration with DN customers via Focus Group ahead of Change Pack – which is targeted in May 24
<a href="#">5614</a>	Improving IGT SMP New Connection Process to support accurate and timely Supplier Registrations	BUUK	Shipper IGT	Shipper IGT	Detailed Design approved at April ChMC Scope decision on implementation date to take place in May ChMC
<a href="#">5616</a>	CSEP Annual Quantity Capacity Management	WWU	DN IGT Shipper	DN IGT	Part A – descoped Part B – Solution Option approved – design to take place, with delivery options and breakdown of costs to be provided to customers
<a href="#">5732</a>	Inclusion of IGT MPRNs into specified existing DSC Processes	BUUK	IGT Shipper	TBC	Change Proposal accepted into Change Portfolio at March ChMC Requirements Gathering taking place between March – May with business experts
<a href="#">5784</a>	Modification 0862 Amendments to the current Unidentified Gas Reconciliation Period arrangements	SEFE	Shipper DN	TBC	New Change Proposal being presented to May ChMC



# Change Backlog – On Hold Details

XRN	Change Title	Proposer	Benefit / Impact	Funding	HLSO Max Cost	Target Implementation Date	May '24 ChMC Update
<a href="#"><u>5345</u></a>	Deferral of creation of Class change reads for DM to NDM and NDM to DM sites at Transfer	CDSP	Xoserve	Shipper	Tbc	Tbc	Withdrawn
<a href="#"><u>5454</u></a>	SoLR Reporting Suite	EDF	Shipper	Shipper	Tbc	Tbc	Withdrawn
<a href="#"><u>5471</u></a>	DSC Core Customer Access to Data	CDSP	Shipper DN IGT	IGT Shipper DN	Tbc	Tbc	Low Priority – CDSP raised Change Proposal
<a href="#"><u>5701</u></a>	Establishing the Independent Shrinkage Charge and the Independent Shrinkage Expert (Modification 0843 / IGT 165)	OVO	Shipper DN IGT	DN IGT	Tbc	Tbc	Workgroup extension until July 2024 – continue to support regulatory development and provide update to June ChMC on status change

# DSC Change Pack Consultation Plan

(2 month view)

May - 24

June - 24

July - 24

XRN5720 - Gateway delivery for RPC backing data (IGT173)

XRN5585 - Flow Weighted Average Calorific Value -  
Phase 2 Service Improvements

XRN5771 - Amendments to Demand Side Response (DSR) Arrangements –  
Modification 0866)

\*June 2024 - No Change Packs anticipated at time of drafting update for ChMC

## Delivery Key

 = Design Change Pack for Consultation

 = Solution Option Change Pack for Consultation

 = For Information Change Pack



## REC Change

# REC Change

## REC Change Key Messages:

### R0080 - Improvements to 'Failed to Deliver' CSS Messages

- DCC Design and DIA completed 01/24.
- Party IA completed 02/24. Identified different options to meet the requirements, these including manual and automated solutions
- Responses being finalised by Code Managers, awaiting output and DIA

### R0092 - DCC Service Level Agreements for the Switching Incentive Regime and R0092a – DCC Service Level Agreements for the Switching Incentive Regime (Alternative)

- Determined to be GRDA impacting as we need to be sure that any changes to the SLAs do not impact our service.
- RECCo proposing that R0092 is rejected and replaced by R0092a
- Consultation responded to on 09/04/24. Clarification call attended 11/04/24.

## March Impact Assessments:

**Returned:** PIA for R0120 - Search GES API using Meter Serial Number

**Ongoing:** N/A

**Expected in May:** Potential IIA for R0153 - Catering for Registration Events where the Incumbent Supplier deactivates prior to a Switch becoming effective and

## REC Related XRN:

XRN 5546 - Resolution of Address Interactions between DCC and CDSP

Sessions to be attended with the DNS to work through some examples and agree next steps.

Proof of concept ongoing to determine the impacts and processes for updating the addresses

# REC Change

## REC Change Key Messages:

### R0094 - Clarify obligations on gas meter exchanges that occur close to CoS

- PIA responded to in 12/23, discussion around DIA early this year
- Comments on legal text sent to Code Manager post review of Party IA (closed out 20/04/24)
- Legal text been re drafted, awaiting further confirmation on scope and concerns

### R0142 Amendment to Multiplication Factor Enumerations to Support Hydrogen Trials

- CDSP impact, Final Change Report approved on 28/02/24. Monitoring until June implementation

### R0148 Introduction of classification-based access model into the REC in support of Open Data

- Consultation returned in February
- Technical solution discussions ongoing with Code Manager and RECCo
- RECCo deciding what route to take Change

## GES Key Updates:

R0056 - EES/GES Additional Service Request for Housing Associations to be added to the Data Access Matrix & R0087 - MAP GES data access – Internal and Code Manager discussions ongoing regarding solutions and progression. Contacted customers to confirm requirements.

R0120 Search GES API using Meter Serial Number – IA responded to, awaiting output and response.

## Key Terms:

GRDA – Gas Retail Data Agent.  
IA – Impact Assessment.  
DIA – Detailed Impact Assessment.  
SPIA – Service Provider Impact Assessment  
PIA – Preliminary Impact Assessment  
Party IA – Party Impact Assessment  
RPS – REC Professional Services  
DCC – Data Communications Company



## SECTION 3: CHANGE DEVELOPMENT

# New Change Proposals

For Voting :

- XRN5784 Modification 0862 Amendments to the current Unidentified Gas Reconciliation Period arrangements

For Information :

- XRN5781 Gemini Regulatory Change FY24/25
- XRN5785 DDP Release 2 2024/2025

# XRN5784 Modification 0862 Amendments to the current Unidentified Gas Reconciliation Period arrangements

Customer Parties	Impacted parties	Change Type	Regulatory
Shipper	X	Priority	High
Distribution Network Operators (DNOs)	X	Proposer	Xoserve
National Gas Transmission	X	Change Proposal	<a href="#">Link to CP</a>
IGTs			
<b>This vote is to approve the change into development</b>			

## Change Description

This Change Proposal has been raised to deliver the requirements outlined in Modification 0862 Amendments to the current Unidentified Gas Reconciliation Period arrangements.

