



# Change Management Committee

13<sup>th</sup> March 2024



## **SECTION 2: DSC CHANGE BUDGET & HORIZON PLANNING**

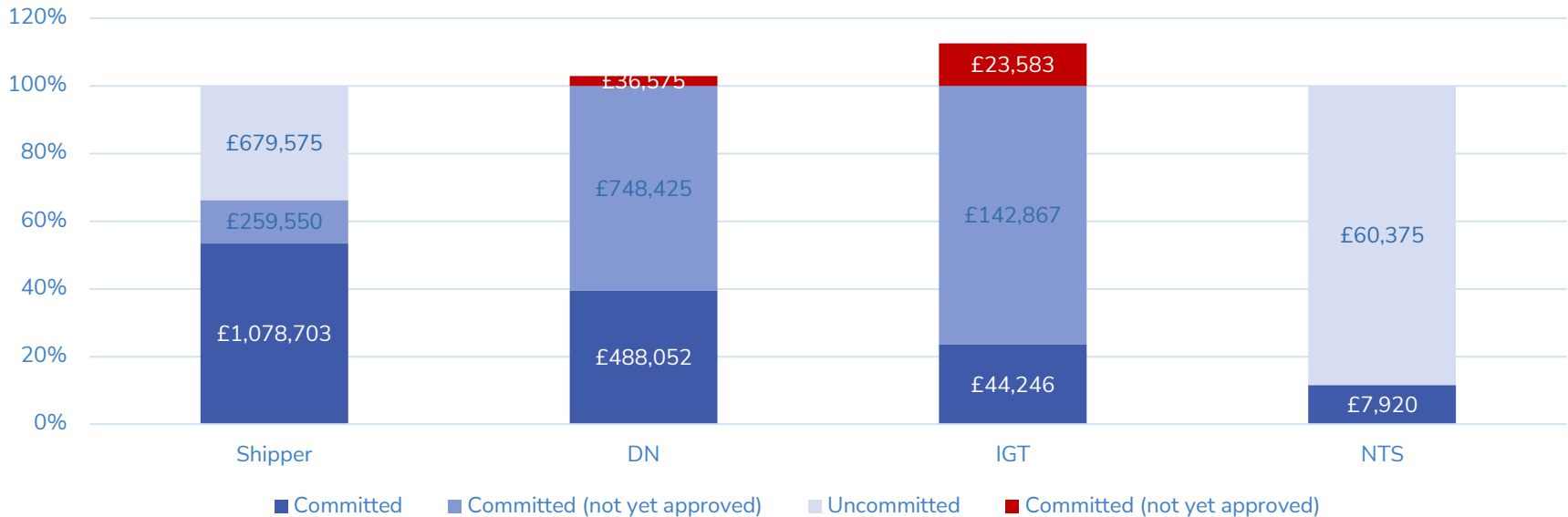


# General Change Budget BP23

# Forecasted Year End Spend (BP23)

- The graph below illustrates the current forecast for financial year-end utilisation of the General Change investment budget (BP23) – this is subject to change should ChMC approve further change delivery
- Total committed spend has not increased from last month's approvals, due to no BERs for approval, and the CCR approved (XRN5690 Creating a loadable billable calendar file) was £0 cost.
- Committed spend that's not yet approved will be rebated or carried forward into next year as per customer conversations
- [Link](#) to ChMC Change Budget spreadsheet

Committed to date per constituency

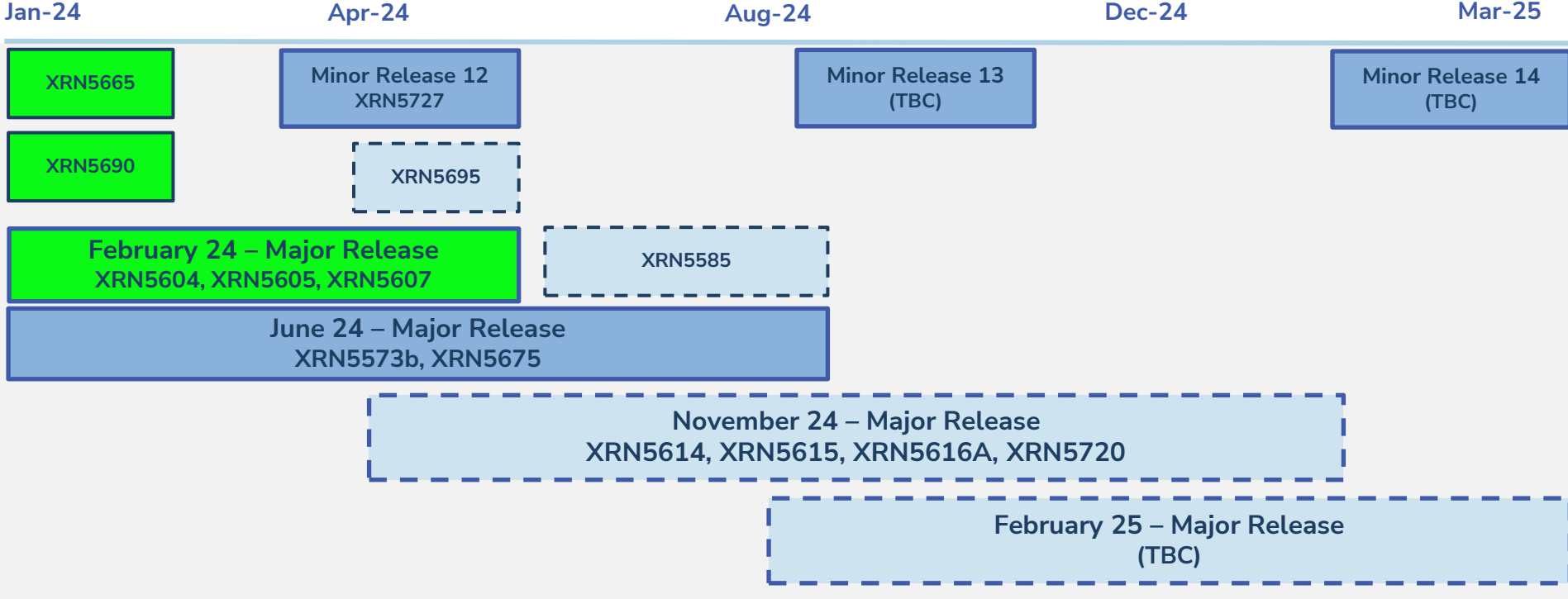






## Change Pipeline

# Change Delivery Plan

January 24 – March 25



**Delivery Key**

-  = Firm Implementation Date – Funding Approved by ChMC and / or Non-Negotiable Industry Implementation Date in place
-  = Indicative / Target Implementation Date – Changes are planned for delivery – Funding and/or Implementation Date not yet approved by ChMC

