



Demand Estimation Sub Committee

**Action DESC1204: DE NDM Snapshot Report
Feedback**

11th February 2019

Objective

The following action was taken at the DESC meeting on 10th December 2018:

- **DESC 1204:** Xoserve to contact the current recipients of the 'DE NDM Snapshot' report in order to request feedback on its use and to check they are still the right people to receive the report and to copy in the DESC member.

Background

The scheduled bi-monthly report was issued on 24th December 2018 (copying in DESC members where appropriate) but also included the following request:

Dear Shipper,

Please find attached the latest Demand Estimation NDM Sample Report. The Demand Estimation Sub Committee (DESC) has been discussing the usefulness of this report to determine if it should continue to be produced. Xoserve have been asked to obtain feedback from shippers to determine if the report is of use to your organisation and being issued to the appropriate people. Please could you respond (using the voting buttons or by return email) selecting one of the following four options:

- Report IS useful & sent to CORRECT contacts
- Report IS useful & sent to INCORRECT contacts
- Report NOT useful & sent to CORRECT contacts
- Report NOT useful & sent to INCORRECT contacts

Outcome

- Number of emails issued: 45 (65 recipients)
- Number of responses received: 3 (4.6% response rate against 65 recipients)

Response summary:

Option	Responses	Comments
A) Report IS useful & sent to CORRECT contacts	1	
B) Report IS useful & sent to INCORRECT contacts	1	Contact details now updated
C) Report NOT useful & sent to CORRECT contacts	0	
D) Report NOT useful & sent to INCORRECT contacts	1	
	3	

Conclusion

Following completion of this action (DESC1204) and the associated results, do DESC feel comfortable voting on the future of the 'DE NDM Snapshot' report, as per the original action:

- **DESC 1101:** DESC Shipper members to consider the implications of removal of the DE NDM snapshot report with the view to reaching a decision on the future of the report at the December meeting.