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Industry Shipperless & Unregistered Working Group

Wednesday 18th April 2012

- **Introduction**
- **Previous minutes/actions**
- **Statistical Information**
 - *Overall industry volume's*
- **Proposed process revisions**
 - *Reporting ~ Additional system validations*
 - *Data categories ~ Revised allocation*
 - *Targeted End-user letter process*
 - *Focus on 'High St' organisations*
- **MPRN Creation work group**
 - *MOD 0410 update*
 - *Detailed process mapping exercise*
- **A.O.B.**



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Statistical Information

Overall Industry volumes

Industry Unregistered and Shipperless Sites

(Produced on a Bi-Monthly Basis)

Unregistered Sites		Jan-11	Mar-11	May-11	Jul-11	Sep-11	Nov-11	Jan-12	Mar-12	Description
Shipper Activity		553	469	504	429	426	400	376	398	These reports are sent out shipper specific and include sites where shippers have provided an activity which suggests intention to confirm i.e., Confirmation rejection, Meter asset update to the C&D store, Conquest raised to create the M Number, End User. They are for created sites > 12 months
Orphaned	TOTAL	14,336	14,270	14,869	15,056	14,957	14,834	14,845	15,023	This report is sent out to the whole industry either following a shippers response to the shipper activity report, that they have no further interest in the M Number or that no response is received within the period of production of the next Bi monthly report. They also include sites where a
	With Meter	6,380 (44.50%)	6,274 (43.97%)	6408 (43.10%)	6396 (42.48%)	6524 (43.36)	6409 (43.20%)	6331 (42.6%)	6443 (42.9%)	
Shipperless Sites - Shipper (PTS)	GSR	1,190	1,278	1,288	1,329	1,353	1,380	1,317	1,346	These contain sites which have previously been confirmed with meter removed. Information provided by the Networks suggests either the existing meter still on site or a new meter has been fitted
	GSS	0	914	908	907	890	917	903	1,015	GSR - Not Registered on UK Link Blank in LIVE SUPPLY POINT of PTS file? GSS - Registered on UK Link but without meter attached Yes in LIVE SUPPLY POINT of PTS file
Shipperless Sites - Industry (SSP)		4,101	4,372	4,324	4,521	4,657	4,748	4,657	4,781	
No Activity		1,201	1,056	1,195	2,218	1,397	1,175	1,408	1,199	These contain meter points created on UK Link where no shipper activity has been recorded and that remain unconfirmed.
Legitimately Unregistered		29,492	29,810	30,725	29,960	32,022	32,303	32,653	33,329	These contain sites which can represent one of the following reasons: Vacant sites No Gas meter but live service Service still in planning stage
Meter Point created less than 12 months		26,018	23,265	25,808	26,303	26,155	28,869	27,728	28,555	These figures provide details of meter points that have a created date < than 12 months that remain unconfirmed - If not confirmed they will gradually feed into some of the above reports going out to industry
TOTAL		76,891	74,520	78,713	79,816	80,967	83,709	82,984	84,631	
Not included in Total Figures										

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Overall Industry volumes: Age analysis

Year	Orphaned		Legitimate	
	Volume	%	Volume	%
Pre 2001	895	5.95%	127	0.38%
2001	830	5.52%	58	0.17%
2002	978	6.51%	431	1.29%
2003	1,579	10.51%	1,116	3.34%
2004	1,446	9.62%	1,331	3.99%
2005	1,066	7.09%	2,171	6.51%
2006	1,106	7.36%	4,596	13.78%
2007	1,742	11.59%	7,585	22.75%
2008	1,971	13.11%	6,473	19.42%
2009	1,582	10.53%	3,879	11.63%
2010	1,767	11.76%	5,562	16.68%
2011	61	0.40%	0	0%
Total	15,023	100%	33,329	100%

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Overall Industry volumes: AQ values

	SSP	LSP
'Shipper Activity'	327	71
AQ value	5,981,943	19,679,212
'Orphaned'	12,215	2,808
AQ value	250,571,365	1,423,473,835
'No activity'	990	209
AQ value	20,575,552	147,608,052
'Legitimate'	27,788	5,541
AQ value	623,211,760	5,437,721,053
Total AQ	900,340,620	7,028,482,152