Modification 0862 seeks to amend the UIG Reconciliation Period so that UIG is reconciled in the same month/s that the energy originated from. UIG Reconciliation should cover the whole month or months wherein the energy was consumed. Reconciliation must not be limited to the exact dates that the energy originated from. UIG Reconciliation should continue to be reconciled back to Line in the Sand to ensure that no UIG is unaccounted for.

**DSC Service Area Associated Funding Split**

**Service Area 10: Invoicing Customers**

**Proposed Funding split from Proposer**

**100% Shipper**



# XRN5781 - Gemini Regulatory Change FY24/25

Customer Parties	Impacted parties	Change Type	Parent CP
Shipper		Priority	Low
Distribution Network Operators (DNOs)		Proposer	NTS
National Gas Transmission	X	Change Proposal	<a href="#">Link to CP</a>
IGTs			
For Information			

## Change Description

This Change Proposal is an 'umbrella' Change Proposal the scope of which will be defined throughout FY25 via Change Variation's (CV) drawing down costs against this CP.

The intention is for this 'umbrella' Change Proposal to be created for FY25 from which CVs can be submitted to deliver changes to Gemini and UK Link. This approach will ensure all UNC and other regulatory work, as well as any process efficiencies can be delivered in a robust and speedy manner providing continued benefit to market parties and National Gas.

DSC Service Areas Associated

**Service Area 14 – Gemini Services**

Proposed Funding split from Proposer

**100% NGT**

## XRN5785 DDP Release 2 2024/2025

Customer Parties	Impacted parties
<b>Shipper</b>	X
<b>Distribution Network Operators (DNOs)</b>	X
<b>National Gas Transmission</b>	
<b>IGTs</b>	X
<b>For Information</b>	

<b>Change Type</b>	Non Regulatory
<b>Priority</b>	Medium
<b>Proposer</b>	Xoserve
<b>Change Proposal</b>	<a href="#">Link to CP</a>

### Change Description

The request for this Change Proposal is to ensure that there is visibility to ChMC of the changes within scope of DDP Release 2 2024/25 – this aims to provide transparency so the rationale of the priority being applied to DDP scope can be clearly understood.

- Complete dashboard development for Hydrogen Trials to enable dashboards for DSC customers (Shippers & IGTs)
- Deploy dashboards for all customer groups
- Develop AQ at Risk data model and dashboard
- Remaining shipper pack story

**DSC Service Areas Associated**

**Funded via annual DSC DDP change delivery costs**

**Proposed Funding split from Proposer**

**N/A**



## SECTION 4: DESIGN AND DELIVERY

## Standalone Change Documents for Voting (BER, CCR, EQR)

Document link	XRN	Voting
<a href="#">Link to CCR</a>	XRN5682 UK Link February 24 Release	Shipper, DNO, IGT
<a href="#">Link to CCR</a>	XRN5567 Implementation of Resend Functionality for Messages from CSS to GRDA (REC CP R0067)	Shipper, DNO, IGT



# November 24 Major Release

## Scope for Decision

# Proposed Scope

Release				November 24 Major Release						
Implementation Date & Contingency Date				08 <sup>th</sup> November 2024 & 15 <sup>th</sup> November 2024						
XRN	Title	Proposer	Benefitting	Funded by	HLSO cost estimate	System components	Solution option approved	Design status	BER approval	Delivery start date
5585	FWACV (Flow Weighted Average Calorific Value) Phase 2 Service Improvements	Xoserve	DNO	TBC	£308-385k	UK Link	10/01/24	Complete 10/04/24	June ChMC approval	July 24
5615	Establishing / Amend a Gas Vacant Site Process (Modification 0819) – Solution Change Pack	British Gas	Shipper, DNO, IGT	TBC	£450-685k	UK Link, CMS, DDP	13/03/24	In progress Design approval planned August ChMC	August ChMC approval	Mid-May/ June 24 starting at risk
5720	Gateway delivery for RPC backing data (IGT173)	Eon	Shipper, IGT	TBC	£50k	UK Link	N/A	In progress Design approval planned for June ChMC	June ChMC approval	July 24
5614	Improving IGT SMP New Connection Process to support accurate and timely Supplier Registrations	IGT	Shipper, IGT	TBC	£165-209k	UK Link	13/03/24	Complete 10/04/24	June ChMC approval	July 24
5616 b	CSEP Annual Quantity Capacity Management	Wales & West Utilities	Shipper, DNO, iGT	TBC	£350-490k	UK Link	10/04/24	TBC – provisionally 10/07/24	August ChMC approval	August 24
<b>Total</b>					<b>£1,323-1,819k</b>					

# November 24 Major Release Scope - Option 1

- Option to deliver all regulatory change in scope for November 24 release which a view to package 2 DSC changes together for release in February 25 release to realise potential cost savings is presented for ChMC consideration as follows:
- **Deliver XRN5 5585, 5615 and 5720 in November 24 major release**
  - Detailed Design for XRN5 5585 and 5720 are on track to be delivered for June ChMC meeting approval.
  - BER to be presented to June ChMC meeting for approval of firm delivery costs of both XRN5585 and 5720.
  - Detailed Design for XRN5615 is progressing, the Design change pack is targeting August ChMC meeting approval.
  - Updated BER detailing all firm delivery costs will be provided for August ChMC meeting approval once design on XRN5615 has been completed.
  - Reduced implementation notification period for XRN5615 will need to be sought and approved by ChMC.
  - Delivery of XRN5 5585 and 5720 will commence in July with XRN5615 commencing earlier in Mid-May/June before Design is complete to meet Nov-24 release timeline.
- **Deliver XRN5 5614 and 5616b in February 25 major release**
  - Possible option to reduce costs by delivering XRN5614 along with XRN5616b as part of Feb-25 major release.
  - Design for XRN5616b will be delivered for August ChMC meeting approval.
  - BER to be presented to August ChMC meeting for approval of firm delivery costs of both changes once the Design on XRN5616b is completed.
  - Potential cost savings between 5% and 15% dependent upon synergies within the changes comprising the release.
  - Confirmation of actual savings will be confirmed in August ChMC meeting.

