

DSC Business Evaluation Report (BER)



Change Title	MOD0721 (Urgent) - Shipper submitted AQ Corrections during COVID-19
Xoserve reference number (XRN)	XRN5168
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Target Change Management Committee date	October 2020

Section 1: In Scope

Modification 0721 was raised as an Urgent Modification as part of a group of COVID-19 related Modifications. The Modification was ultimately not implemented, however, the CDSP needed to prepare systems and processes had the Modification been implemented as the industry would have needed to utilise the changes with immediate effect.

The UNC sets out eligible causes for submitting an AQ Correction. The Modification intended to extend this to allow Users to vary the AQ to reflect changes due to the COVID-19 Pandemic such as:

- Discontinuing activity (i.e. not being classed as essential, therefore being subject to Lockdown);
- Establishing others (e.g. repurposing factories to make essential equipment (e.g. ventilators)); or,
- Increasing existing activity having been classed as essential or meeting shortages (e.g. toilet roll factories).

The Modification intended to use the existing AQ Correction processes to allow Users to amend the AQ. Due to the potential volumes of AQ Corrections being too great for the existing system processing window, the eligible sites would have been limited to EUC 02 and above.

To minimise impacts to Users the existing Reason Codes were to be used, but the Users were asked to provide additional supporting information to include the word 'COVID' so that the CDSP could assess any AQ Corrections against the Modification criteria, and where these were not followed contact the Shipper to submit an AQ Correction Cancellation. Where a User failed to do so within the relevant timescales (M-8) then the CDSP would do so on the Shipper's behalf.

In advance of the Modification decision and in order to accommodate the revised requirements (had the Modification been implemented) with immediate effect the CDSP needed to:

- Ensure that Supporting Information content was reported in Business Warehouse, and incorporated into an operational process to monitor AQ Correction activity – note: AQ Corrections were identified that utilised 0721 and were cancelled before they became effective as a result of this processing. As this change did not present a processing overhead this change prevails in production.
- Assess any performance enhancements to AQ Correction processing.
- Amendment to the AQ Correction; AQ Correction Cancellation and AQ Notification timescales to support the additional CDSP / User interactions. The CDSP implemented short term patch fixes to allow utilisation of weekend and bank holiday processing to ensure that:
 - o Potential exceptional volumes could be processed
 - o AQ Corrections that required action would be notified to Users as soon as possible
 - o Maximise opportunity for corrective action to be taken by Users (or CDSP) in the event that it was needed

This change was very specific to take account of the expected volume peak (for example: the Modification decision was expected in May very close to the deadline for AQ Corrections to be effective from 1st June 2020 therefore Bank Holidays truncated the timescales for industry submission; and also weekend activity was able to be optimised near to deadlines). It was deployed to the UK Link system in advance of the Modification decision.

Once the decision not to implement the Modification was received from the Authority on 2nd June 2020 the change deployed for this Modification in the production UK Link environment was extracted as it created manual intervention in otherwise automated batch jobs.

- Develop functionality so that the CDSP could submit AQ Correction Cancellations on the User's behalf where they did not do so within the timescales.

Section 2: Out of Scope

- Any other changes other than the changes specified above are out of scope

Section 3: Funding required to deliver the change

Gas Industry Participant	% Share of Cost	Cost Value
Shippers	100%	£32,000
iGT's		
DNO's		
Transmission		
DN & iGT		
Total Cost		£32,000
Note:		

Section 4: Estimated impact of the service change on service charges

Xoserve Service Area	Xoserve Service Line	(+/-) Projected Change in Annual Cost
Service Area 1	N/A	N/A (Mod not implemented)

Section 5: Project plan for delivery of the change

Section 6: Additional information relevant to the proposed service change

N/A

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Document Version History

Version	Status	Date	Author(s)	Summary of Changes
1	Draft	23/09/20	DA	Draft BER for XRN5168

Template Version History

Version	Status	Date	Author(s)	Summary of Changes
1.0	Approved	15/06/18	Rebecca Perkins	Document approved at CHMC External Workgroup
2.0	Approved	19/12/18	Heather Spensley	Moved onto Xoserve's new Word template in line with new branding