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Top 500 Legitimate pot: AQ breakdown

	AQ	No. of sites
2002 - 2004	182,331,449	26
2005	55,388,616	18
2006	400,172,569	37
2007	432,481,243	128
2008	897,144,514	104
2009	597,833,597	73
2010	1,477,134,274	114
2011	0	0
Total	4,024,486,262	500

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Proposed Process Revisions

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Change to reporting

- Xoserve can directly impact with refined data management
- Industry reporting: Additional system validations for all 'pots'
 - UKLink
 - C&D Store
 - MAM data (where available)
 - Rejected ConQuest contacts
 - Confirmation rejections
 - Rejected meter reads
 - iGT/CSEP data
 - Unique sites

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- Currently complex filtering of data into 8 'pots'
- Propose that 'pots' streamlined into 4
 - Shipper Activity
 - <12months old
 - Legitimately Unregistered: *Agree definition*
 - All other sites: *Orphaned/Shipperless/No Activity*

- Resurrect process on a trial basis (*2 letters then disconnect*)
- Targeted categories
- Initiate with 100 highest AQ's (*validated*)
- Commence 1st May 2012
- Report findings at next Workgroup (*July'12*)
- Seek consensus as to next steps
- Establish Network 'sign-on' & contact points for disconnections

Focus on... Brand businesses

- Potential 'quick-wins' with known brands/businesses
- Target Bi-monthly to commence in May'12
- Commencing with Supermarkets, ie. where Tesco, Aldi etc. contained in address fields
- Agree potential staged approach
 - Provide data to Shippers (All/FocusPotential group account)
 - Xoserve undertake End-user letters to Energy manager
- Provide progress update via Workgroup

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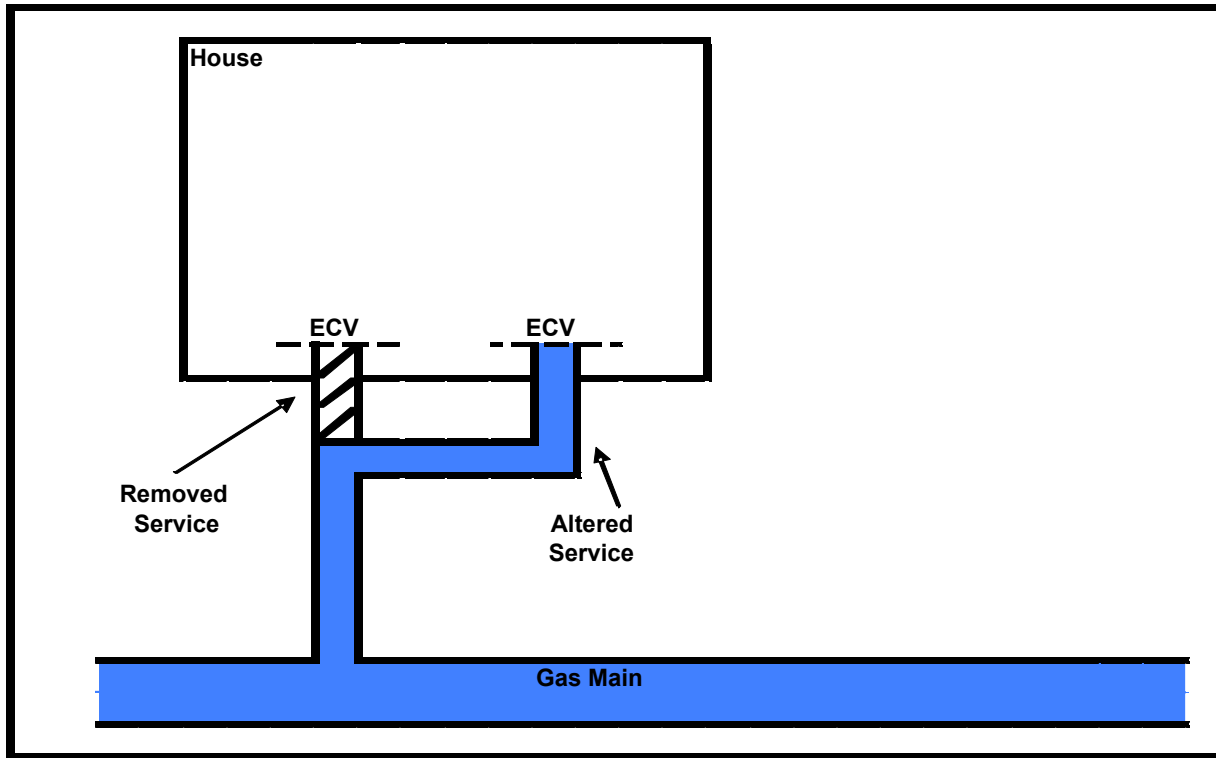
MPRN creation Work group

