



REC Update

February 2022

Missing Messages

- 300 Missing Messages (as at 17th February) – Last message 11th February 2023 (was 205 last month)
 - 1 message in February (as at 17th)
 - Above figure includes 94 Registrations that GRDA hadn't received a Pending or SecuredActive (so reconciliation by GRDA was not possible)
 - Note: a further pot of 49 messages where GRDA has no record of messages

Secure Active Notification proxy

- Secure Active Notification proxy reconciliation for Missing Messages identified by Xoserve received w/c 6th February 2023

RCA - STATUS	Count
Resolved Registration Progressed	121
RESOLVED - Missing CANCELLATION	18
RESOLVED - POST SAM SWITCH	16
Resolved - Registration Processed	1

- 121 Registrations have been updated in UKL with effective dates of [21st February 2023]
- Communication using process developed under 5535A – and subject to ChMC Change approval
- Still further reconciliation work with DCC:

Pending DCC confirm if Cancellation *	41 (expect these to be cancellations)
Pending DCC Confirm Switch Dates *	5 (expect these to be registrations to process)
Pending Customer	1
NEW - To Send to DCC (since mid JJan)	3