



Performance Assurance Committee Meeting

Summary – 16th April 2024

KEY MESSAGES

▪ AREAS OF PAC CONCERN

- **UNC Performance Assurance – PAC Approach:** The PAC have been looking at their approach to parties not meeting UNC requirements, and have particularly reviewed the UNC TPD V Section 16, the Performance Assurance Framework Document (PAFD) and the considered application of the Performance Assurance Techniques (PATs). The slides presented at the April PAC meeting can be found [here](#). The PAC are hoping to hold a dedicated Workshop within the next few months to discuss further.
- **Use of AQ Correction Codes:** The PAC will be issuing awareness letters to the industry on the use of AQ Correction Reason Codes, which will serve to give notice to all Shippers of the actions that may be taken by the PAC in order to ensure that correct procedures are followed to protect accurate Settlement.
- **AQ Class 4 Read Performance:** The PAFA highlighted an issue that the CDSP have identified with some data issues with Class 4 AQ Read Performance which is affecting the dashboards and underlying data in DDP. As a result, there is an update on the DDP landing page which highlights the issue and that the CDSP are working on a fix and will expect the solution to be ready in 5 – 6 weeks. The PAFA confirmed that no new Product Class 4 Performance Improvement Plan requests or Early Engagement letters will be issued until the issue is resolved.

▪ SHIPPER PERFORMANCE ANALYSIS

- **HPM Distribution Graphs:** The PAC considered the graphs of the distribution of Shipper scores in the Holistic Performance Matrix (HPM) in each Product Class below. In each graph the proportion of Shippers meeting UNC requirements for the factors incorporated in the HPM are shown on the extreme right and the poor performing Shipper outliers are shown towards the left.
- PAC plan to keep the Holistic Performance (HPM) scores and engagement thresholds under review.
- The line on the far right of the graph highlights the maximum score that shippers could achieve thereby meeting UNC requirements.



POOR PERFORMERS IN EACH MARKET