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Scenario A



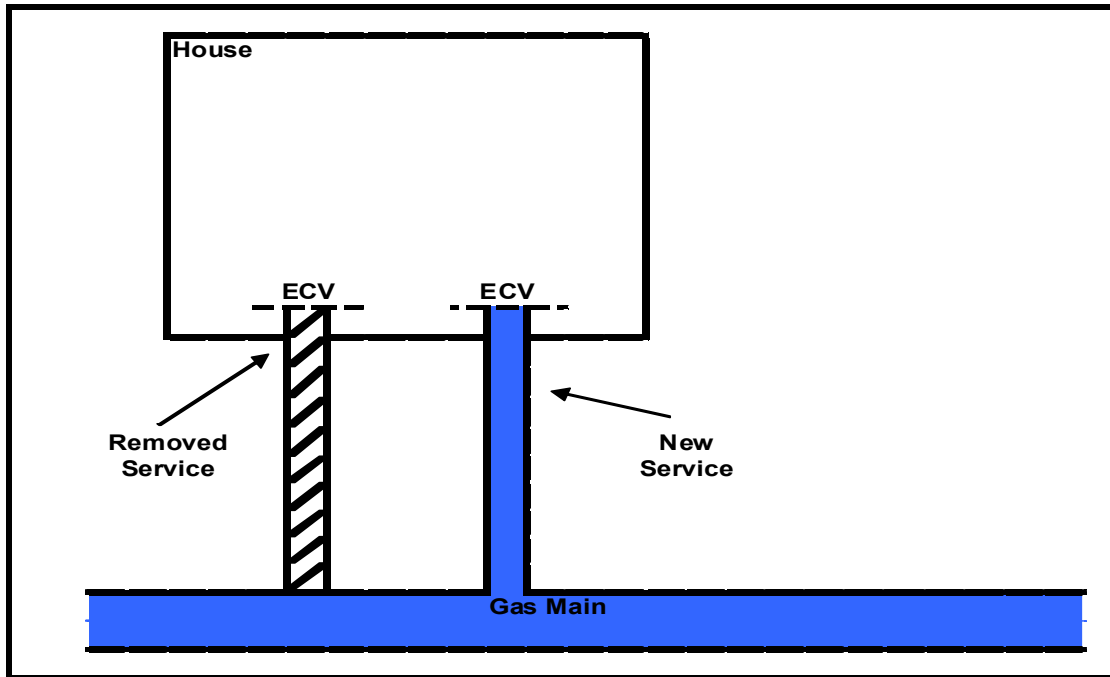
**Service laid at same point on the main
(Alteration of service, Service replacement & Capacity increase)**

