

# DSC Credit Committee Scorecard – January 2024

Subject Areas	Areas to cover	Monthly RAG
	<ul style="list-style-type: none"> <li>Percentage of Cash Collected by Payment Due Date</li> <li>Percentage of Cash Collected by Payment Due Date +3</li> </ul>	<ul style="list-style-type: none"> <li>99.98% collected by Payment Due Date.</li> <li>100% collected by Payment Due Date +3</li> </ul>
	<ul style="list-style-type: none"> <li>Credit Agency Updates</li> </ul>	<ul style="list-style-type: none"> <li>90% customers secured with a credit rating with Experian or Creditsafe.</li> <li>5% of customers prepay for services,</li> <li>5% have fixed security in place (LOC/PCG/DD).</li> <li>No concerns resulting from daily credit agency alerts.</li> </ul>
	<ul style="list-style-type: none"> <li>Failed Users</li> <li>Debt</li> </ul>	<ul style="list-style-type: none"> <li>Total debt of £554,965.45 being pursued through administrators via regular updates.</li> <li>Dividend payments received to date for outstanding debt £5,685.48</li> </ul>
	<ul style="list-style-type: none"> <li>Escalations to Committee</li> </ul>	<ul style="list-style-type: none"> <li>No escalation to committee this reporting month.</li> </ul>
	<ul style="list-style-type: none"> <li>Invoicing Issues</li> <li>Late Paid Interest</li> </ul>	<ul style="list-style-type: none"> <li>No invoicing issues reported.</li> <li>4 Late Payment Invoices issued with late payment fees totaling £258.95.</li> </ul>
	<ul style="list-style-type: none"> <li>Focus Areas for next quarter</li> </ul>	<ul style="list-style-type: none"> <li>Continue early engagement with customers leading up to payment due date.</li> <li>Continue to monitor closely organisation's using Credit Agency alerts/reporting.</li> </ul>