

Energy Balancing Credit Committee Scorecard – May 2020

Subject Areas	Areas to cover	Monthly RAG
	<ul style="list-style-type: none"> Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +2 	<ul style="list-style-type: none"> 100% collected by Payment Due Date 100% collected by Payment Due Date +2 No concern in terms of customers ability to pay as a result of Covid-19
	<ul style="list-style-type: none"> Security Renewals completed within month Further Security Requests Cash Calls Alerts Credit Agency Update 	<ul style="list-style-type: none"> 100% May security renewed without issue No Further Security Requests 1 Cash Call issued and paid during May for a value of £19,000 No bank downgrades or credit agency alerts requiring action
	<ul style="list-style-type: none"> Terminated Users Debt Administrator Updates 	<ul style="list-style-type: none"> Better Energy (Terminated 17/12/19) Debt £227,079.41 Utility Professional Business Operations Ltd (Terminated 27.11.18) Debt £3,382,826.51 Debt smeared 2 months after invoice due date to community Continue to provide regular updates to appointed administrator
	<ul style="list-style-type: none"> Escalations to Committee 	<ul style="list-style-type: none"> No Escalations to committee
	<ul style="list-style-type: none"> Invoicing Issues Late Paid Interest 	<ul style="list-style-type: none"> Late Paid Interest charges accrued between October 2019 and March 2020 to be invoiced on 04.06.2020 for a total of £1,813.55
	<ul style="list-style-type: none"> Focus Areas for next quarter Modifications 	<ul style="list-style-type: none"> Continuing to monitor financial institutions providing security and individual organisations through credit agencies. No impact seen to date in relation to security or cash collection as a result of Covid-19. Continued engagement with customers to identify any issues at an early stage with no indications given