- Existing MPRN should be used

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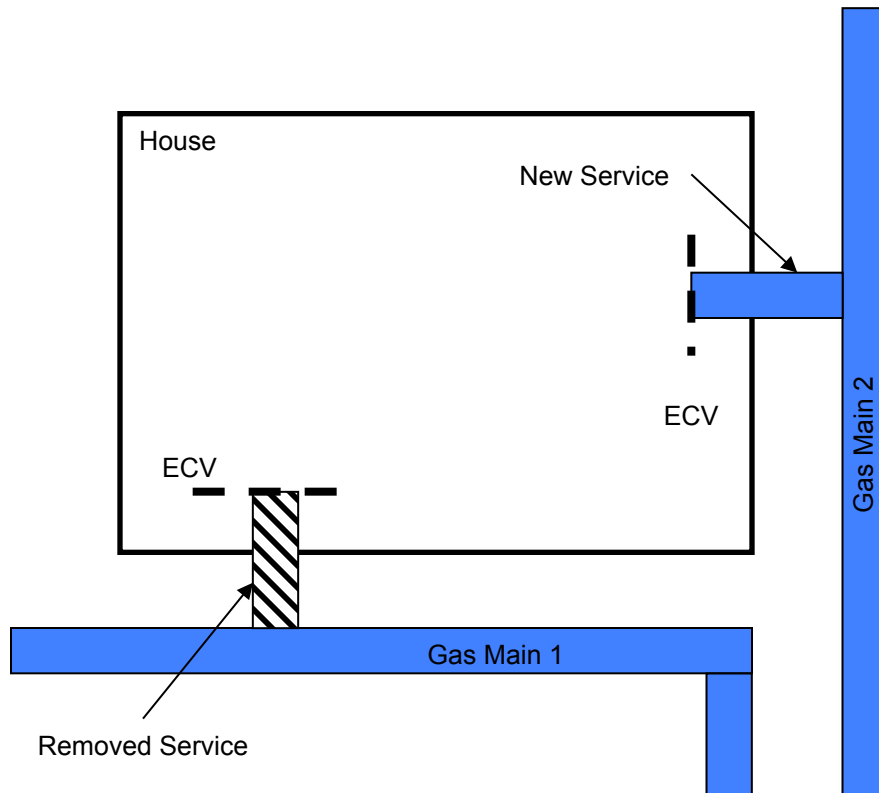
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Old service disconnected and new service fitted at a different location in the gas main

- Existing MPRN should be used and old service isolated

Scenario C



Old service disconnected and new service fitted at different main.

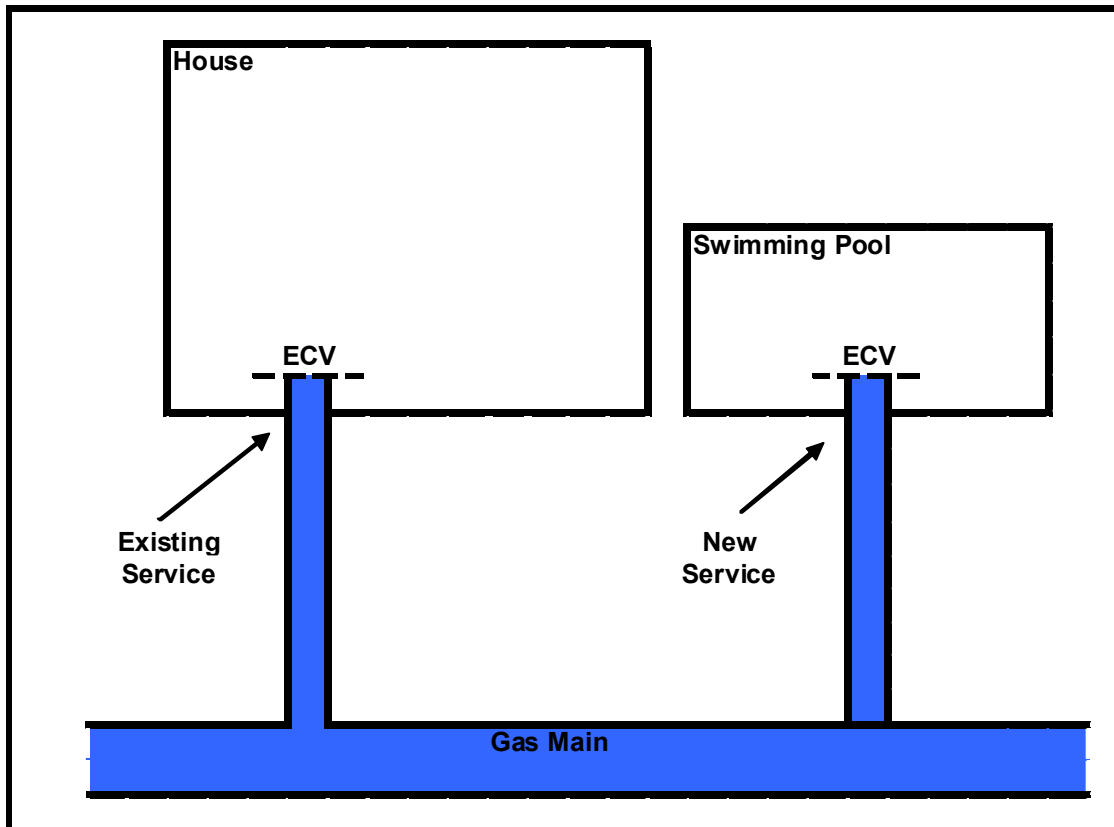
- Existing MPRN should be used and old service isolated

