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# Shipperless & Unregistered Workgroup

28/02/2024

# Agenda

- Welcome & Introductions
- Review Previous Actions
- S&U Statistical Information
- Aged population Review
- CMS Rebuild Update
- AOB

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# Welcome & Introductions



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## Review Previous Actions

# Review Previous Actions

| Ref. | Date Raised | Description   | Owner    | Update   | Status |
|------|-------------|---|----------|--|--------|
| 1    | 29/11/23    | <i>Provide details of the delayed MPRN creation issue</i>   | DW       | Awaiting details.  | Open   |
| 2    | 29/11/23    | <i>Liaise with Network regarding MPRN creation delay. Update in next S&amp;UWG.</i>                             | LJ       | Awaiting details.  | Open   |
| 3    | 29/11/23    | <i>Speak to Correla Customer Experience Team, re. concerns with Shipper registration issues</i>                 | LJ       | Concerns raised with the Customer Experience Team who will follow up accordingly. More detail to follow. | Closed |
| 4    | 29/11/23    | <i>Check if MAM portfolio is still available and can be distributed</i>   | LJ       | If required, applicants should raise request via Rec portal.   | Closed |
| 5    | 29/11/23    | <i>Split the disputed GSR sites by DN and provide for investigation</i>   | LJ       | Datasets provided.   | Closed |
| 6    | 29/11/23    | <i>Networks to investigate disputed sites</i>   | Networks | Some DN responses provided. If you have yet to provide a reply please do so.                             | Open   |
| 7    | 29/11/23    | <i>Provide action updates as and when available</i>   | All      | Xoserve updates provided.  | Open   |
| 8    | 29/11/23    | <i>Liaise with Correla Customer Experience Team to support increased Shipper engagement for future meetings</i> | LJ       | Raised with the Customer Experience Team who will raise accordingly.                                     | Closed |
| 9    | 29/11/23    | <i>Undertake profiling on aged S&amp;U sites – to be discussed at next session.</i>                             | LJ       | Currently Underway   | Open   |
| 10   | 29/11/23    | <i>Speak to RECCO re. possibility of using a SDES for gas queries</i>   | AJ       | Awaiting details   | Open   |

# Review Previous Actions (GES Online Screen Change)

| Ref. | Date Raised | Description  | Owner | Update  | Status |
|------|-------------|--|-------|---|--------|
| 11a  | 29/11/23    | <i>Was any correspondence of GES online screen change sent out to Networks &amp; Shippers?</i> | RE    | Raised with REC and waiting for an answer.  | Open   |
| 11b  | 29/11/23    | <i>Which field should Networks be using as a registration date for back billing?</i>           | RE    | In that case, it should be the confirmation date (confirmed with Victoria Clifton).                 | Closed |
| 11c  | 23/11/23    | <i>Which date should be used for settlement periods?</i>                                       | RE    | Whatever the confirmation date is, unless it's a greenfield site (confirmed with Victoria Clifton). | Closed |
| 11d  | 23/11/23    | <i>Will the previous supplier ID will be reinstated?</i>                                       | RE    | Currently being investigated.   | Open   |



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## Shipperless & Unregistered Statistical Information

