Customer Service

Achieved

100.0%

Target 90%

Feedback Received
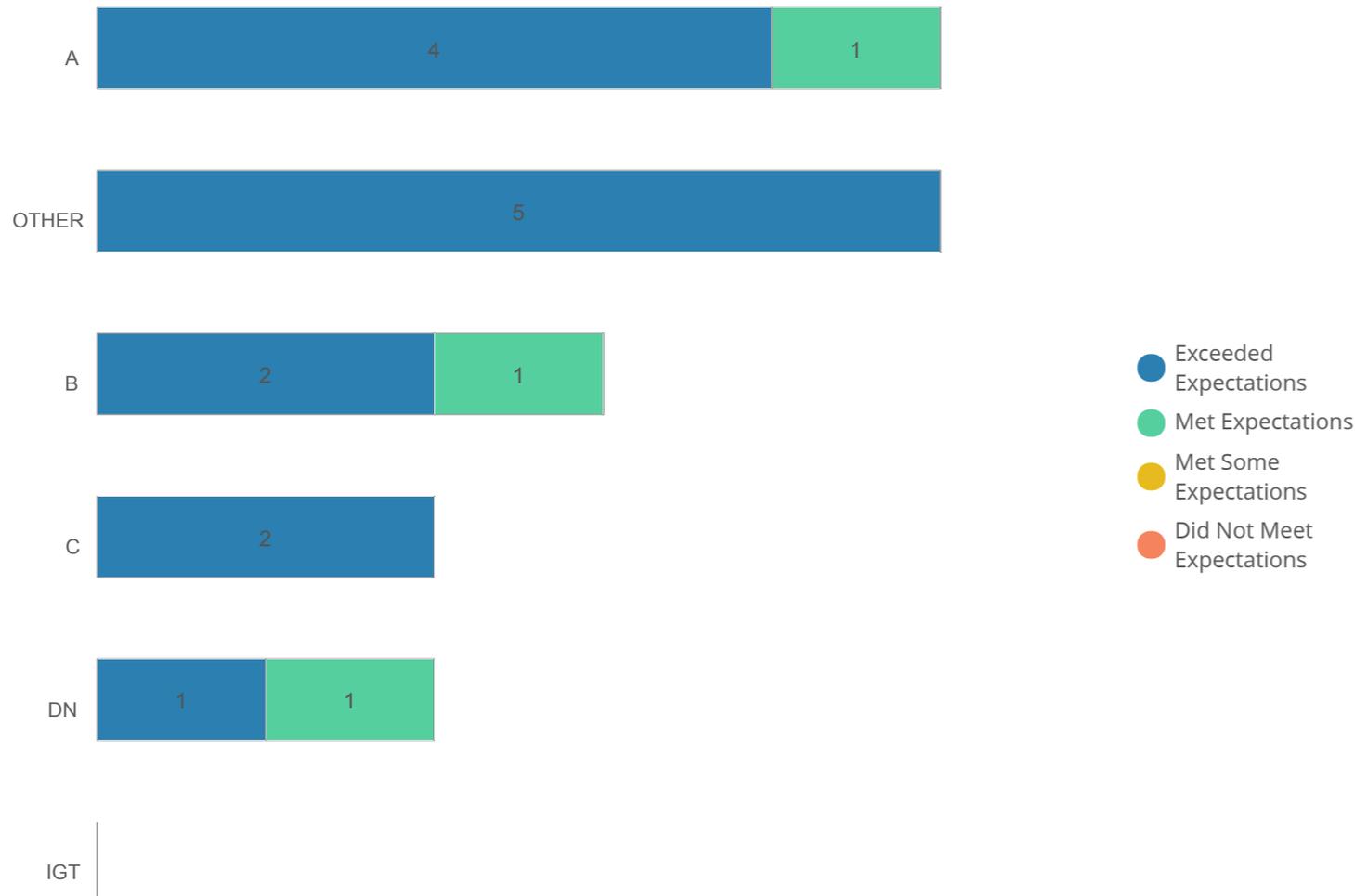
17

Response Rate
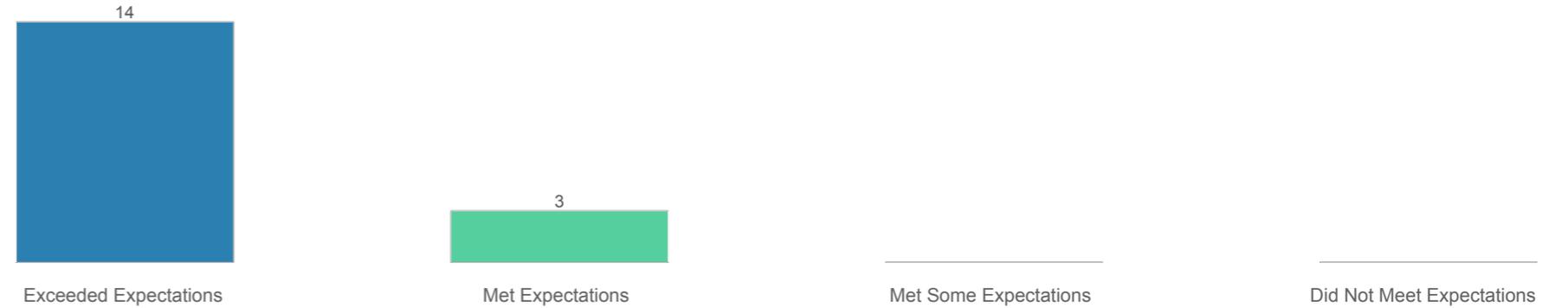
NA

☐ Display Percentages

Feedback Response (By Class)

Class		
A	4	1
OTHER	5	
B	2	1
C	2	
DN	1	1
IGT		

- ● Exceeded Expectations
- ● Met Expectations
- ● Met Some Expectations
- ● Did Not Meet Expectations

Feedback Response (By Rating)

Exceeded Expectations	Met Expectations	Met Some Expectations	Did Not Meet Expectations
14	3		

Issue Resolution Trend

May	June	July	August	September
100%	96.2%	90.5%	91.7%	100%