



# CMS Rebuild ChMC Update

February 2024

# Progress Update

## Next launch

- Our next launch V1.7 is on track for 24 February, this will be containing the brand new processes for:
  - KMI – Known Meter Issue
  - SAR – Shipper Agreed Reads

Both contact types are ready for launch and there have been demos and walkthroughs provided in Customer Focus Group sessions and a modification focussed awareness session earlier January

- To further support this launch there will be a specific training session scheduled for mid February on the CMS elements of the processes

## Must Read (MUR) contact code launch

- Version 1.8 containing the Must Reads (MUR) process is currently planned to be closely followed on 4 March. However, following the issuing of change pack XRN5556J, responses highlighted that there would be customer system impacts required to accommodate the changes to the Meter Read Agent (MRA) file formats.
- We will be reissuing the relevant design details to MRAs and DSC Customers within the February Change pack for information purposes.
- Together with the updated change pack, the CMS Rebuild team will be actively engaging with IGT, DN and MRA customers to ensure all parties are able to integrate with the new process with minimal impact. The team will be facilitating dedicated workshops and there are multiple workaround options that can be tailored to specific customer needs.

# MUR V1.8 Support Activities

- To support customers following the launch there will be the following options will be available:
  - Option 1 – Detailed guidance and instructions will be provided to customers on how they can make the small amendments to the downloaded files so that they can progress throughout the MUR process with no other support from the CDSP
  - Option 2 – Detailed guidance and instructions will be provided to customers on how they can make the small amendments to the downloaded files so that they can follow the process, once the MJI/RJI file has been created this can be emailed to the CDSP who will then perform the necessary amendments to upload it into the new CMS
  - Option 3 - The customer downloads the MJO/ RJO files and then continues to populate it as the visits are completed within the processing tool directly, when the customer is ready to submit the MJI/RJI is generated from the tool and then upload it into the new CMS
- If the above is not considered to alleviate the issues, and approval is not given, then the go live date of the process in new CMS may have to be pushed back and an exception to the must read code arrangements will be sought for any period between the closing of the contact code in legacy and the introduction in new CMS

## Transition plan for Must Reads

- Discussion have been held with DN and IGT stakeholders on the transition plan for the processes. Numerous options were put forward with one favoured option. These options have been provided to customers for review and for consideration specifically by users of the MUR processes within their organisations. Once determined further communications with guidance on any necessary activities will be sent to a focussed audience

## Other engagement activities

- Our Customer Focus Group in February will be covering off the MUR process in more detail including the use of the file uploader tool. We will be supporting customers post the launch of MUR and the enhanced files for a period of time to allow customers to make system changes.

# Progress Update

- Our remaining customer engagement activities for 2024 Q1 can be found below, please note if you are already on the Customer Focus distribution list you will not need to re-register for any future Focus Groups :

Date	Session & Details	Link to register
09/02/24	Customer Focus Group <ul style="list-style-type: none"><li>• Progress Updates</li><li>• V1.7 Launch details (including Customer Support calls)</li><li>• V1.8 Launch &amp; MUR Walk through</li><li>• Roadmap discussions</li><li>• AOB</li></ul> <i>*Agenda maybe subject to change based on priorities or customer feedback</i>	<a href="#">Link</a>
08/03/24	Customer Focus Group <ul style="list-style-type: none"><li>• Progress updates</li><li>• Launch feedback</li><li>• V1.9 &amp; 1.10 launch plans</li><li>• AOB</li></ul> <i>*Agenda maybe subject to change based on priorities or customer feedback</i>	<a href="#">Link</a>

# CMS Delivery Rebuild Roadmap

Version

V1.7

V1.8

V1.9

V1.10

Process

Shipper Agreed Reads (SAR)  
Known Meter Issue (KMI)

Must Reads (MUR)

Gas Safety Regulation (GSR)  
Manage Unregistered Sites (MUS)

Daily Metered Query (DMQ)  
Generic Workflows

Roadmap Commentary:

- We are still firming up targeted dates for V1.9 and V1.10, at present it does look like that MUS could be delivered at the end of March and GSR at the end of April. This will be discussed in the CFG on 09/02.

Change Proposal and Change Packs

XRN5556/  
[XRN5604](#)  
[XRN5605](#)

XRN5556J

[XRN5556H](#)

XRN5556K

Targeted Date

24/02/24  
02/03/24  
(assumed contingency date)

04/03/24  
Contingency TBC

Exact dates TBC

Now

Then

Later