# Change Delivery Plan – January 2024 – July 2024

XRN	Change Title	Proposer	Benefit / Impact	Funding	HLSO Max Cost	Target Implementation Date	Release Type	Firm / Indicative
<a href="#">5665</a>	DN Annual Connection AQ Review Process	SGN	DN Shipper	DN	N/A	January 2024	Adhoc	Delivered
<a href="#">5690</a>	Billing Calendar CSV file for DSC Customers	E.ON	Shipper DN NGT	Shipper	N/A	January 2024	Adhoc	Delivered
<a href="#">5604</a>	Shipper Agreed Read (SAR) exceptions process (Modification 0811S)	SEFE	Shipper	Shipper	£150k	February 24	Major	Delivered
<a href="#">5605</a>	Amendments to the must read process (IGT159V)	Centrica	Shipper IGT	Shipper IGT	£190k	February 24	Major	Delivered
<a href="#">5607</a>	Update to the AQ correction processes (Modification 0816S)	EON Next	Shipper DN IGT	Shipper	£80k	February 24	Major	Delivered
<a href="#">5695</a>	Revision of Virtual Last Resort User and Contingent Procurement of Supplier Demand Event Triggers (Modification 0854)	NGT	NGT Shipper	NGT	N/A	April / May 2024 *Subject to Ofgem Decision	Adhoc	Indicative
<a href="#">5727</a>	Minor Release 12 - XRN5582 - Energy Invoice Upload from UK Link to Gemini	Xoserve	CDSP	N/A	N/A	17 <sup>TH</sup> May 24	Minor	Indicative
<a href="#">5675</a>	Implementation of 0836S and integration with REC Change R0067 and Modification 0855 - Settlement Adjustments for Supply Meter Points impacted by the Central Switching System P1 Incident (IGT170/171)	SEFE	Shipper	Shipper	£120k (ROM estimate)	June 24	Major	Firm
<a href="#">5573 B</a>	Updates to the Priority Consumer process (as designated by the Secretary of State for Business, Energy, and Industrial Strategy - BEIS)	Xoserve	Shipper DN IGT	Shipper DN	£97k	June 24	Major	Firm

# Change Backlog Details

XRN	Change Title	Proposer	Benefit / Impact	Funding	March '24 - ChMC Update
<a href="#">5615</a>	Establishing/Amending a Gas Vacant Site Process (Modification 0819 – IGT168)	Centrica	Shipper DN IGT	Shipper DN	Solution Option Change Pack for decision at March ChMC Aspiration for change to be included within November 2024 Release scope
<a href="#">5720</a>	Gateway delivery for RPC backing data (IGT173)	EON	Shipper IGT	TBC	Finalising IGT UNC Modification activities before progressing into Detailed Design Target November 2024 Major Release
<a href="#">5546</a>	Resolution of Address Interactions between DCC and CDSP	Xoserve	DN IGT Shipper	Shipper	N/A – performing analysis on data extracts provided by DCC Next steps to be confirmed once analysis is concluded
<a href="#">5569</a>	Contact Data Provision for IGT Customers	BUUK	IGT	IGT	Performing initial ROM assessment of Change Proposal To be shared with IGTs WC 19 <sup>th</sup> March Discussions with REC CM also being scheduled to support development of solution
<a href="#">5585</a>	Flow Weighted Average Calorific Value - Phase 2 Service Improvements	Cadent	DN	DN	Functional Requirements discussed and being ratified at FWACV Focus Group Detailed Design to be progressed in collaboration with DN customers via Focus Group ahead of Change Pack – which is targeted in May
<a href="#">5614</a>	Improving IGT SMP New Connection Process to support accurate and timely Supplier Registrations	BUUK	Shipper IGT	Shipper IGT	Detailed Design planned for consultation in March with IGT and Shipper customers Supporting datasets and scenario information to be included in pack for consultation
<a href="#">5616</a>	CSEP Annual Quantity Capacity Management	WWU	DN IGT Shipper	DN IGT	Part A – Solution Option awaiting a decision at March ChMC Solution Option to progress into Detailed Design (subject to Solution Approval) ----- Part B – Solution Options targeted for March Change Pack for consultation Shippers will also be requested to assess the change due to perceived consequential impacts that may need to be understood before change progresses
<a href="#">5702</a>	Update to assess the replacement of Facsimile as a form of communication – Modification 0864S	NGT	All DSC Customers	TBC	Q1 2024 - Continue to support Modification development with a view to establish agreed customer requirements
<a href="#">5719</a>	Provision of consolidated Specific Services Invoice and Supporting Information	Xoserve	All DSC Customers	N/A	Detailed Design issued for consultation in Feb Awaiting March ChMC Approval ahead of confirming Release approach Anticipated ADHOC delivery (minor change, negligible customer impacts identified)
<a href="#">5732</a>	Inclusion of IGT MPRNs into specified existing DSC Processes	BUUK	IGT Shipper	TBC	New Change Proposal raised for discussion at March ChMC



# Change Backlog – On Hold Details

XRN	Change Title	Proposer	Benefit / Impact	Funding	HLSO Max Cost	Target Implementation Date	February '24 ChMC Update
<a href="#"><u>5345</u></a>	Deferral of creation of Class change reads for DM to NDM and NDM to DM sites at Transfer	CDSP	Xoserve	Shipper	Tbc	Tbc	Low Priority – CDSP raised Change Proposal
<a href="#"><u>5453</u></a>	GSOS 2, 3 & 13 Payment Automation	SGN	Shipper DN	DN	Tbc	Tbc	Remains on hold – awaiting clarification from DNs before progressing
<a href="#"><u>5454</u></a>	SoLR Reporting Suite	EDF	Shipper	Shipper	Tbc	Tbc	To be withdrawn imminently at request of Proposer
<a href="#"><u>5471</u></a>	DSC Core Customer Access to Data	CDSP	Shipper DN IGT	IGT Shipper DN	Tbc	Tbc	Low Priority – CDSP raised Change Proposal
<a href="#"><u>5473</u></a>	Meter Asset Details Proactive Management Service	CDSP	Shipper	Shipper	Tbc	Tbc	Planning Phase - CDSP raised Change Proposal
<a href="#"><u>5701</u></a>	Establishing the Independent Shrinkage Charge and the Independent Shrinkage Expert (Modification 0843 / IGT 165)	OVO	Shipper DN IGT	DN IGT	Tbc	Tbc	Agreed to place on hold and revisit in March 24 with ChMC once Mod if further developed

# DSC Change Pack Consultation Plan

(2 month view)

Mar - 24

Apr - 24

May - 24

XRN5614 - Improving IGT SMP New Connection Process to support accurate and timely Supplier Registrations

XRN5720 - Gateway delivery for RPC backing data (IGT173)

XRN5675 - 0855 - Settlement Adjustments for Supply Meter Points impacted by the Central Switching System P1 Incident (IGT170/171)

XRN5556K - CMS Rebuild Version - Delivery of DMQ and Generic Workflows

XRN5616 – CSEP Annual Quantity Capacity Management (part B)

Maintenance of a Capacity Plan

## Delivery Key

 = Design Change Pack for Consultation

 = Solution Option Change Pack for Consultation

 = For Information Change Pack

# REC Change

## REC Change Key Messages:

### R0067 Introduction of CSS refresh functionality

- Implemented on 09/12/23. Issues identified within PIS
- DCC fix implemented on 08/02, we are monitoring the system until DCC do their March release
- R0067 resend functionality has been switched back on, refresh still operational.