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Scenario D



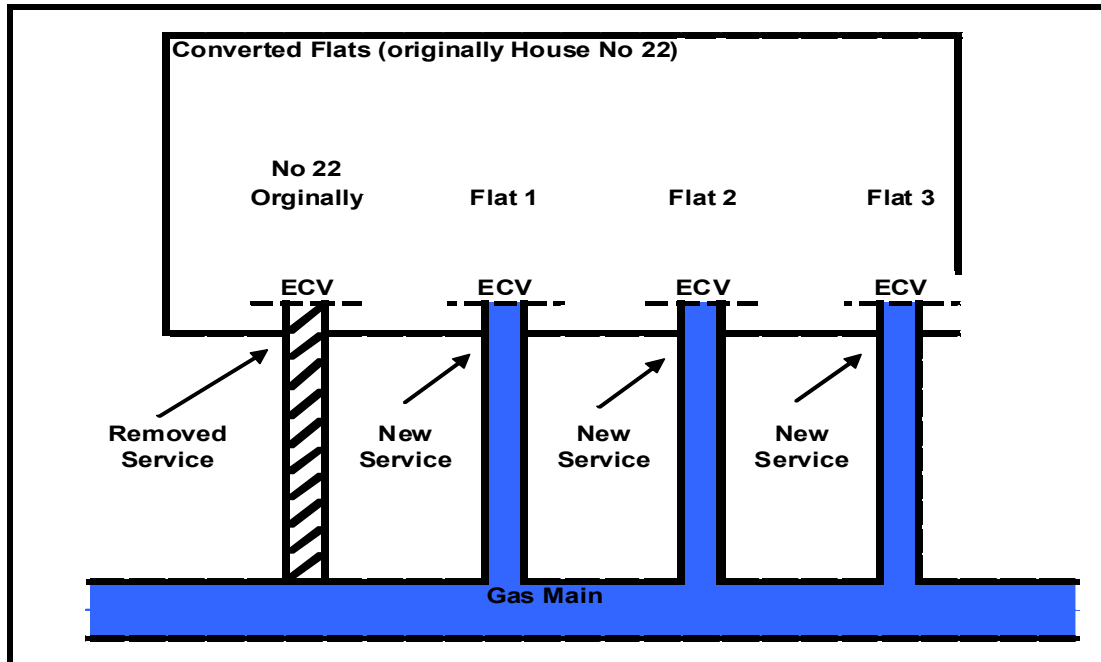
Additional service fitted at different points in same gas main.