**Recommended Option: Lowest risk; opportunity to assess combined delivery cost benefit for XRN5 5614 & 5616b**

# November 24 Major Release Scope - Option 2

- Option to deliver 4 changes in scope for November 24 release and 1 change for release as part of February 25 release scope is presented for ChMC consideration as follows:
- **Deliver XRN 5585, 5615, 5720 and 5614 in November 24 major release**
  - Detailed Design for XRN 5585 and 5720 are on track to be delivered for June ChMC meeting approval.
  - BER to be presented to June ChMC meeting for approval of firm delivery costs of both XRN5585, 5720 and 5614
  - Detailed Design for XRN5615 is progressing, the Design change pack is targeting August ChMC meeting approval.
  - Updated BER detailing all firm delivery costs will be provided for August ChMC meeting approval once design on XRN5615 has been completed.
  - Reduced implementation notification period for XRN5615 will need to be sought and approved by ChMC.
  - Delivery of XRN 5585, 5614 and 5720 will commence in July with XRN5615 commencing earlier in Mid-May/June before Design is complete to meet November 24 release timeline.
- **Deliver XRN 5616b in February 25 major release**
  - Design for XRN5616b will be targeted for August ChMC meeting approval.
  - BER to be presented to August ChMC meeting for approval of firm delivery costs once the Design on XRN5616b is completed.

**Not Recommended** – higher risk; no opportunity to assess combined delivery cost benefit for XRN 5614 & 5616b



# November 24 Major Release Scope - Option 3

- Option to deliver 5 changes in scope for November 24 release scope is presented for ChMC information as follows:
- Deliver **XRN5 5585, 5615, 5720, 5614 and 5616b** in November 24 major release
  - Detailed Design for XRN 5614 was approved in April ChMC.
  - Detailed Design for XRN5 5585 and 5720 are on track to be delivered for June ChMC meeting approval.
  - BER to be presented to June ChMC meeting for approval of firm delivery costs of both XRN5585, 5720 and 5614
  - Detailed Design for XRN5615 is progressing, the Design change pack is targeting August ChMC meeting approval.
  - Detailed Design for XRN5616b has not commenced, the Design change pack it targeted for August ChMC meeting approval.
  - Updated BER detailing all firm delivery costs will be provided for August ChMC meeting approval once design on XRN5615 and XRN5616b have been completed.
  - Reduced implementation notification period for XRN5615 and 5616b will need to be sought and approved by ChMC.
  - Delivery of XRN5615 commence earlier in Mid-May/June before Design is complete to meet November 24 release timeline.
  - Delivery of XRN5 5585, 5614 and 5720 will commence in July followed by delivery of XRN5616b commencing in August.

**Option 3 Not viable due to being a large release comprising of 1 very complex, 1 complex, 1 medium and 2 small changes with limited synergies leading to limited benefits of being grouped together.**

# November 24 Major Release Decision

Delivery option	1 – Deliver 3 XRN's	2 – Deliver 4 XRN's	3 – Deliver 5 XRN's
Nov-24 release scope	XRN5585, XRN5615, XRN5720	XRN5585, XRN5614, XRN5720 & XRN5615	XRN5585, XRN5614, XRN5720, XRN5616b & XRN5615
Risk Rating	Medium	High	Very High
CDSP Recommendation	<b>Recommended</b> – lowest risk; opportunity to assess combined delivery cost benefit for XRN's 5614 & 5616b	<b>Not Recommended</b> – higher risk; no opportunity to assess combined delivery cost benefit for XRN's 5614 & 5616b	<b>Not Viable</b> – highest risk, large release with limited synergies & therefore, limited delivery benefits
Delivery risks & opportunities	<ul style="list-style-type: none"> <li>• BER to be presented for June ChMC meeting for approval of firm delivery costs of XRN's 5585 &amp; 5720.</li> <li>• Depending upon the Design completion updated BER will be provided for August ChMC meeting approval detailing all firm delivery costs for XRN5615.</li> <li>• Design change pack for XRN5615 will be targeted for August ChMC meeting approval.</li> <li>• Delivery for XRN5615 will need to commence at risk in the middle of Design phase to meet Nov-24 release timescales.</li> <li>• Final costs for XRN5615 will be unknown at the time of scope approval; there is a risk that final BER costs will be at the top end of the HLSO and/or require a higher risk margin.</li> <li>• Reduced implementation notification period for XRN5615 will need to be sought and approved by ChMC.</li> <li>• Unallocated XRN's 5614 &amp; 5616b – any potential for cost savings through combined delivery of XRN5614 &amp; 5616b under Feb-25 release will be confirmed once detailed design for XRN5616b has been completed.</li> </ul>	<ul style="list-style-type: none"> <li>• BER to be presented for June ChMC meeting for approval of firm delivery costs of XRN's 5585, 5720 and 5614.</li> <li>• Depending upon the Design completion updated BER will be provided for August ChMC meeting approval detailing all firm delivery costs for XRN5615.</li> <li>• Design change packs for XRN5615 will be targeted for August ChMC meeting approval.</li> <li>• Delivery for XRN5615 will need to commence at risk in the middle of Design phase to meet Nov-24 release timescales.</li> <li>• Final costs for XRN5615 will be unknown at the time of scope approval; there is a risk that final BER costs will be at the top end of the HLSO and/or require a higher risk margin.</li> <li>• Reduced implementation notification period for XRN5615 will need to be sought and approved by ChMC.</li> <li>• Unallocated XRN will be XRN5616b.</li> </ul>	<ul style="list-style-type: none"> <li>• BER to be presented for June ChMC meeting approval of firm delivery costs of XRN's 5585, 5720, 5614.</li> <li>• Depending upon the Design completion updated BER will be provided for August ChMC meeting approval detailing all firm delivery costs including XRN5615 and 5616b.</li> <li>• Design change packs for XRN5616b &amp; 5615 will be targeted for August ChMC meeting approval.</li> <li>• Delivery for XRN5615 will need to commence at risk in the middle of Design phase to meet Nov-24 release timescales.</li> <li>• Final costs for XRN5615 will be unknown at the time of scope approval; there is a risk that final BER costs will be at the top end of the HLSO and/or require a higher risk margin.</li> <li>• Reduced implementation notification period to be sought and approved by ChMC for XRN5616b &amp; 5615.</li> </ul>

**Note:** A BER will be submitted with delivery costs for the above changes once design has been completed (as per the timescales outlined above).