### R0142 Amendment to Multiplication Factor Enumerations to Support Hydrogen Trials

- CDSP impact, Final Change Report approved on 28/02. Monitoring until June implementation

### R0148 Introduction of classification-based access model into the REC in support of Open Data

- Consultation completed, back with Code Managers for review

**We have been receiving several access Changes via the R0118 process which are currently being worked through.**

## January Impact Assessments:

**Returned:** SPIA x2 ([R0080](#) - Improvements to 'Failed to Deliver' CSS Messages , [R0087](#) - MAP GES data access)

**Ongoing:** No REC IAs currently ongoing. All expected are with Code Managers

**Expected in March:** TBC. A number of IAs are currently with RPS or other Parties before coming to us for IA.

## REC Related XRN:

[XRN 5546](#): Sessions to be attended with the DNS to work through some examples and agree next steps.

Proof of concept ongoing to determine the impacts and processes for updating the addresses

## GES Key Updates:

[R0071](#) DCC access to EES and GES – Successfully implemented. Currently in PIS.

## Key Terms:

**GRDA** – Gas Retail Data agent.

**IA** – Impact Assessment.

**DIA** – Detailed Impact Assessment.

**SPIA** – Service Provider Impact Assessment

**RPS** – REC Professional Services



## SECTION 3: CHANGE DEVELOPMENT

# New Change Proposals

For Voting :

- XRN5732 Inclusion of IGT MPRNs into specified existing DSC Processes

For Information:

- XRN5711 June 24 Major Release
- XRN5727 Minor Release Drop 12
- XRN5582 Energy Invoice Upload from UK Link to Gemini
- XRN5746 Updates to the CDSP Service Description Table (v33)
- XRN5748 DDP Release 1 2024/2025

# XRN 5732 Inclusion of IGT MPRNs into specified existing DSC Processes

Customer Parties	Impacted parties
Shipper	X
Distribution Network Operators (DNOs)	
National Gas Transmission	
IGTs	X
<b>This vote is to approve the change into development</b>	

Change Type	Non-Regulatory
Priority	Medium
Proposer	BUUK
Change Proposal	<a href="#">Link to CP</a>

## Change Description

Ensure IGT Supply Meter Points are included within specified DSC processes: ie UNC Modifications:

- 0424 (Re-establishment of Supply Meter Points – prospective measures to address shipperless sites)'
- 0425V Re-establishment of Supply Meter Points – Shipperless sites
- 0431 Shipper/Transporter - Meter Point Portfolio Reconciliation

Ensure IGT customers have an equivalent level of interaction and involvement in the DSC specified processes where necessary, to enable mutualised service coverage across DN and IGT customers.

## DSC Service Area Associated Funding Split

Service Area 1: Manage Shipper Transfers  
 Service Area 3: Manage updates to customer portfolio  
 Service Area 4: Meter Read/Asset processing

## Proposed Funding split from Proposer

Should any costs be identified to support mutualised service being achieved these will be discussed and agreed between Shipper and IGT parties.

# XRN5711 June 24 Major Release

Customer Parties	Impacted parties
Shipper	X
Distribution Network Operators (DNOs)	X
National Gas Transmission	
IGTs	X
For Information	

Change Type	Non-Regulatory
Priority	N/A In Delivery
Proposer	Xoserve
Change Proposal	<a href="#">Link to CP</a>

## Change Description

There are 2 changes within this release:

XRN 5573B - Update To The Priority Consumer Process (as designated by the Secretary of State for Business, Energy, and Industrial Strategy - BEIS)

XRN 5675 - Implementation of 0836S - Resolution of Missing Messages after CSS implementation and integration with R0067 and 0855 - Settlement Adjustments for SMPs impacted by the Central Switching System P1 incident

DSC Service Areas Associated	N/A
Proposed Funding split from Proposer	N/A

# XRN5727 Minor Release 12

Customer Parties	Impacted parties
Shipper	N/A
Distribution Network Operators (DNOs)	N/A
National Gas Transmission	N/A
IGTs	N/A
For Information	

Change Type	Non Regulatory
Priority	N/A In Delivery
Proposer	Xoserve
Change Proposal	<a href="#">Link to CP</a>

## Change Description

This change proposal has been raised to create a parent XRN for the Minor Release Drop 12 There is 1 change within this release:

XRN 5582 Energy Invoice upload from UK Link to Gemini

DSC Service Areas Associated	N/A
Proposed Funding split from Proposer	N/A



# XRN5582 Energy Invoice Upload from UK Link to Gemini

Customer Parties	Impacted parties
Shipper	N/A
Distribution Network Operators (DNOs)	N/A
National Gas Transmission	N/A
IGTs	N/A
For Information	

Change Type	Non-Regulatory
Priority	N/A In Delivery
Proposer	Xoserve
Change Proposal	<a href="#">Link to CP</a>

## Change Description

The Neutrality Team within Xoserve need to ensure that UK Link Energy related invoices are recorded in Gemini to support cash collection, cash allocation and indebtedness monitoring processes. This is currently a manual process and can take the team up to 2 hours a day to complete. This change will automate the process and upload the invoices produced by UK Link and upload them to Gemini.

DSC Service Areas Associated	N/A
Proposed Funding split from Proposer	N/A

# XRN 5746 Updates to the CDSP Service Description Table

Customer Parties	Impacted parties
Shipper	X
Distribution Network Operators (DNOs)	X
National Gas Transmission	X
IGTs	X
For Information and will be voted on in CoMC on 20/03/2024	

Change Type	Regulatory
Priority	High
Proposer	Xoserve
Change Proposal	<a href="#">Link to CP</a>

## Change Description

New Service Line to support mod 0811s (XRN5604) and amendments to support the PIX to CIX Migration Project.