# Statistical Information

|   |                                    | Feb-23 | Mar-23 | Apr-23 | May-23 | Jun-23 | Jul-23 | Aug-23 | Sep-23 | Oct-23 | Nov-23 | Dec-23 | Jan-24 | Description  |
|---|------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--|
| Shipper Activity                        | Meter Activity (Potential Mod410a) | 44     | 44     | 44     | 44     | 46     | 48     | 50     | 47     | 46     | 45     | 43     | 45     | Shipper Specific Meter Activity  |
|   | Other Activity                     | 10     | 0      | 2      | 1      | 0      | 0      | 0      | 0      | 0      | 4      | 0      | 0      | Shipper specific activity which suggests intention to confirm i.e., Confirmation rejection, CMS Contacts to create the MPRN.   |
|   | Total                              | 54     | 44     | 46     | 45     | 46     | 48     | 50     | 47     | 46     | 49     | 43     | 45     | All Shipper Activity   |
| Orphaned                                | Total                              | 2,687  | 2,672  | 2,647  | 2,620  | 2,597  | 2,577  | 2,574  | 2,473  | 2,464  | 2,449  | 2,438  | 2,412  | Following a response of no further interest, or where no response is received. They also include MPRNs where a service has been completed and in some instances there is evidence that a meter has been installed. |
|   | With Meter                         | 595    | 593    | 591    | 589    | 584    | 579    | 579    | 576    | 572    | 571    | 563    | 546    |  |
| Shipperless Sites - Shipper (PTS)       | Potential Mod424                   | 570    | 526    | 562    | 551    | 536    | 465    | 490    | 538    | 568    | 527    | 523    | 503    | MPRNs which have previously been confirmed but the meter is now removed. Information provided (via DN) suggests that the existing meter is still fitted.   |
| Shipperless Sites - Industry (SSP)      | Potential Mod425                   | 1,079  | 1,095  | 1,159  | 1,185  | 1,200  | 1,097  | 1,129  | 1,107  | 1,132  | 1,150  | 1,134  | 1,118  | MPRNs which have previously been confirmed but the meter is now removed. Information provided (via DN) suggests that a new meter has been fitted.  |
| No Activity                             |                                    | 29,395 | 29,780 | 30,021 | 30,306 | 30,329 | 30,413 | 30,693 | 30,733 | 30,785 | 30,900 | 31,058 | 31,301 | MPRNs created on UK Link where no shipper activity has ever been recorded and remain unconfirmed.  |
| Legitimately Unregistered               |                                    | 37,895 | 37,800 | 37,739 | 37,675 | 37,598 | 37,503 | 37,470 | 37,469 | 37,440 | 37,349 | 37,313 | 37,263 | MPRNs which represent: Vacant sites / No Gas meter but live service / Service still in planning stage.   |
| Meter Point created less than 12 months |                                    | 15,221 | 14,780 | 14,724 | 14,121 | 14,770 | 13,753 | 13,400 | 13,614 | 12,949 | 12,023 | 11,941 | 11,717 | Unconfirmed MPRNs with a creation date <12 months. If not confirmed they will gradually feed into the above pots.  |
| Total                                   |                                    | 86,901 | 86,697 | 86,898 | 86,503 | 87,076 | 85,856 | 85,806 | 85,981 | 85,384 | 84,447 | 84,423 | 84,359 |  |





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# Aged Population Review

# Background

- Previous indication of desire to review the aged population
- Intention to proactively stimulate discussion/idea's
  - *Possible future agenda topic to brainstorm other possibilities*
  - *Target current static volumes*
- Initiated with review of individual pots
- Particular interest in high volumes & age of MPRN

# Process

- We opted to initially focus on the **Legitimately Unregistered** population
  - *Largest population / largest amount of aged sites*
- Sought to establish/ring-fence sites for potential closure
  - *Removed MPRN's with a status of CA/CL*
  - *Categorised MPRN's by age*
  - *Identified all MPRN's with a Meter attached*
  - *Cross-referenced through supplementary data report (check for MSN)*
  - *Searched for other indicators suggesting Network/Shipper activity*

# Findings / Volumes

- The total population analysed - 33,973 sites
- Of which 24,775 were aged 10years or older\*
- Where 10+ years & no evidence of activity\*\* - 24,098 sites
- The entire population only indicated 3% activity

| Age           | Total sites | Total with activity |
|---------------|-------------|---------------------|
| New - 5 Years | 375         | 10                  |
| 5 - 10 Years  | 8,823       | 72                  |
| 10 + Years    | 24,775      | 677                 |

\* Based upon MPRN creation date

\*\* Meter attached / Confirmation attempt / notification of activity

# Proposals

- Is there appetite to focus on this dataset?
  - *Looking for Industry consensus to proceed*
- Discuss possible outcomes...
  - *Close sites / Remove from population*
  - *Undertake closer analysis on specific elements*
  - *Other thoughts & idea's*
- Considering the benefits & associated Industry impacts

# Next steps

- All attendees to review these findings
  - *Feedback before next S&UWG (if possible)*
- Request where possible for DN's to sample check a selection of sites
  - *Desk top / Site Visit checks to ascertain physical status?*
- Workgroup to agree consensus for next course of action
- Based upon findings consider similar reviews of other S&U pots



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## CMS Rebuild Update

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**Thank You**