**Decision:** A ChMC decision is required to approve Option 1 or Option 2



# XRN5682 February 24 Major Release

# XRN5682 – February 24 Major Release- Status Update

	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
RAG Status			

## Status Justification

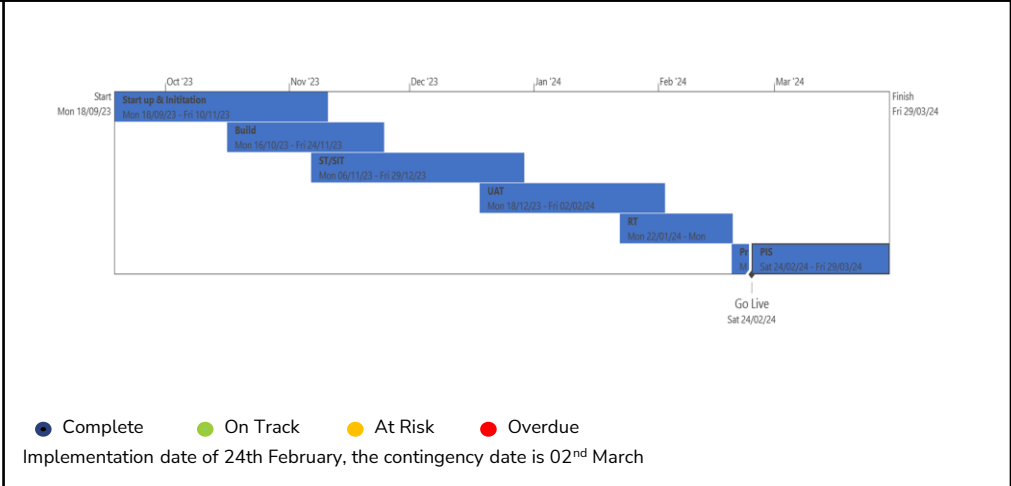
Schedule
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Overall release is tracking on target: Green, BER approved at ChMC on 11/10. Implementation for all changes completed on 24/02. Post implementation support completed 28/03.

**Progress update:**

- Implementation for all changes completed on - 24/02
- Post implementation support completed – 28/03
- Closedown report submitted – 23/04

**Decision in May ChMC:** None



Risks and Issues
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None

Cost
------

Forecast to complete delivery against approved BER

Scope
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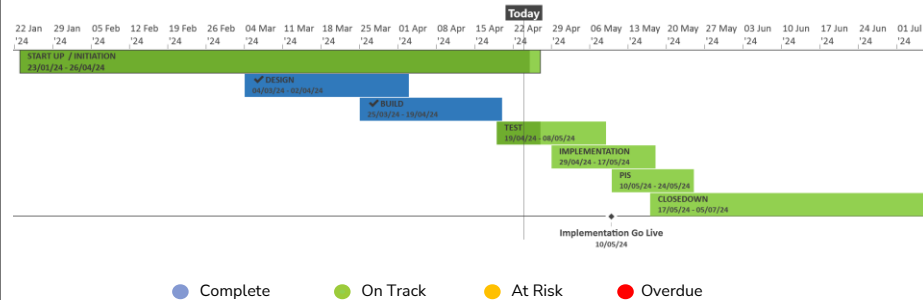
XRN5604 - UNC Modification 0811S Shipper Agreed Read (SAR) Exceptions Process  
 XRN5605 - IGT Modification 159 – Amendments to the must-read process  
 XRN5607 - Update to AQ Correction Processes (Modification 0816S)



## **XRN5727 Minor release drop 12**

# XRN5727 – Minor Release 12 - Status Update

Overall Project RAG Status	
RAG Status	
Schedule	
Risks and Issues	
Cost	
Status Justification	
Schedule	<p>Overall release is tracking on target; <b>Green</b>.</p> <p>The timeline for this change is unchanged from last month. The testing phase is underway and going well, the phase is due to complete on 08/05, implementation readiness activities will start from 29/04. Implementation is on track for 10/05, with contingency implementation available for 17/05.</p> <p>Please note - this change covers only the UK Link aspects of end-to-end process which also involves Gemini. A decision has been taken to defer the delivery of the Gemini elements of this change which need to be in place for the benefits to be realised until the delivery of the Gemini Sustain+ programme is completed.</p> <p><b>Progress update:</b></p> <ul style="list-style-type: none"> <li>• Design completed on 02/04</li> <li>• Build completed on 19/04</li> <li>• Testing phase has commenced</li> </ul> <p><b>Decision in May ChMC:</b> None</p>
Risks and Issues	N/A
Cost	Forecast to complete delivery against approved MTB funds
Scope	XRN5582 – Energy Invoice Upload from UK Link to Gemini



Implementation date of 10<sup>th</sup> May 2024, the contingency date is 17<sup>th</sup> May 2024.



# XRN5711 June 2024 Major Release Update



**June 24 Release**

**Implementation Approach**



# Principles

- Project plan for each activity for both Implementation Dress Rehearsal (IDR) and Implementation will be defined and agreed by all parties involved
- All external customers and internal business training and awareness sessions will have been completed prior to implementation (see Further Communications slide)
- All critical activities will be completed prior to implementation date (28<sup>th</sup> June 2024), communication will be provided (as per Further Communications slide)
- External customers will not need to make any changes to their systems as a result of XRN5711
- Standard maintenance window will be utilised for code deployments (from 5am -7am)

## XRNs in Scope of June 24 Release ( XRN5711 )

Change Reference	Change Title
XRN5573B	Update To The Priority Consumer Process
XRN5675	Implementation of 0836S - Resolution of Missing Messages

# June24 (XRN5711 ) Release High Level Implementation Plan

- The implementation for the 2 changes consists of code transports for multiple systems
- Go-live date is 28<sup>th</sup> June 2024

June24 Go-live (09:00)



27th June24			28th June24						
13:00	14:00	15:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00
Configure new control M jobs Request new jobs to go on hold before go-live to release later			Code deployment (XRN5675 & XRN5573B) SAP ISU Transports / PO transports / Portal Transports					Release Jobs on hold	

# File Format Transition plan

## Inbound files

- No inbound file transition is required as No file format changes in June24 Release