CoMC are requested to approve a number of amendments to the CDSP Service Description Table as detailed within this Change Proposal

DSC Service Area Associated Funding Split

N/A

Proposed Funding split from Proposer

N/A

# XRN5748 DDP Release 1 BP2024/2025

Customer Parties	Impacted parties
Shipper	
Distribution Network Operators (DNOs)	X
National Gas Transmission	
IGTs	
<b>For Information</b>	

Change Type	Regulatory
Priority	High
Proposer	Xoserve
Change Proposal	<a href="#">Link to CP</a>

## Change Description

DNs require access to dashboards in DDP that provide visibility of meter points taking part in hydrogen trials, as well as any changes that take place to data items related to those meter points. Data items such as Calorific Value will also be made available in DDP. This release will undertake the necessary data modelling to enable the dashboards to be produced as well as dashboards to be developed for DNs. Completion of Shipper and IGT dashboard development and deployment of all dashboards will follow in Release 2.

DSC Service Area Associated Funding Split

N/A

Proposed Funding split from Proposer

N/A

# High Level Solution Options Change Packs

For Voting :

- XRN5615 Establishing/ Amending a Gas Vacant Site Process (Modification 0819)
- XRN5616 CSEP Annual Quantity Capacity Management (Part A)

**The full details of representations for this Change Pack can be found [here](#).**

# XRN5615 Establishing/ Amending a Gas Vacant Site Process (Modification 0819)

## Solution Review Summary

Service Area	Funding Split	Solution Impacted Parties	HLSO Cost	Proposed Delivery	<a href="#">Link to CP</a>
<b>Service Area 3</b> – Manage updates to customer portfolio <b>Service Area 10</b> – Invoicing Customers <b>Service Area 2</b> – Monthly AQ Processes	Proposed 50% Shipper 50% DNO	Shipper, DNO, IGT	Solution Option 1: £450k-£685k Solution Option 2: £340k-£550k	Major	CP approved at ChMC 008/03/23

Change Pack Ref	Representation Summary		
	Approve	Defer	Reject
<a href="#">3256.1 - LO - PO</a>	2 for option 1 1 for option 2		

ChMC Action:	Comments
Two separate votes required:  <b>Vote 1: Solution Option (impacting parties)</b> <i>Select which Solution Option (if any) to progress with into Detailed Design</i>  <b>Vote 2: Funding Split</b> <i>Agree the funding split between ChMC Constituents for the approved option</i>	Please note that if approval of a solution option is reached, this will go straight into Detailed Design with no EQR being presented at ChMC.

# XRN 5616 CSEP Annual Quantity Capacity Management (Part A)

## Solution Review Summary

Service Area	Funding Split	Solution Impacted Parties	HLSO Cost	Proposed Delivery	<a href="#">Link to CP</a>
<b>Service Area 3:</b> Manage Updates to Customer Portfolio	Proposed 50% DNO 50% IGT	DNO, IGT	Solution Option 1: £340k-£465k	Major	CP approved at ChMC 08/02/23

Change Pack Ref	Representation Summary		
	Approve	Defer	Reject
<a href="#">3256.2 - LO - PO</a>	2		1

ChMC Action:	Comments
Two separate votes required:	
<b>Vote 1: Solution Option (impacting parties)</b> <i>Select which Solution Option (if any) to progress with into Detailed Design</i>	Please note that if approval of a solution option is reached, this will go straight into Detailed Design with no EQR being presented at ChMC.
<b>Vote 2: Funding Split</b> <i>Agree the funding split between ChMC Constituents for the approved option</i>	



## SECTION 4: DESIGN AND DELIVERY

## Detailed Design Change Packs

For Voting :

- XRN5573B Update To Priority Consumer Process v1
- XRN5719 Provision of consolidated Specific Services Invoice and Supporting Information

**Details of customer representations for this Change Pack can be found [here](#).**

- Cloud IX Service - UKL Manual Updates

**This Change Pack closes out on 12<sup>th</sup> March and any representations received will be updated to customer during the ChMC meeting**



# XRN5573B Update To Priority Consumer Process v1

## Detailed Design Summary

ChMC Action	Voting Parties	Impacted Parties	Release
Vote to approve the Detailed Design and progress into delivery	Shipper, DNO	Shipper, DNO	Major- 27/06/2024

Change Pack Ref	Representation Summary		
	Approve	Defer	Reject
<a href="#">3256.3 - LO - PO</a>	1		

Change Proposal	Solution Option Agreed	Service Area and Funding
CP approved at ChMC 12/10/2022 <a href="#">Link to CP</a>	Solution Option agreed at ChMC 11/10/2023	Service Area 3: Manage updates to customer portfolio

# XRN5719 Provision of consolidated Specific Services Invoice and Supporting Information

## Detailed Design Summary

ChMC Action	Voting Parties	Impacted Parties	Release
Vote to approve the Detailed Design and progress into delivery	Shipper, DNO, IGT, NTS	Shipper, DNO, IGT, NTS	Adhoc

Change Pack Ref	Representation Summary		
	Approve	Defer	Reject
<a href="#">3256.4 - LO -PO</a>	<b>1</b>		

Change Proposal	Solution Option Agreed	Service Area and Funding
CP presented at ChMC 10/01/2024 <a href="#">Link to CP</a>	N/A - Solution Option stage not required	N/A – Funded through S&O

# Cloud IX Service - UKL Manual Updates

## Detailed Design Summary

ChMC Action	Voting Parties	Impacted Parties	Release
Vote to approve the Detailed Design and progress into delivery	Shipper, DNO, IGT, NTS	Shipper, DNO, IGT, NTS	Cloud IX Implementation Date

Change Pack Ref	Representation Summary		
	Approve	Defer	Reject
<a href="#">3261.1 - LO -PO</a>			

This Change Pack closes out on 12th March and any representations received will be updated to customer during the ChMC meeting

## Standalone Change Documents for Voting (BER, CCR, EQR)

Document link	XRN	Voting
<a href="#">Link to BER</a>	<b>XRN5711 June 24 Major Release</b>	Shippers, DNO
See next slide	<b>XRN5675 – Industry Questions and Decision required to define the Detailed Design – Implementation of UNC Modification 0836 and 0855</b>	Shipper, DNO
<a href="#">Link to CCR</a>	<b>XRN5629 November 23 Major Release</b>	Shippers, DNO

# XRN5675 Implementation of 0836S ... and 0855 ...– Decisions Requested

- Further questions arising to finalise the detailed design.
- Note: when presented at UNC Distribution WG, Xoserve were asked to provide Proposed Resolution to allow clear voting outcomes:
  - Mod 0855 allows a 3 month Reading Replacement window after the notification of the Meter Readings to Shippers, the XRN5675 solution enables us to bulk load these Meter Readings so we had planned to do this **following implementation**. This would mean Replacement Window would close end of October 24; Adjustment calculated by end of November and issued by January 2025
  - **Question: Are the adjustment timescales detailed above acceptable to DSC Parties, or should we look to issue the Meter Readings earlier (via email) so that we can bring forward the invoice adjustments?**
  - **Proposal: We propose to load Meter Readings and start 3 month replacement window following implementation of XRN5675**
  - Estimated Meter Readings were issued in August 2023 for the 0855 Meter Points impacted by the CSS P1 Incident. These were derived in accordance with the planned Mod for 0855, but Meter Readings may have been replaced that would mean that we get a different Meter Reading should we re-estimate the Meter Reading prior to issue (see above)
  - **Question: Do DSC Parties want the CDSP to re-estimate the Meter Reading for the "applicable Intended Registration Date" for Supply Meter Points impacted by the CSS P1?**
  - **Proposal: We propose to re-estimate the Meter Readings to reduce the risk of tolerance failures.**

