



Performance Assurance Committee Meeting

Summary – 12th December 2023

KEY MESSAGES

▪ AREAS OF PAC CONCERN

- **Annual Review 2023:** The Annual Review and Engagement Event Report is due to be published to the industry by 15th December 2023. This report provides an update on responses to the Annual Review consultation as well as feedback and key observations from the Engagement Event.
- **PARR Reporting Timelines:** The CDSP provided an overview of the Performance Reporting Timelines for reporting to PAC. This presentation is now available to parties via the Performance Assurance Committee [page](#) on the Joint Office website.

▪ SHIPPER PERFORMANCE ANALYSIS

- PAC will be looking to issue pre- Performance Assurance Technique (PAT) engagement letters to parties whose performance ratings in the Holistic Performance Matrix (HPM) fall just above the agreed scores for performance outliers, to highlight their position and associated performance over the previous three months.
- An overview was provided regarding NDM Sample Data submission, following the latest submission window in October 2023, where there has been a marked improvement in the latest submission data since April 2023. There were five Shipper parties having made no file submissions in October 2023. The PAC will be writing to those involved.
- The PAC considered the below graphs of the distribution of Shipper scores in the Holistic Performance Matrix (HPM) in each Product Class. In each graph the proportion of Shippers meeting UNC requirements for the factors incorporated in the HPM are shown on the extreme right and the poor performing Shipper outliers are shown towards the left. PAC plan to keep the Holistic Performance (HPM) scores and engagement thresholds under review.



POOR PERFORMERS IN EACH MARKET

