

Shipperless and Unregistered Sites working group
Brainstorming session 14/08/07

Root Cause : Plot Addresses
UIP MPRN's allocated and created at quote acceptance

- Shouldn't create an MPRN with the same Plot and similar matched postcode, as likelihood is that this would be a duplicate
- No address history audit trail on current system
- Alter the time of MPRN allocation
 - to completed service lay
 - to meter fit
 - only allocate six months before development starts
 - separate I&C / Domestic processes
 - how is this tied into code?
- Planning application reference number provided by UIP to allow easier tracking through local councils
- Developer must nominate a supplier at time of allocation
- Not allowed to use dummy postcodes when creating
- Shipper to define processes for confirmations

Root Cause : Code12 MPRN requests

- Why hasn't the MPRN already been allocated by UIP?
- Cancelled jobs – analysis into the number and reasons
- Due to time issue they are requested without proper checks
- Audit trail of the 'No' responses originating from Code12 request

Root Cause : System not correctly updated following meter work

- Old service not set to dead by Network or withdrawn from by Shipper and continue to bill. Newly created MPRN matched correct Tag but never confirmed

Root Cause : Shippers are able to action a meter fit without having registered the MPRN

To be completed

Other suggestions

- Shipper of last resort
- xoserve created as a shipper
- No gas flows until confirmation in place