# Project Updates

## For Information:

- XRN5682 February 24 Major Release
- XRN5727 Minor Release 12
- XRN5629 November 2023 Major Release Update
- XRN5564 Gemini Sustain Plus Programme Update
- DDP Update



# XRN5682 February 24 Major Release

# XRN5682 – February 24 Major Release- Status Update

Overall Project RAG Status			
	Schedule	Risks and Issues	Cost
RAG Status			
Status Justification			
Schedule	<p>Overall release is tracking on target: Green, BER approved at ChMC on 11/10. Implementation for all changes completed on 24/02. Post implementation support is in progress.</p> <p><b>Progress update:</b></p> <ul style="list-style-type: none"> <li>Implementation for all changes completed on 24/02.</li> <li>Post implementation support commenced – 24/02.</li> <li>Complete knowledge transfer session - 06/03</li> <li>Commence drafting of closedown report – 11/03.</li> </ul> <p><b>Decision in March ChMC:</b> None</p>	<p>Start: Mon 18/09/23</p> <p>Oct '23: Start up &amp; Initiation (Mon 18/09/23 - Fri 10/11/23)</p> <p>Nov '23: Build (Mon 16/10/23 - Fri 24/11/23)</p> <p>Dec '23: ST/SIT (Mon 06/11/23 - Fri 29/12/23)</p> <p>Jan '24: UAT (Mon 10/12/23 - Fri 02/02/24)</p> <p>Feb '24: RT (Mon 22/01/24 - Mon 29/01/24)</p> <p>Mar '24: PIS (Sat 02/02/24 - Fri 29/03/24)</p> <p>Go Live: Sat 24/02/24</p> <p>Contingency Go-Live date: Sat 02/03/24</p> <p>Finish: Fri 29/03/24</p> <p>Legend: ● Complete (blue), ● On Track (green), ● At Risk (yellow), ● Overdue (red)</p> <p>Implementation date of 24th February, the contingency date is 02<sup>nd</sup> March</p>	
Risks and Issues	None		
Cost	Forecast to complete delivery against approved BER		
Scope	XRN5604 - UNC Modification 0811S Shipper Agreed Read (SAR) Exceptions Process XRN5605 - IGT Modification 159 – Amendments to the must-read process XRN5607 - Update to AQ Correction Processes (Modification 0816S)		

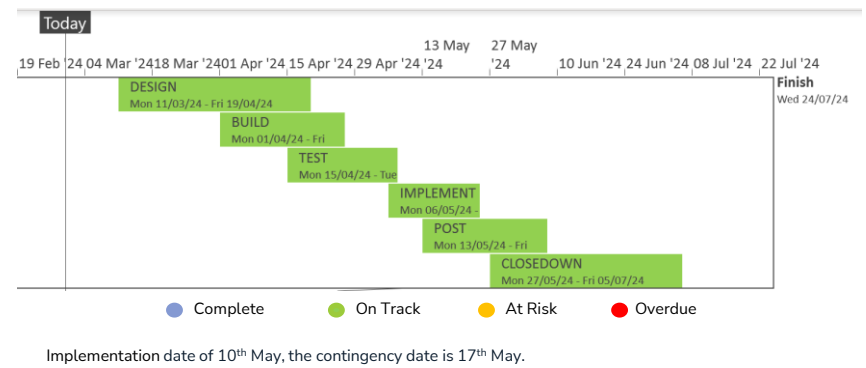




## **XRN5727 Minor release drop 12**

# XRN5727 – Minor Release 12 - Status Update

	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
<b>RAG Status</b>			
<b>Status Justification</b>			
<b>Schedule</b>	<p>Overall release is tracking on target; <b>Green</b>. The scope was presented for information in February ChMC. There are no external changes associated with this release and therefore a detailed design change pack will not be issued.</p> <p>The timeline is still indicative and will be confirmed in the coming weeks. The project is due to enter the design phase w/c 11/03. Implementation is on track for 10/05, with contingency implementation available for 17/05.</p> <p><b>Progress update:</b></p> <ul style="list-style-type: none"> <li>Minor release 12 design due to commence on 11/03.</li> </ul> <p><b>Decision in March ChMC:</b> None</p>		
<b>Risks and Issues</b>	N/A		
<b>Cost</b>	Forecast to complete delivery against approved MTB funds		
<b>Scope</b>	XRN5582 – Energy Invoice Upload from UK Link to Gemini		





# XRN5629 November 2023 Major Release

# XRN5629 – November 23 Major Release- Status Update

		Overall Project RAG Status		
		Schedule	Risks and Issues	Cost
RAG Status				
Status Justification				
Schedule	<p>Overall release is tracking on target; <b>Green</b>, BER was approved in ChMC on 10/05. Currently in Closedown phase following successful implementation on 04/11 and PIS completion on 01/12. Closedown on track to complete on 29/03.</p> <p><b>Progress update:</b></p> <ul style="list-style-type: none"> <li>• Testing completed on 27/10</li> <li>• Implementation Go Live completed on 04/11</li> <li>• Post implementation support (PIS) for XRN5186 and XRN5482 completed on 01/12</li> <li>• Closedown in progress, Change Completion Report (CCR) to be submitted for approval in March ChMC.</li> </ul> <p><b>Decision in March ChMC:</b> CCR Approval</p>	<p>● Complete    ● On Track    ● At Risk    ● Overdue</p> <p>Implementation date of 4<sup>th</sup> November, the contingency date is 11<sup>th</sup> November</p>		
Risks and Issues	N/A			
Cost	Delivery completed and costs finalised as per the approved BER.			
Scope	<p>XRN5186 - MOD0701 – Aligning Capacity booking under the UNC and arrangements set out in relevant NEXAs</p> <p>XRN5482 - Replacement of reads associated to a meter asset technical details change or update (RGMA)</p>			



# **XRN5564 Gemini Sustain Plus Programme Update**

# XRN5564 Gemini Sustain Plus

February 2024 ChMC Dashboard	Overall Project RAG Status		
RAG Status			
Schedule		Risks and Issues	Cost