## Outbound files

- No Outbound file transition is required as No file format changes in June24 Release

## Further Communications

- Implementation go-live is planned for 28<sup>th</sup> June 2024
- Should we need to use a contingency date the following weekend of 5<sup>th</sup> July 2024 will be utilised
- Key implementation communications:
  - Confirmation of planned implementation – 27<sup>th</sup> June 2024
  - Successful / Unsuccessful Implementation – 28<sup>th</sup> June 2024
- Industry Change Awareness Session to be held on 4<sup>th</sup> June for XRN5573B and XRN5675
- If any Shippers would like support to verify the functionality of the XRN5711 change after the implementation, please contact the [UKLinkDelivery@xoserve.com](mailto:UKLinkDelivery@xoserve.com)
- Further information relating to this release, including training awareness material will be available [here](#)



**If you have any queries on the changes being delivered as part of XRN5711 June 24 Release please contact**

**[UKLinkDelivery@xoserve.com](mailto:UKLinkDelivery@xoserve.com)**

# XRN5711 – June 24 Major Release - Status Update

		Overall Project RAG Status		
		Schedule	Risks and Issues	Cost
RAG Status				
Status Justification				
Schedule		<p>Overall release is tracking on target; <b>Green</b>, BER was approved in ChMC on 13/03. Commenced Build on 01/04, implementation on track for 28/06, with contingency implementation available for 05/07</p> <p><b>Progress update:</b></p> <ul style="list-style-type: none"> <li>UK Link build in progress, delivery on track to complete by 10/05</li> <li>System testing preparation to commence 22/04</li> <li>Industry Change Awareness Session to be held on 04/06 for XRN5573B and XRN5675</li> </ul> <p><b>Decision in May ChMC:</b> None</p>	<p>Implementation date of 28<sup>th</sup> June, the contingency date is 5<sup>th</sup> July</p>	
Risks and Issues		<p><b>XRN5675</b> There is a risk that a change request may need to be delivered to cater for an update to the proposed combined read estimation and upload functionality to include the ability to bulk upload readings estimated offline for the 82k Meter Points impacted by the P1 Incident (MOD855). This is required to enable us to correct the settlement positions of the impacted parties through a billing adjustment if it is determined that re-estimating the reads at the point of upload is not preferred. <b>Change Order UKLP-CR-107 has been approved to mitigate the risk and deliver solution to correct the settlement position of the impacted parties.</b></p>		
Cost		<p>Customer Contingency for XRN5675 - £42,735, Change Order UKLP-107 spend of £32,822.75 allocated against Customer Contingency. Forecast to complete delivery against approved BER</p>		
Scope		<p><b>XRN5573B</b> - Update To The Priority Consumer Process  <b>XRN5675</b> - Implementation of 0836S - Resolution of Missing Messages</p>		



# XRN5564 Gemini Sustain Plus



# XRN5564 Gemini Sustain Plus

April 2024 ChMC Dashboard	Overall Project RAG Status		
RAG Status			

	Stat	2023 Q4 Oct – Dec	2024 Q1 Jan - Mar	Q2 Apr – Jun	Q3 Jul – Sept	Q4 Oct – Dec	
Schedule	<p>Overall RAG status is <b>GREEN</b>. Gemini Sustain Plus is currently tracking to planned timescales.</p> <p><b>Programme Overview:</b></p> <ul style="list-style-type: none"> <li>Continuing to progress development and various testing phases for Capacity, Energy Balancing and Invoicing processes.</li> <li>The build for the new Gemini interfaces is progressing to plan.</li> <li>End-to-End testing has commenced.</li> <li>System Integration Testing is on track.</li> <li>Development on the training solution and content is progressing.</li> <li>We have concluded the Gemini User Audit and started Onboarding Individual Gemini Users.</li> <li>We are holding support sessions for customers that have issues with any connectivity and onboarding issues.</li> </ul>	<p>The Gantt chart illustrates the project schedule across six quarters. Key activities include 'Training Solution Development' in Q4 2023, 'Issue change pack' in Q1 2024, 'System Demo Sessions' in Q2 2024, and 'Gemini Change Freeze' from May to Sept 2024. Other activities include 'Training and Planning', 'Change Pack Review', 'Issue of screen change pack', 'Training Delivery', 'Focus Group &amp; System Demos', 'Business Readiness Planning and Delivery', and 'Dress rehearsal and Cutover/Go LIVE' in Q4 2024. A vertical blue line marks the current date in Q2 2024.</p>					

- |          |  |
|----------|--|
| Schedule | <p><b>Programme next steps:</b></p> <ul style="list-style-type: none"> <li>Continue development and testing of the Gemini processes of functional components through the Agile development cycle.</li> <li>The build for the new Gemini interfaces will continue to progress to plan.</li> <li>End-to-End testing will continue.</li> <li>Systems Integration Testing will continue to progress</li> <li>Training content will continue to be developed.</li> <li>Continue to hold support sessions for connectivity and onboarding.</li> <li>Commence Market Trials</li> <li>Release Gemini Learning tool to Market Trials participants.</li> </ul> |
|----------|--|

# XRN5564 Gemini Sustain Plus

<p>April 2024 ChMC Dashboard</p>	<p>Overall Project RAG Status</p>		
	<p>Schedule</p>	<p>Risks and Issues</p>	<p>Cost</p>
<p>RAG Status</p>	<p>Green</p>	<p>Yellow</p>	<p>Green</p>
<p>Status Justification</p>			
<p>Risks</p>	<p><b>There is a risk that the commencement of Market Trials is delayed due to the dependency on the development of the modules required to complete the training package.</b></p> <ol style="list-style-type: none"> <li>1. Run Market Trials query to obtain the latest position for Market Trials Test cases</li> <li>2. Prioritise external facing e-modules (External Market Trials to be done first)</li> <li>3. Work on e-modules as far as the training team can prior to UAT being completed so content is there</li> <li>4. Additional Correla training resource has been onboarded to help with workload</li> <li>5. Review and update training plan weekly with NG and Training team</li> <li>6. Weekly workshop to ask any queries on content and to have a regular spot with SMEs to review e-modules.</li> </ol> <p><b>There is a risk that the start of Market Trials is delayed due to the dependency on system components completing the full development and test cycles, including End to End testing in advance. There are some small delays in these processes which may have a knock on impact to the start of MT</b></p> <ol style="list-style-type: none"> <li>1. Prioritise Market Trials components in the functional Development and testing backlogs</li> <li>2. Tag Market Trials User stories</li> <li>3. Prioritise E2E scenarios that are needed for Market Trials</li> </ol> <p><b>There is a risk that should the target September implementation date be deferred; the Programme will be impacted by the constraints of the Winter period.</b></p> <ol style="list-style-type: none"> <li>1. Monitor the ongoing velocity of development and testing and flag slippage in planned targets to Programme management.</li> <li>2. Maintain the focus on defect resolution and daily reporting.</li> </ol>		

