



# Performance Assurance Committee Meeting

## Summary – 16<sup>th</sup> January 2024

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### KEY MESSAGES

#### ▪ **AREAS OF PAC CONCERN**

- **UNC Workgroups:** The Joint Office confirmed that there will be an addition made to the Standard Terms of Reference (TOR) for Workgroups, for every Workgroup to explore whether any new Modification poses a risk to Settlement prior to being brought to PAC for review.
- **Incorrect Read Factor:** There has been an increasing volume of SPs with an associated Incorrect Read Factor over the last year. PAC request that Shipper Parties review instances where they hold Incorrect Read Factors with a view to taking remedial action.

#### ▪ **SHIPPER PERFORMANCE ANALYSIS**

- **New PIP Request in PC4:** The PAC approved the issuing of a PIP request to another Shipper party for Product Class 4 Read Performance, as they have fallen under the approved Holistic Performance Matrix score (HPM).
- **HPM Distribution Graphs:** The PAC considered the below graphs of the distribution of Shipper scores in the Holistic Performance Matrix (HPM) in each Product Class. In each graph the proportion of Shippers meeting UNC requirements for the factors incorporated in the HPM are shown on the extreme right and the poor performing Shipper outliers are shown towards the left. PAC plan to keep the Holistic Performance (HPM) scores and engagement thresholds under review.



# POOR PERFORMERS IN EACH MARKET