## Status Justification

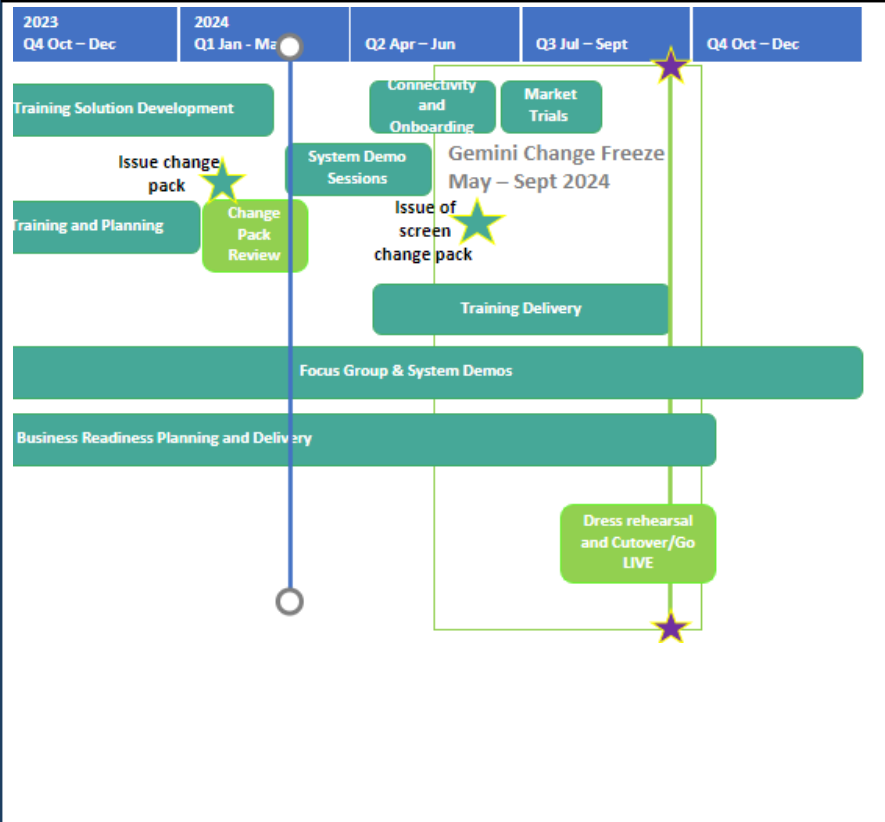
Overall RAG status is **Green**. Gemini Sustain Plus is currently tracking to planned timescales.

**Programme Overview:**

- Continuing to progress development and various testing phases for Capacity, Energy Balancing and Invoicing processes.
- The build for the new Gemini interfaces continues to progress to plan.
- End-to-End testing has commenced
- SIT on track to plan connectivity and onboarding phases as part of Market Trials preparations
- Development on the training solution and training content is progressing.
- The programme is continuing to refine the audit of all Gemini Users to prepare for onboarding to the system.
- The programme is preparing for the Connectivity and Onboarding phases.

**Programme next steps:**

- Continue development and testing of the Gemini process of functional components through the Agile development cycle.
- Completion of the new Gemini Interfaces.
- End-to-End testing will continue.
- Systems Integration Testing will continue to progress
- Training content will continue to be developed.
- Continuation of the Gemini User Audit.



## XRN5564 Gemini Sustain Plus

February 2024 ChMC Dashboard	Overall Project RAG Status		
	Schedule	Risks and Issues	Cost
RAG Status			
Status Justification			
	<p><b>Engagement Opportunities</b></p> <ul style="list-style-type: none"> <li> <b>Gemini Sustain Plus Focus Group</b> - The next focus group is the 18<sup>th</sup> March. The Focus Groups will provide valuable insight into operational and technical developments within the programme including demonstrations of screen changes and improvements. We will be sharing the connectivity details for to be production environment at this next focus Group. Please contact <a href="mailto:geminiengagement@correla.com">geminiengagement@correla.com</a> if you are not receiving the invitations.         </li> <li> <b>Gemini User Audit</b> – We are currently undertaking a Gemini User Audit of all accounts currently registered to prepare for onboarding to the upgraded Gemini system. We have asked for Contract Managers/LSOs to appoint a lead for this activity. So far, we've received a 79% response rate for leads providing an updated Gemini user list for their Shipper Short Codes. <b>If you do not participate in this activity, you could find that your users will not have access to Gemini when Sustain Plus is implemented.</b> If you have not contacted us already, please email: <a href="mailto:geminiengagement@correla.com">geminiengagement@correla.com</a> </li> <li> <b>Market Trials</b> - Q2 2024, it is essential all companies that use Gemini participate in Market Trials. High level details and the registration form has been shared already. We will share the connectivity details for Market Trials w/c 04/03/24. <b>Please register by 13<sup>th</sup> May 2024</b> via this link: <a href="https://forms.office.com/e/mmdrJx4JJz">https://forms.office.com/e/mmdrJx4JJz</a> </li> <li> <b>Training</b> - Q2 2024, essential training will be provided to access and use the system. We are looking for shippers that are willing to engage in assisting with shipper-based Gemini processes to assist creation and development of the e-modules. If you are interested in supporting this process, please email <a href="mailto:geminiengagement@correla.com">geminiengagement@correla.com</a> </li> </ul>		
Risks and Issues	<p>There are no major issues within the programme. Risks and Issues status is Amber due to high scoring risks being captured during the development and test phases. These are being controlled with suitable mitigation strategies. These are reviewed regularly and the control RAG status for all risks is green.</p>		
Scope	<p>The re-platform and development of the Gemini application and all processes. Further information can be found on the Xoserve <a href="#">XRN5564</a> webpage. A dedicated webpage is now available with FAQs collated so far and will develop over the course of the programme. <a href="#">Gemini Sustain Plus (xoserve.com)</a>.</p>		



## DDP Update



# Agenda

1. Roadmap update
2. Latest focus

# Roadmap

2023

2024

Release 1  
Apr - May

Release 2  
Jun - Jul

Release 3  
Aug - Sep

Release 4  
Oct - Nov

Release 5  
Dec - Jan

Release 6  
Feb - Mar

Release 1  
Apr - May

Release 2  
Jun - Jul

Release 1 - Golden Bullet enhancement

Complete

Release 2 - DN HSE analysis, read dashboards, XRN5482 (RGMA replace reads)

Complete

Release 3 - XRN 5605 (IGT Mod 159V), Shipper Pack Portfolio

Complete

Release 4 - DN portfolio

Complete

Release 5 - XRN 5605 (IGT Mod 159V), XRN 5607 (AQ Corrections)

Complete

Release 6 - DN Portfolio History, IGT MDD

In progress

Release 1 - Hydrogen Trials

Next

Release 2 - Hydrogen Trials

Upcoming

### Goals:

- Deploy / implementation of the dashboards built / developed in Release 5 (XRN 5605 - IGT Mod 159V IGT Must Reads & XRN 5607 - Mod 816S New AQ Correction Reason Codes)
- Develop / build DN Portfolio History dashboard and details page
- IGT MDD analysis
- Hydrogen Trials dashboards design work

