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# Shipperless & Unregistered Working Group

**Wednesday 18<sup>th</sup> July 2012**

- **Introduction**
- **Previous minutes/actions**
- **Statistical Information**
  - *Overall industry volume's*
- **Proposed Review of Definitions and Population “Sub-pots”**
- **End-User Letter exercise**
  - *Review of findings*
  - *Next steps*
- **MPRN Creation work group**
  - *MPRN Creation Process change proposal*
  - *Modification update*
- **A.O.B.**

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# Statistical Information

# Overall Industry volumes

Unregistered Sites		Jan-11	Mar-11	May-11	Jul-11	Sep-11	Nov-11	Jan-12	Mar-12	May-12	Jul-12
Shipper Activity		553	469	504	429	426	400	376	398	360	<b>279</b>
Orphaned	TOTAL	14,336	14,270	14,869	15,056	14,957	14,834	14,845	15,023	15,138	<b>15,263</b>
	With Meter	6,380 (44.50%)	6,274 (43.97%)	6,408 (43.10%)	6,396 (42.48%)	6,524 (43.36)	6,409 (43.20%)	6,331 (42.6%)	6,443 (42.9%)	6,442 (42.6%)	<b>6,504</b> <b>(42.6%)</b>
Shipperless Sites - Shipper (PTS)	GSR	1,190	1,278	1,288	1,329	1,353	1,380	1,317	1,346	1,110	<b>1,062</b>
	GSS	0	914	908	907	890	917	903	1,015	1,003	<b>919</b>
Shipperless Sites - Industry (SSP)		4,101	4,372	4,324	4,521	4,657	4,748	4,657	4,781	4,957	<b>4,985</b>
No Activity		1,201	1,056	1,195	2,218	1,397	1,175	1,408	1,199	1,291	<b>1,290</b>
Legitimately Unregistered		29,492	29,810	30,725	29,960	32,022	32,303	32,653	33,329	33,758	<b>34,307</b>
Meter Point created less than 12 months		26,018	23,265	25,808	26,303	26,155	28,869	27,728	28,555	28,084	<b>28,975</b>
<b>TOTAL</b>		<b>76,891</b>	<b>74,520</b>	<b>78,713</b>	<b>79,816</b>	<b>80,967</b>	<b>83,709</b>	<b>82,984</b>	<b>84,631</b>	<b>84,698</b>	<b>86,161</b>

**Not included in Total Figures**

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# Overall Industry volumes: Age analysis

Year	Orphaned		Legitimate	
	Volume	%	Volume	%
Pre 2000	336	2.2%	96	0.3%
2000	544	3.6%	31	0.1%
2001	824	5.4%	58	0.2%
2002	960	6.3%	424	1.2%
2003	1,558	10.2%	1,106	3.1%
2004	1,426	9.3%	1,309	3.7%
2005	1,050	6.9%	2,142	6.0%
2006	1,079	7.1%	4,527	12.7%
2007	1,691	11.1%	7,486	21.0%
2008	1,887	12.4%	6,301	17.7%
2009	1,496	9.8%	3,630	10.2%
2010	1,592	10.4%	5,017	14.1%
2011	820	5.40%	2,180	6.4%
<b>Total</b>	<b>15,263</b>	<b>100%</b>	<b>34,307</b>	<b>100%</b>

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# AQ values (10years +)

	Orphaned		Legitimate	
Year	SSP (AQ)	LSP (AQ)	SSP (AQ)	LSP (AQ)
Pre 2000	4,610,056	7,342,690	3,272,378	140,500
2000	9,571,821	3,364,449	1,141,057	0
2001	15,541,570	22,643,307	2,149,466	0
2002	17,816,147	16,900,608	14,226,892	1,688,574
<b>Total</b>	<b>47,539,594</b>	<b>50,251,054</b>	<b>20,789,793</b>	<b>1,829,074</b>

- Suggest remove aged population (10years +) & set to 'EX'

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# Overall Industry volumes: AQ values

	SSP	LSP
'Shipper Activity'	226 ↓	53 ↓
AQ value	4,219,895 ↓	33,241,249 ↓
'Orphaned'	12,483 ↑	2,780 ↓
AQ value	255,378,242 ↑	1,355,601,792 ↓
'No activity'	1,014 ↑	276 ↑
AQ value	21,556,832 ↑	198,127,851
'Legitimate'	28,597 ↑	5,710 ↑
AQ value	639,435,527 ↑	5,632,945,724 ↑
<b>Total AQ</b>	<b>920,590,496 ↑</b>	<b>7,219,916,616 ↑</b>
<b>AQ as a % of total population</b>	<b>9%</b>	<b>72%</b>