# XRN5564 Gemini Sustain Plus

April 2024 ChMC Dashboard	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
RAG Status			
Status Justification			
<b>Engagement Opportunities</b>	<ul style="list-style-type: none"> <li><b>Gemini Sustain Plus Focus Group</b> - The next focus group is the 20th May. The Focus Groups will provide valuable insight into operational and technical developments within the programme including demonstrations of screen changes and improvements. We will be sharing more information about Market trials and APIs during May's Focus Group. Please contact <a href="mailto:geminiengagement@correla.com">geminiengagement@correla.com</a> if you are not receiving the invitations.</li> <li><b>Connectivity</b> - We have shared the URLs via the UKLink distribution list, at our Focus Group and via the nominated leads from the Gemini User Audit. Please let us know if you have successfully connected to our environments via this form: <a href="https://forms.office.com/e/NZ14ACyad3">https://forms.office.com/e/NZ14ACyad3</a>. 46.5% of Industry participants have confirmed they can reach both our Market Trials and Production landing pages.</li> <li><b>Onboarding</b> – Gemini users will receive an invite from the upgraded Gemini system to onboard to Gemini. These are not phishing emails and may go to your users Junk email folders depending on your organisations email settings. If you are waiting for API account details, these will be shared later with your LSO. If you have any technical issues please book onto one of our Technical surgeries <a href="#">Gemini Sustain Plus - Technical Surgeries Tickets, Tue, Apr 9, 2024 at 9:30 AM   Eventbrite</a> If you have any other queries please email: <a href="mailto:geminiengagement@correla.com">geminiengagement@correla.com</a>. <b>Do not contact the service desk and GNCC.</b></li> <li><b>Market Trials</b> - Due to start 3<sup>rd</sup> June 2024. MT will be split into 2 phases; API testing (03/06/2024) and Market Trials Processes (17/06/2024 – 19/07/2024) It is essential that all companies that use Gemini participate in Market Trials. High level details, scope and the registration form has been shared already. We will share the connectivity details for Market Trials w/c 04/03/24. <b>Please register by 13<sup>th</sup> May 2024</b> via this link: <a href="https://forms.office.com/e/mmdrJx4Jjz">https://forms.office.com/e/mmdrJx4Jjz</a></li> <li><b>Training</b> - 3<sup>rd</sup> June 2024, we will provide access to the new Gemini Learning tool to Market Trials Users and release content related to the processes being supported in Market Trials. Further communications how the rest of the industry will access this tool will be shared in due course.</li> </ul>		
<b>Scope</b>	<p>The re-platform and development of the Gemini application and all processes. Further information can be found on the Xoserve <a href="#">XRN5564</a> webpage. A dedicated webpage is now available with FAQs collated so far and will develop over the course of the programme. <a href="#">Gemini Sustain Plus (xoserve.com)</a>.</p>		



## DDP Update

# Agenda

1. Roadmap update
2. Latest focus

# Roadmap

2023

2024

Release 3  
Aug - Sep

Release 4  
Oct - Nov

Release 5  
Dec - Jan

Release 6  
Feb - Mar

Release 1  
Apr - May

Release 2  
Jun - Jul

Release 3  
Aug - Sep

Release 4  
Oct - Nov

Release 3 - XRN 5605 (IGT Mod 159V), Shipper Pack Portfolio

Complete

Release 4 - DN portfolio

Complete

Release 5 - XRN 5605 (IGT Mod 159V), XRN 5607 (AQ Corrections)

Complete

Release 6 - DN Portfolio History, IGT MDD

Complete

Release 1 - Hydrogen Trials

In progress

Release 2 - Hydrogen Trials / AQ / Shipper Pack

Next

Release 3 - XRN5615 Vacant Sites

Upcoming

Release 4 - XRN5615 Vacant Sites; XRN5614 IGT New Connections

Upcoming

## Data Discovery Platform

## Key focus - Release 1

### Goals:

- Data model development for Hydrogen Trials to enable dashboards for DSC customers
- DN dashboard development

N.B. Completion and release of dashboards for all DSC customers will conclude in Release 2

### Outcomes:

- Complete data model for Hydrogen Trial dashboards to accommodate all future Hydrogen Trials
- Develop / build the dashboard functionality for DNs

**Goals:**

- Complete dashboard development for Hydrogen Trials to enable dashboards for DSC customers (Shippers & IGTs)
- Deploy dashboards for all customer groups
- Develop AQ at Risk data model and dashboard
- Remaining shipper pack story

**Outcomes:**

- Complete data model for Hydrogen Trial dashboards to accommodate all future Hydrogen Trials
- Develop / build the dashboard functionality for DNs
- Ensure Shippers can access AQ at Risk figures and backing data from DDP
- One more shipper pack story to be added to DDP





## **SECTION 5: NON-DSC CHANGE BUDGET IMPACTING PROGRAMMES**



# CMS Rebuild ChMC Update

May 2024

# Progress Update

- Our final launch of the CMS Rebuild Programme V1.10 containing the new Generic Workflow (GEN), Gas Safety Regulations (GSR) and Managing Unregistered Sites (MUS) processes will be launched for first usage on 29 April. These processes have been walked through at our Customer Focus Group (CFG) and an additional session has been scheduled for 25 April.
- To support the launch the following will be accessible to customers:
  - Launch communications – emails will be circulated throughout 29 April in batches containing details of the processes and support available
  - Training material will be published via our training [modules](#)
  - Daily customer drop in support call will be available from 11:00 – 13:00 Monday – Friday (except BH) from 29 April to 10 May 2024, to join the call please use this [link](#). There may be a slight delay on admitting into the lobby if we are already dealing with a customer.
- In the last CFG in April a vote was cast to understand levels of engagement post CMS Rebuild's final drop of V1.10, the majority of the CFG voted for a quarterly CFG. The next CMS CFG will take place in Q3 2024, the exact date is yet to be determined