### Outcomes:

- Dashboards live and available for users for XRN 5605 and updated for XRN 5607
- Develop DN portfolio history dashboard functionality
- Analysis of portfolio metering information against MDD meter model information
- Design work for Hydrogen Trial dashboards ahead of development in release 1

**Goals:**

- Data model development for Hydrogen Trials to enable dashboards for DSC customers
- DN dashboard development

N.B. Completion and release of dashboards for all DSC customers will conclude in Release 2

**Outcomes:**

- Complete data model for Hydrogen Trial dashboards to accommodate all future Hydrogen Trials
- Develop / build the dashboard functionality for DNs



## **SECTION 5: NON-DSC CHANGE BUDGET IMPACTING PROGRAMMES**



# CMS Rebuild ChMC Update

March 2024

# Progress Update

- We successfully launch V1.7 containing the two brand new contact codes for XRN5604 and XRN5605 (Known Meter Issue and Shipper Agreed Reads (SAR) on 24 February 2024.
- Our next launch is on track for 04 March, this will be containing the enhanced Must Reads Process (MUR), to accommodate changes in the file formats the CMS Team have been heavily engaging with customers to try to limit the impact to organisations for go live. There is also an enhanced support framework that has been provided to provide additional support to customers should they need it.
- The transition and migration options for the processes Managing Unregistered Sites (MUS) and the Gas Safety Regulations (GSR) are currently being developed and will be walked through the relevant constituency members during March.
- We can now confirm the delivery dates for V1.9 and V1.10 which will be the last two launches of the CMS Rebuild team prior to decommissioning legacy CMS.
- Our next customer focus group on 08 March will cover:
  - Progress updates
  - Feedback on launches and new processes
  - V1.9 and V1.10 launches
  - AOB

# CMS Delivery Rebuild Roadmap

Version	V1.7	V1.8	V1.9	V1.10
Process	<div style="border: 1px dashed gray; padding: 5px;">                     Shipper Agreed Reads (SAR)                      Known Meter Issue (KMI)                 </div>	Must Reads (MUR)	Daily Metered Query (DMQ)	Gas Safety Regulation (GSR) Manage Unregistered Sites (MUS) Generic Workflows (GEN)
Change Proposal and Change Packs	XRN5556I XRN5604 XRN5605	XRN5556J	XRN5556K	XRN5556H XRN5556K
Targeted Date Contingency Date	24/02/24 03/03/24	04/03/24 18/03/24	08/04/24 15/04/24	22/04/24 29/04/24
	Now <input checked="" type="checkbox"/>	Next	Then	





## SECTION 6: ANY OTHER BUSINESS



**Delivery Sub-Group (DSG)**  
**19<sup>th</sup> February 2024**

Summary for ChMC

# Meeting Details

Meeting Date: Monday 19<sup>th</sup> February 2024

## [Meeting Documentation](#)

Attendee Count:

Organisation	Organisation Count	Total Attendees
Shipper	8	11
Distribution Network	2	2
Independent Gas Transporter	1	1
Third Party Provider	1	1
Meter Asset Manager	0	0
Meter Asset Provider	0	0
Other	1	1
<b>Total</b>	<b>13</b>	<b>16</b>

# Agenda Items and Outcomes

- Solution Options Impact Assessment Review
  - XRN5615 – Establishing/Amending a Gas Vacant Site Process (Modification 0819 – IGT168)
    - An overview of the solution options presented in the Change Pack was provided
    - Questions/feedback raised:
      - Potential volumes - Customers will be canvassed during design and delivery to assess and scale solution
      - Positive feedback received on clarity of information presented
      - Notifications to IGTs – Further detail was provided and material will be presented at IGT specific sessions
      - Governance for DDP changes – Point raised and discussed on ensuring changes to DDP are transparent and follow due governance
  - XRN5616 – CSEP Annual Quantity Capacity Management (part A)
    - An overview of the solution options presented in the Change Pack was provided
    - Questions/feedback raised:
      - Change Summary – Question was raised on Impact to Gas Networks with low pressure being defined as a risk. The proposer provided detail as to why and an action was taken to bring low pressure scenarios to a separate session

# Agenda Items and Outcomes

- Changes in Detailed Design, Design Clarification
  - XRN5615 Establishing/Amending a Gas Vacant Site Process – Must Read Notifications
    - Question raised on the impact to the process. Clarity provided to confirm that the report referenced is the existing Pre-Notifications report
    - Support was provided in the option to include Vacant sites on the Pre-Notification Report
    - It was asked if any audit would be carried out against Vacant sites – It was confirmed that this point is not around data held in general and that the modification includes the guidelines for Shippers to maintain Vacant status
  - XRN5719 Provision of Consolidation Specific Services Invoice and Supporting Information
    - Summary of the Detailed Design Change Pack presented
    - An offline question had been raised regards GDPR – It was confirmed that checks and measures are already in place to ensure data is shared within the boundaries of GDPR
  - XRN5573B – Updates to the Priority Consumer process (as designated by the Secretary of State for Business, Energy, and Industrial Strategy - BEIS)
    - Summary of the Detailed Design Change Pack presented
    - Question raised regarding impact to IGTs – This was discussed and action taken by Xoserve to provide additional information direct to the participant. This action has been completed

# Agenda Items and Outcomes

## Standing Agenda Items:

- Major Release and Change Pipeline Updates
  - No comments made on the information presented
- Any Other Business
  - No AOB items
- Next Meeting - 25th March 2024