Key	
Decrease	↓
No change	↔
Increase	↑

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# Top 500 Legitimate pot: AQ breakdown

	AQ	No. of sites
2002 - 2004	182,331,449 ⇔	26 ⇔
2005	55,388,616 ⇔	18 ⇔
2006	400,172,569 ⇔	37 ⇔
2007	396,868,070 ↓	102 ↓
2008	882,487,762 ↓	96 ↓
2009	587,086,124 ↓	67 ↓
2010	1,442,977,257 ↓	99 ↓
2011	204,956,573 ↑	55 ↑
Total	4,152,268,420 ↑	500 ⇔

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# Proposed Definitions of Population 'Sub-pots'

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## Current 'pot' descriptions

- The current descriptions in use for some time
- Following previous discussions review undertaken
- Proposal circulated by Mark Smith (21/06)
- Your views welcomed in order to clarify/focus
- Agree requirements going forward

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# Current Pot Description

<b>Shipper Activity</b>	Shipper specific activity which suggests intention to confirm i.e., Confirmation rejection, Meter asset update to the C&D store, ConQuest contact to create the MPRN.
<b>Orphaned</b>	Following a response of no further interest, or where no response is received. They also include MPRN's where a service has been completed and in some instances a meter already installed.
<b>Shipperless Sites (GSR or GSS)</b>	MPRN's which have previously been confirmed but the meter is now removed. Information provided (via DN) suggests that either the existing meter is still on site or a new meter has been fitted.
<b>No Activity</b>	MPRN's created on UK Link where no shipper activity has ever been recorded and remain unconfirmed.
<b>Legitimately Unregistered</b>	MPRN's which represent: Vacant sites / No Gas meter but live service / Service still in planning stage
<b>MPRN created &lt; 12 months</b>	Unconfirmed MPRN's with a creation date <b>&lt;12 months</b> . If not confirmed they will gradually feed into the above 'pots'.

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# Proposed Pot Description

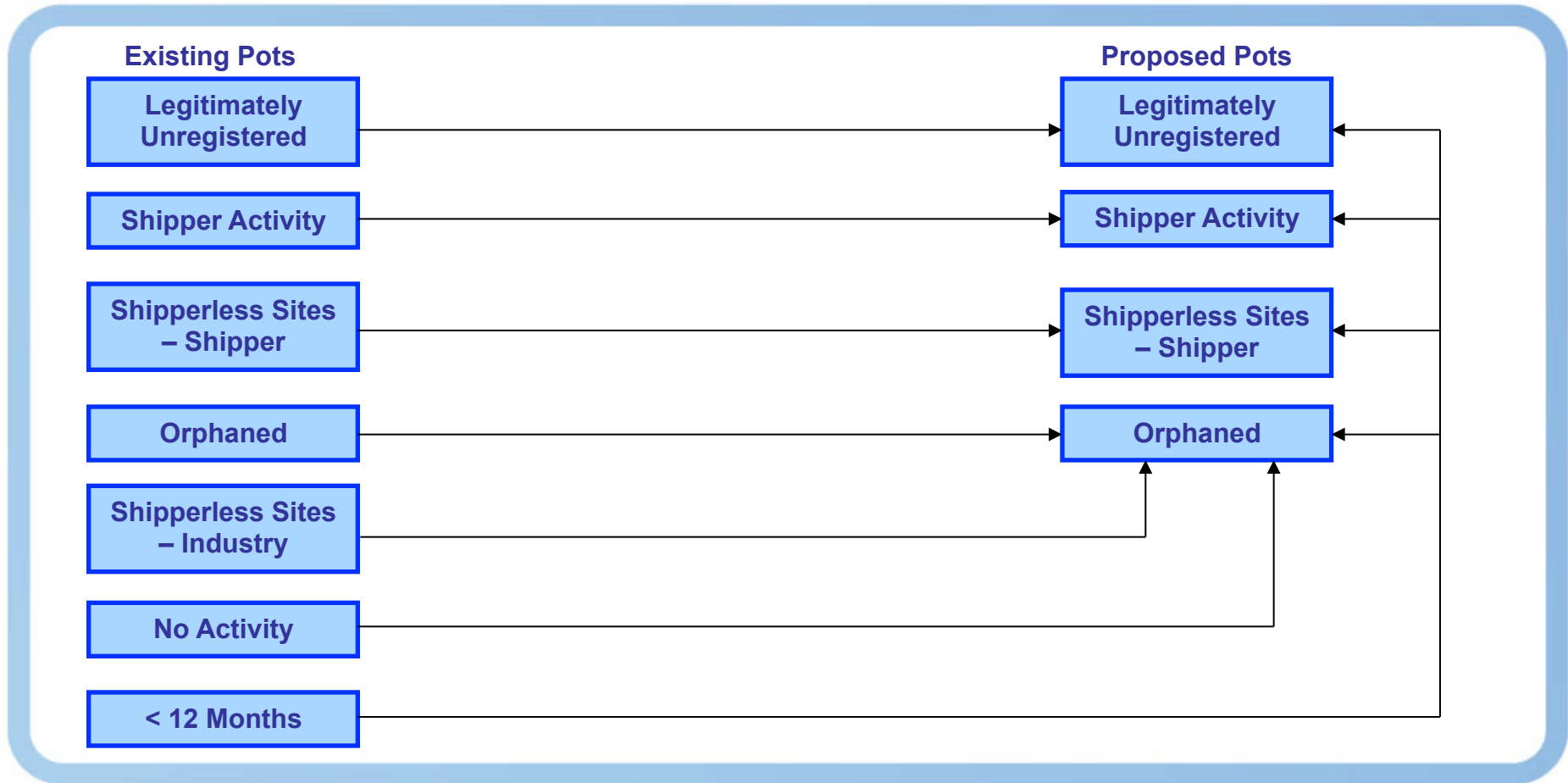
Shipper Activity	Shipper specific activity which suggests intention to confirm i.e., Confirmation rejection, Meter asset update to the C&D store, ConQuest contact to create the MPRN
Orphaned	MPRNs which have been isolated and withdrawn, and a subsequent Network site visit (GSR) has identified a different meter is in situ (Previously Shipperless Sites - Industry); MPRNs from previous Shipper Activity Report, and Shipperless Sites - Industry Reports; MPRNs for which no shipper activity has been identified (Previously No Activity Pot)
Shipperless Sites (GSR or GSS)	MPRN's which have previously been confirmed but the meter is now removed. Information provided (via DN) suggests that either the existing meter is still on site or a new meter has been fitted
Legitimately Unregistered	MPRNs which represent services which have not yet been physically installed; MPRNs which represent services which have never had a meter attached; MPRNs which represent services which the supplier has isolated and withdrawn, and have updated UK-Link appropriately.