# CMS Delivery Rebuild Roadmap

Version	V1.8	V1.9	V1.10
Process	Must Reads (MUR)	Daily Metered Query (DMQ)	Gas Safety Regulation (GSR) Manage Unregistered Sites (MUS) Generic Workflows (GEN)
Change Proposal and Change Packs	XRN5556J	XRN5556K	XRN5556H XRN5556K
Targeted Date Contingency Date	04/03/24 18/03/24 <input checked="" type="checkbox"/>	08/04/24 15/04/24 <input checked="" type="checkbox"/>	<del>22/04/24</del> 29/04/24
	Then		Now



# SECTION 6: Delivery Sub-Group (DSG) 22nd April 2024

## Summary for ChMC

# Meeting Details

Meeting Date: Monday 22<sup>nd</sup> April 2024

## [Meeting Documentation](#)

Attendee Count:

Organisation	Organisation Count	Total Attendees
Shipper	7	8
Distribution Network	1	1
Independent Gas Transporter	0	0
Third Party Provider	2	2
Meter Asset Manager	0	0
Meter Asset Provider	0	0
Other	0	0
<b>Total</b>	<b>10</b>	<b>11</b>

# Agenda Items and Outcomes

- New Change Proposals
  - XRN5771 Amendments to Demand Side Response (DSR) Arrangements (Modification 0866)
    - Summary of CP provided, no comments

## Standing Agenda Items:

- Major Release and Change Pipeline Updates
  - Some good discussion around older Changes and the process being undertaken to review these and address i.e. progress, keep on hold or seek to close
- Any Other Business
  - No AOB items
- Next Meeting – 20<sup>th</sup> May 2024

# Agenda Items with No Content

- Solution Options Impact Assessment Review
- Requirements Clarification
- Changes in Detailed Design, Design Clarification





## SECTION 7: ANY OTHER BUSINESS



# KVI Change Management Survey Feedback

April 2024

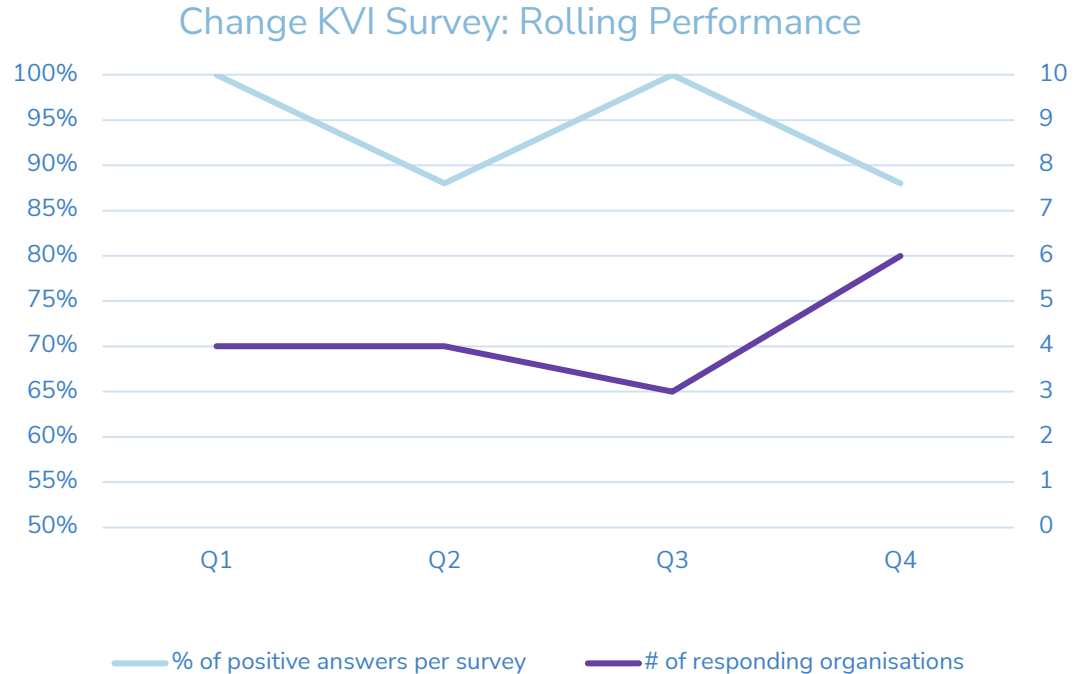
## KVI Change Management Survey – April 2024

### January – March Results

- Score for this quarter – **8.8**
- Number of participants – 6

### End Of Year results

- YTD Scorecard for 23/24 is **9.3** which is above the target score of 8.
- Number of participants overall – 17



Constituency	Xoserve effectively engages with me and the industry to support the development of regulatory change.	Xoserve provides the information and support I need to interact with the change process effectively	Xoserve develop and deliver changes to agreed timescales	Xoserve develop and deliver changes that are aligned to cost estimates	Please provide any further comments in support of your rating
Shipper	Always	Always	Always	Usually	N/A
Additional comments per question					
DNO	Always	Always	Always	Usually	<p>I do not attend Change, however, am a Panel member and member of workgroups, and in relation to the interactions with Xoserve in these spaces (usually Ellie), this is always professional and efficient, and Ellie comes well prepared, submits information to required timelines, and provides good explanations. Separately to this I would however like to raise an issue that I have come across that has led me to respond to this survey: There was an issue where modification 0811 was implemented even though no implementation date had actually been issued by the Joint office.</p> <p>Regardless of whether this was an oversight outside of CDSP control, at no time should something that relates to a modification (where a rule is being changed/added/removed) be implemented before the legal text. This needs to be better tracked and issues raised to the Transporters or Joint office ahead of the release if there is still no implementation date published.</p>
Additional comments per question					