- **New MPRN should be created**

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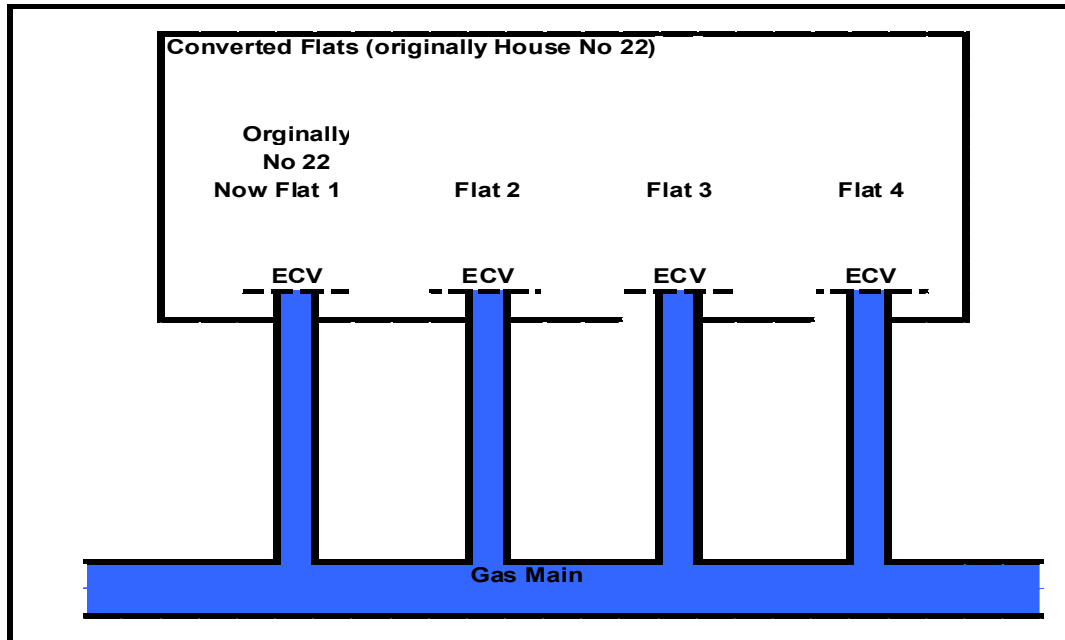


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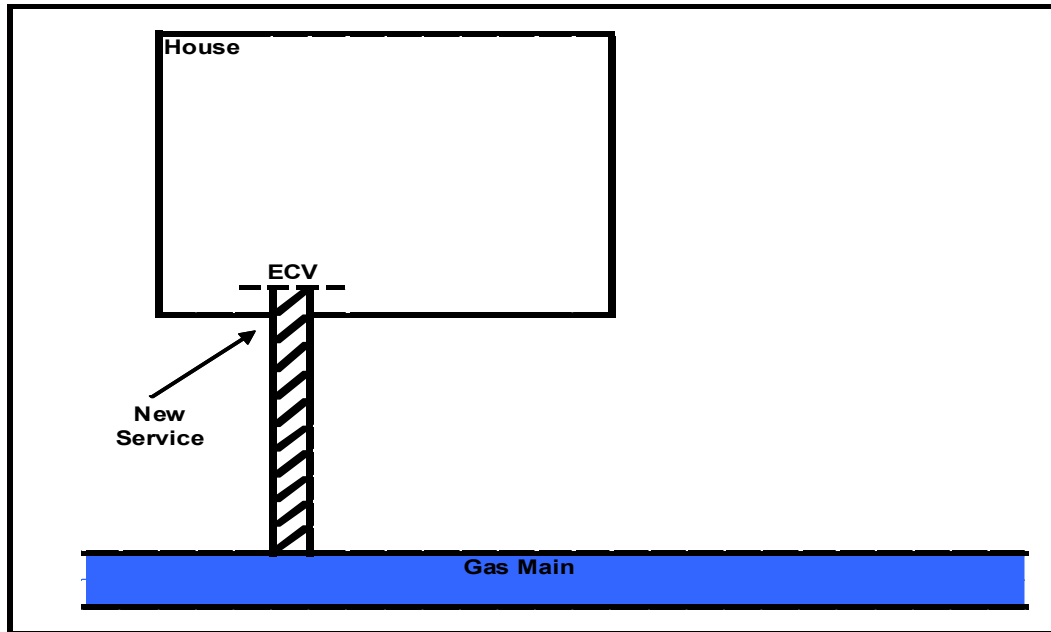
House converted to flats old service removed and additional services fitted at different points in the same gas main

- 3 New MPRNs should be created
- Further discussion needed regarding isolation of old service



House converted to flats and existing service changed to flat 1 and additional services fitted at different points in the same gas main.

- 3 new MPRNs should be created
- Address amendment would be required for original MPRN to reflect 'flat 1'. How should this be actioned?



New service laid at any point on the main (New Development – Could be a plot address)

- **New MPRN should be created**

- **Previous minutes/actions**
- **MPRN Creation scenario's – Review outcomes**
- **MOD 0410 update**
- **Detailed process mapping exercise**
- **A.O.B.**



- **Any other business?**
- **Thanks for your attendance...**
- **... your contribution & support**

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