

DSC Credit Committee Scorecard – November 2023

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	<ul style="list-style-type: none"> Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	<ul style="list-style-type: none"> 99.85% collected by Payment Due Date. 99.99% collected by Payment Due Date +3
Security	<ul style="list-style-type: none"> Credit Agency Updates 	<ul style="list-style-type: none"> 88% customers secured with a credit rating with Experian or Creditsafe. 7% of customers prepay for services, 5% have fixed security in place (LOC/PCG/DD). No concerns resulting from daily credit agency alerts.
Debt	<ul style="list-style-type: none"> Failed Users Debt 	<ul style="list-style-type: none"> Total debt of £554,965.45 being pursued through administrators via regular updates. Dividend payments received to date for outstanding debt £5,685.48
Escalations	<ul style="list-style-type: none"> Escalations to Committee 	<ul style="list-style-type: none"> No escalation to committee this reporting month.
Invoicing	<ul style="list-style-type: none"> Invoicing Issues Late Paid Interest 	<ul style="list-style-type: none"> No invoicing issues reported. 3 Late Payment Invoices issued for invoices paid late in November with a financial value of £225.87.
Outlook	<ul style="list-style-type: none"> Focus Areas for next quarter 	<ul style="list-style-type: none"> Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting.