

Meeting between Utilita and the AUGE (Engage Consulting)

2nd February 2021

Attendees

Utilita:

- Andy Knowles (Head of Market Transformation)
- George MacGregor (Senior Market Transformation Advisor)

Engage Consulting:

- Chris Hill (AUGE Service Delivery Lead)
- Jonathan Kiddle (Subject Matter Expert)

Points of discussion

- The AUGE asked questions seeking to better understand Utilita's response to the Draft AUG Statement consultation.
- The AUGE explained how they had calculated the different weighting factors in relation to the Theft contributor. Specifically, why prepayment EUC bands were apportioned a relatively high amount.
- There were discussions on data origins, the refinement process and interactions with other industry programmes.
- Utilita sought to understand how smart theft had been calculated this year.



Meeting between Utilita and the AUGE (Engage Consulting)

24th February 2021

Attendees

Utilita:

- Andy Knowles (Head of Market Transformation)
- George MacGregor (Senior Market Transformation Advisor)

Engage Consulting:

- Chris Hill (AUGE Service Delivery Lead)
- Jonathan Kiddle (Subject Matter Expert)

Points of discussion

- The AUGE explained the cut-off point at which Xoserve data must be updated in order for this to be factored into their calculations.
- The AUGE explained that, for the sake of transparency, more of their calculations and data had been hosted on the Xoserve Secure site.
- Utilita sought to understand whether certain process changes should be targeted at the AUGE or at other UNC UIG processes.
- Utilita sought the AUGE's view on the potential impacts on the Statement of a number of hypothetical UNC modifications to be targeted at reducing UIG (such as those to drive improved read performance).
- The AUGE explained the next steps to be taken prior to the finalisation of the proposed AUG Table.