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# Re-alignment of Records



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- **Advantages**
  - **Fewer Pots to handle**
  - **Clearer Definitions**
  - **Less Manipulation Required**
  - **Promotion of onward actions i.e. Confirmation**
- **Disadvantages**
  - **Larger Pots**
  - **Broader Definitions**
- **How will we measure the success of this change?**

# End-User Letter exercise

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- As agreed process resurrected on a trial basis
- Targeting **100** sites with highest (validated) AQ's
- Letter 1 released: ***11<sup>th</sup> May 2012***
- Letter 2 released: ***25<sup>th</sup> May 2012***
- Outcome shared with DN's... Summary to follow





# Trial summary

Outcome	Next Step	Affected MPRN's
No Response from Letters Received	Further investigation - Site Visits may be required.	37
Inconclusive information obtained	Further investigation - Site Visits may be required.	11
An alternative MPRN has been confirmed	Further investigation - Potential duplicates.	19
Site still under construction or development	Legitimately' Unregistered - Xoserve to monitor.	7
Under investigation by Xoserve 'Unique Sites' team	These are MPRNs are currently classed as Unique Sites but in due course will be migrated to UKLink. Can be classed as 'Legitimately Unregistered'.	2
End User has claimed a supply contract is in place	Xoserve's Customer Team to approach named suppliers.	2
End User has stated that no gas is used on site	Site Visit required. If no gas proven, set to EX.	2
Meter fitted during development (power station) which has now been "mothballed"	"Legitimately" Unregistered - Xoserve to monitor.	1
MPRN has been confirmed or at RQ Status	No further action required.	13
Nomination received since letter process instigated	Xoserve to monitor.	6
<b>Total</b>		<b>100</b>

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- Responses received for **63%** of sites
- **19%** either Confirmed or nominated
- MPRN's identified as Potential duplicates **19%**
- **7%** of sites 'Legitimately' unregistered
- Next steps...?

# MPRN creation Work group

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- **Previous minutes/actions**
- **MPRN Creation Process change proposal**
- **Modification update**
- **A.O.B.**



- **Any other business?**
- **Thanks for your attendance...**
- **... your contribution & support**

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