



PAC RFI TO SUPPORT REVIEW GROUP UNC0851R

SUGGESTED QUESTIONS FOR AN RFI (**PRODUCT CLASSESES 3 AND 4 ONLY**)

The responses to this questionnaire will be confidential to the PAFA only and will only be shared in an anonymous format with PAC and the UNC0851R Review Group.

For the following categories in your organisation and where possible, please provide answers to **ALL** the questions below:

- Larger Supply Points (AQ > 73200kWh), and
- Smaller Supply Points (AQ < = 73200kWh)

And also

- Product Class 3,
- Product Class 4 Monthly, and
- Product Class 4 Annual

1. Does your organisation validate/check meter readings before submission to the CDSP for:
 - i. Submission deadlines (25 Supply Point Business Days (SPBDs))?
 - ii. Other code / internal validation requirements?
2. When a meter reading fails your organisation's validation, what actions (if any) are taken for the validation issues highlighted in question 1?
3. Does your organisation submit meter readings to the CDSP that have failed your internal validation or are they proactively removed and not sent?

What percentage of the total reads obtained are not sent to the CDSP because they have failed internal validation?

Validation Failure	Failed validation and sent to CDSP	Failed validation and not sent to CDSP	Total
Submission Deadlines	X%	Y%	Z%
Other Code / Internal Validation	AA%	BB%	CC%
Total	A%	B%	100%

4. Where remedial actions are taken for any validation issues, what elapsed time (in SPBDs) from the read acquisition date, is required by your organisation to remedy validation failures on average?
Which validation issues can be actioned within 25 SPBDs after the meter read date?



5. Of the actual meter readings your organisation obtains (whether valid or not, but not estimates), what percentage of these reads are successfully loaded into Settlement and /or Customer billing (where known).

Area	Settlement Only	Settlement & Customer Billing	Customer Billing Only	Not used	Total
For each category above: Percentage of Reads obtained (no estimates)	X%	Y%	Z%	AA%	100%