



Performance Assurance Committee Meeting

Summary – 12th March 2024

KEY MESSAGES

■ AREAS OF PAC CONCERN

- **February 2024 Major Release:** The CDSP have highlighted consequential changes to the PARR Suite of Reports following the implementation of the February Major Release on 24th February 2024. The changes will see the introduction of two new PARR Reports for the below Modifications;

- [IGT159V – Amendments to the Must Read Process](#)
- [0811S – Shipper Agreed Read \(SAR\) Exceptions Process](#)

There will also be a change to an existing PARR Report for the below Modification;

- [0816S - Update to the AQ Correction Processes.](#)

This modification was implemented on 24th February 2024 and introduced two new reason codes (included in red in the UNC quote below as ‘eligible causes’ (d) and (e)). Training for this change can be found on the Xoserve website [here](#).

- **Use of AQ Correction Codes:** The PAC continue to discuss the misuse of AQ Correction Codes and how seriously they view this issue. The PAC will be writing to all Parties to be clear about their views and the potential remedies and Performance Assurance Techniques that might be used if issues are identified in the future.

Recently PAC have become aware of instances where there has been increased usage of AQ Correction Code 2 – Change in Consumer Plant, where it has not been used in accordance with UNC requirements. Parties are reminded that AQ Corrections should only be made for the reasons and in the manner provided in the UNC (under TPD Section G 2.3).

TPD G 2.3.20 & 2.3.21 – from 24th February 2024

2.3.20 *The Registered User may request a change in the Annual Quantity of a Supply Meter Point on the grounds that the most recently calculated Annual Quantity does not reflect the expected (seasonally adjusted where relevant) consumption of gas over the 12 months following the date of the request due to an eligible cause which occurred after the Read Date of the AQ Opening Reading used in the most recent calculation of the Annual Quantity (or, in the case of the eligible cause set out in paragraph 2.3.21(e), on or after such Read Date).*

2.3.21 *For the purpose of paragraph 2.3.20 “eligible cause” means:*

- (a) the confirmed theft of gas (which resulted in the metered consumption in the AQ Metered Period at the Supply Meter Point being less than the actual consumption);*
- (b) the installation, replacement or removal of Consumer's Plant which results in a material change in the basis on which gas is consumed;*
- (c) the commencement of a new business activity or discontinuance of an existing*



business activity at the consumer's premises.

(d) a change having occurred in respect of the use made of gas offtaken from the Total System at the Supply Meter Point (“Erroneous AQ (Change in Operation and/or Use)”); or

(e) the Annual Quantity attributed to the Supply Meter Point not being representative of the quantity of gas (seasonally adjusted where relevant) which would be offtaken from the Total System at that Supply Meter Point in a period of 12 months due to read history outside the User's ownership (“Erroneous AQ (Read History)”).

If an organisation believes that there is not an appropriate code for the circumstance being encountered, they are invited to raise a new modification or request a review to introduce or explore the issue further.

■ **SHIPPER PERFORMANCE ANALYSIS**

- **HPM Distribution Graphs:** The PAC considered the graphs of the distribution of Shipper scores in the Holistic Performance Matrix (HPM) in each Product Class below. In each graph the proportion of Shippers meeting UNC requirements for the factors incorporated in the HPM are shown on the extreme right and the poor performing Shipper outliers are shown towards the left.
- PAC plan to keep the Holistic Performance (HPM) scores and engagement thresholds under review and will be specifically looking at engagement thresholds at their next meeting.
- The line on the far right of the graph highlights the maximum score that shippers could achieve thereby meeting UNC requirements.

POOR PERFORMERS IN EACH MARKET