# Agenda Items with No Content

- New Change Proposals
- Requirements Clarification



# CoMC / ChMC Change Engagement Summary

James Verdon

March 2024



# Agenda at DSC Customer Sessions

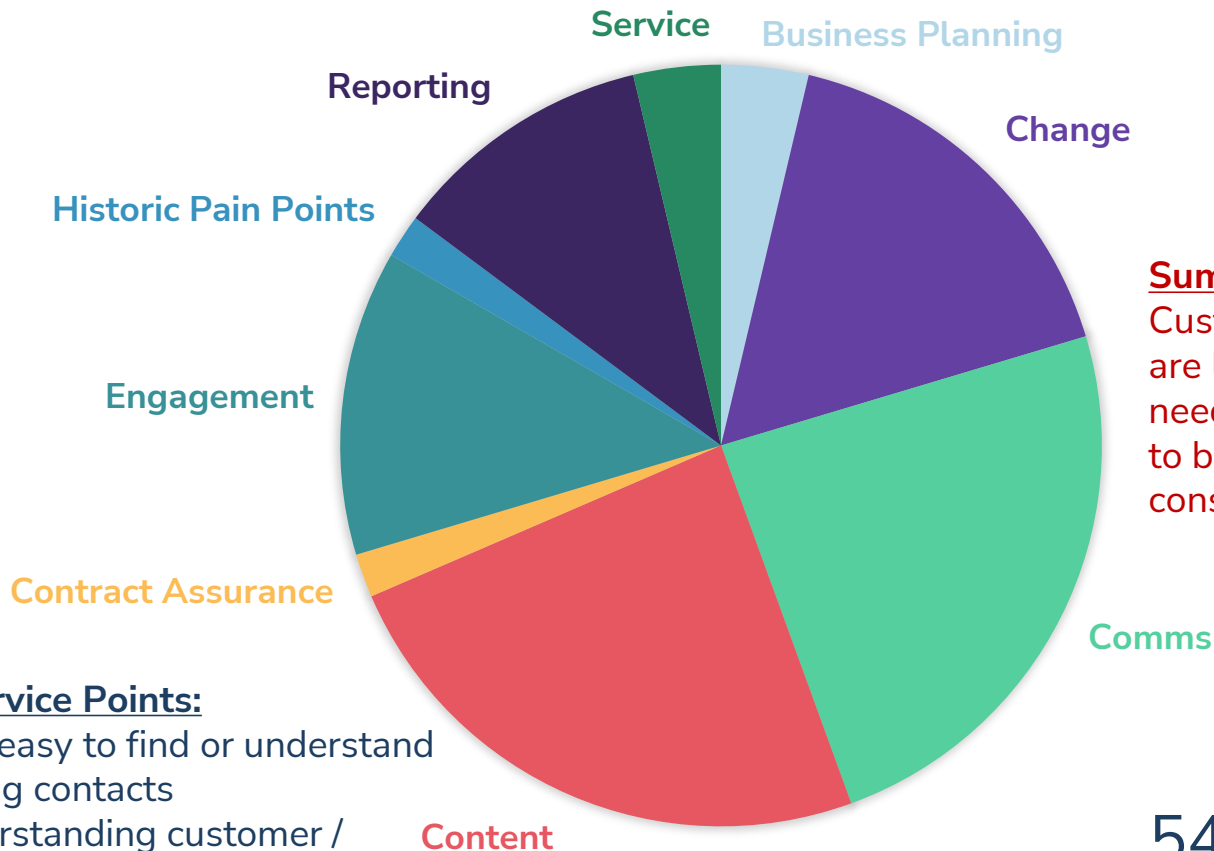
- What's your views on industry change processes?
- Pain points summary
- Efficiency Review – Change opportunities
  - Process and governance
  - Efficiencies review findings
  - Recommendations & proposals
- Targeted Communications
  - Communications aspirations
  - The Experience – evolving your CDSP service
- Improvement Proposals

# Proposed Roadmap Options

1. Do nothing
  - Industry accepts the DSC Change process is somewhat inefficient, but restricted by limited resources & collaboration points
2. Short term - Increase administration for serving industry
  - Xoserve become more focused on prepping customers through meetings, focused publications and educational material
3. Long term - Optimise information sharing and governance for all parties
  - Outbound – Xoserve develops focused and targeted communications capabilities
  - Inbound – Industry actively collaborates at the appropriate stages to ensure expert contributions are captured/considered, enabling governance to be streamlined for decision making

# What Customers said

# Improvement Areas



**Summary Customer Point:**  
Customer resource constraints are likely to continue, so the need for the CDSP information to be quickly and easily consumed is increasing.

## Summary Service Points:

1. Info isn't easy to find or understand
2. Spamming contacts
3. Not understanding customer / audience

54 comments

Proposal Questions	Yes	In Principle	No
If we do nothing, are you happy to accept an inefficient Change process?	0	0	11
Does customer want Xoserve to go for Short Term solution?	0	0	11
Should we invest in Targeted Comms?	11	0	0
Should we redesign DSG (to Design Committee)?	9	1	1
Would targeting customer SMEs assure Change Managers on earlier stage gates?	3	8	0
Would Change Managers be open to revising Change Governance?	1	8	2

# Findings

1. Customers need to see a STEP CHANGE
  - We need to change our APPROACH
2. Customers want VALUE-ADD over COST SAVINGS
  - Customers would prefer to invest and access tangible BENEFITS from the CDSP, rather than solely focus on cost reduction
3. The experience of the CDSP does not align to the reported Performance or the Efficiencies Review
  - Customers can't FEEL the benefit or TRUST for consistent delivery

# Next Steps for 2024

- Constituency briefings? (Ongoing)
- Continued engagement with customers
  - End of March 2024
- CoMC - Approach change and introduction to customer benefits
  - April 2024
- Detailed strategy and business cases
  - FYQ1 2024/25



Questions?

[james.verdon1@xoserve.com](mailto:james.verdon1@xoserve.com)

07976 563 899





# APPENDIX

# Outages

Change Request Number	Impacted System	Outage Duration				Brief Description	Committee Notified Date
		Start Date	Start Time	End Date	End Time		
CHG0039854	Gemini	31/03/24	02:00 GMT (03:00 BST)	31/03/24	05:00 BST	<u>British Summer Time Clock Change 2024</u> This activity is part of the bi-annual clock change conducted around the Gemini maintenance window.	13/03/2024

# POAP

Please see link to the latest POAP [here](#)



## DDP Appendix

### Goals:

- XRN 5605 (IGT Mod 159V IGT Must Reads) – development and testing of new dashboards and amendment of existing dashboards for Shippers, IGTs and PAFA.
- XRN 5607 (Mod 816S New AQ Correction Reason Codes) – work on existing dashboards for new reason codes.

### Outcomes:

- To ensure that existing must read dashboards utilize the exceptions introduced for the mod, plus monitoring of new known meter issue flag and exclusion from must reads – for Shippers, IGTs and PAFA.
- To ensure AQ Correction and Rejection dashboards for Shipper and PAFA use new AQ correction codes for monitoring purposes.

### Goals:

- New Portfolio Overview dashboard and details (Shippers).
- (DNs) Portfolio dashboard updates, and history data modelling.
- XRN 5605 detailed design.

### Outcomes:

- Deployment of customer Shipper dashboard portfolio views, linked to data modelling in previous release.
- Additional data items for DN Portfolio dashboard and data model for historic information.
- Detailed design for XRN 5605 for UK Link project and ahead of development in release 5.

### Goals:

- Review UK Link design for XRN 5605 (IGT Mod 159V).
- Detailed design, configuration and data modelling of Shipper Portfolio area – to enable inclusion of additional fields such as Shipper Pack portfolio additions.
- Tactical approaches to improve data download access.

### Outcomes:

- Accurately scope the changes needed for DDP as a result of reviewing the UK design of XRN5605.
- Complete reconfiguration and data modelling that will enable more fields to be added to the Portfolio area, including Shipper Pack topics.
- Identify and develop tactical solutions to improve ease of access to larger data sets.