Constituency	Xoserve effectively engages with me and the industry to support the development of regulatory change.	Xoserve provides the information and support I need to interact with the change process effectively	Xoserve develop and deliver changes to agreed timescales	Xoserve develop and deliver changes that are aligned to cost estimates	Please provide any further comments in support of your rating
Shipper	Always	Always	Always	Usually	
Additional comments per question	Important information on change can get lost in the high volume of emails that Xoserve send out. Also changes are sent to everyone even if only affect shippers or transporters. More targeted email addresses would be welcome	As above there is no filtering/targeting			
IGT	Usually	Rarely	Usually	Rarely	Xos put out vast amounts of comms but it's not always targeted to the audience and rarely gives the low level of detail needed for parties to fully understand and assess the impacts to their own systems, files, procedures etc.
Additional comments per question					CMS Rebuild has been particularly poor at providing the right level of detail for parties to understand impact of changes prior to them being implemented
DNO	Usually	Usually	Usually	Rarely	The overall progression of change is somewhat protracted with Xoserve looking to align all impacted parties prior to initial presentation at ChMC.
Additional comments per question	This is provided usually by a direct Xoserve employee	However, some change development and progression take significantly longer than others	We are however keen to ensure change delivery aligns to code implementation.	This would indicate a failing in the HLSO process or unidentified costs.	

Constituency	Xoserve effectively engages with me and the industry to support the development of regulatory change.	Xoserve provides the information and support I need to interact with the change process effectively	Xoserve develop and deliver changes to agreed timescales	Xoserve develop and deliver changes that are aligned to cost estimates	Please provide any further comments in support of your rating
DNO	Usually	Usually	Usually	Usually	
Additional comments per question	<p>Cadent recognises the value that Xoserve representatives bring to the UNC modification process, ensuring that the often-technical aspects of DSC and CDSP systems are considered during the development of modifications. This support is invaluable in ensuring that the end product that UNC Panel/Ofgem decide upon is well designed and deliverable by the CDSP. Additionally, Xoserve representatives do a great job of simplifying the technical aspects of CDSP systems so that UNC parties can make an informed decision on the merits of a modification.</p>	<p>Cadent has identified both positives and constructive feedback points on the Xoserve change engagement process. In terms of positives, the Xoserve team do a fantastic job of presenting on technical elements of DSC and UNC, simplifying their messages into easily digestible take aways for parties. In particular, the DSC Change pre-met hosted by Paul Orsler (Friday ahead of a Wednesday meeting) is helpful in ensuring that the transporter constituency understand the pertinent agenda items. This short call is a far more effective way of engaging DSC parties versus lengthy, repetitive emails. With regards to constructive feedback, I think there is a risk of DSC parties becoming fatigued with the volume and digestibility of change-related comms. Personally (other transporters' and constituencies' opinions may differ) I would rather replicate the DSC Change pre-meet approach and allocate time in my diary for a reoccurring 1-2-1 focussed on important change updates. The wave of email comms from Xoserve can make it challenging to "see the wood from the trees" at times</p>	<p>Generally, my experience of Xoserve's performance in terms of committing to and delivering against timescales is positive. The only comments I would encourage Xoserve to maintain focus on in the future are: 1.To set customer expectations early in the event that a previously committed timescale is at risk – plus supporting rationale for the risk 2.To clearly communicate the requirements from customers in order to achieve the committed to timescales</p>	<p>I have caveated the "Usually" response with a point that we've had some recent challenges on cost estimates provided by Xoserve – the ability for Xoserve to work to (or outperform) cost estimates is influenced by the accuracy of forecasts upfront. I would like to see more granularity from Xoserve on how change cost estimates have been derived, so that comparability can be achieved between changes – e.g. Change A requires X number of hours development at £Y per hour, whereas Change B requires Z number of hours development at £Y per hour. I'd be happy to explain our position more clearly over a Teams call.</p>	



# APPENDIX

# Outages

Change Request Number	Impacted System	Outage Duration				Brief Description	Committee Notified Date
		Start Date	Start Time	End Date	End Time		
<b>XRN5564 – Gemini Sustain</b>	Gemini	08/09/2024	03:15	08/09/2024	13:00	<p>Gemini Sustain Implementation The Gemini Sustain Plus Programme will implement the upgraded Gemini system on 8th September. During this phase the programme will switch from the current Legacy Gemini and redirect interface connections to the upgraded Gemini system as well any delta data migration.</p> <p>The activity starts within the scheduled maintenance window and will require an extended outage currently anticipated to be complete by 1pm (including all batch catch up activities), the Gemini system will not be available during this time frame.</p>	08/05/2024



# POAP

Please see link to the latest POAP [here](#)



## DDP Appendix

**Goals:**

- Deploy / implementation of the dashboards built / developed in Release 5 (XRN 5605 - IGT Mod 159V IGT Must Reads & XRN 5607 - Mod 816S New AQ Correction Reason Codes)
- Develop / build DN Portfolio History dashboard and details page
- IGT MDD analysis
- Hydrogen Trials dashboards design work

**Outcomes:**

- Dashboards live and available for users for XRN 5605 and updated for XRN 5607
- Develop DN portfolio history dashboard functionality
- Analysis of portfolio metering information against MDD meter model information
- Design work for Hydrogen Trial dashboards ahead of development in release 1

**Goals:**

- XRN 5605 (IGT Mod 159V IGT Must Reads) – development and testing of new dashboards and amendment of existing dashboards for Shippers, IGTs and PAFA.
- XRN 5607 (Mod 816S New AQ Correction Reason Codes) – work on existing dashboards for new reason codes.

**Outcomes:**

- To ensure that existing must read dashboards utilize the exceptions introduced for the mod, plus monitoring of new known meter issue flag and exclusion from must reads – for Shippers, IGTs and PAFA.
- To ensure AQ Correction and Rejection dashboards for Shipper and PAFA use new AQ correction codes for monitoring purposes.

### Goals:

- New Portfolio Overview dashboard and details (Shippers).
- (DNs) Portfolio dashboard updates, and history data modelling.
- XRN 5605 detailed design.

### Outcomes:

- Deployment of customer Shipper dashboard portfolio views, linked to data modelling in previous release.
- Additional data items for DN Portfolio dashboard and data model for historic information.
- Detailed design for XRN 5605 for UK Link project and ahead of development in release 5.