

**UNC Workgroup 0852S Minutes**  
**Shipper notification in relation to option exercise for Customer**  
**Demand Side Response**  
**Thursday 05 October 2023**  
**via Microsoft Teams**

<b>Attendees</b>		
Eric Fowler (Chair)	(EF)	Joint Office
Helen Cuin (Secretary)	(HCu)	Joint Office
Adam Bates	(Aba)	SEFE Market and Trading
Alex Barnes	(AB)	On behalf of WatersWye Associates
Alex Nield	(AN)	Storengy UK
Amy Howarth	(AH)	Storengy UK
Anna Shrigley	(AS)	ENI
Antony Miller	(AM)	South Hook Gas
Carlos Aguirre	(CA)	Pavilion Energy
Chimaobi Maduka	(CM)	Procode
Chris Wright	(CWr)	Exxon Mobil
Conor McClarin	(CM)	National Gas Transmission (NGT)
David Mitchell	(MD)	SGN
Eddie Allard	(EA)	Cadent (from 12:00)
Ellie Rogers	(ER)	Xoserve (from 12:30)
Gavin Williams	(GW)	National Gas Transmission
Georgie Price	(GP)	Ofgem
Hannah Reddy	(HR)	Corella on behalf of Xoserve
Harmandeep Kaur	(HK)	Joint Office
James Lomax	(JLo)	Cornwall Insight
Jonathan Roche	(JR)	Organisation not confirmed (from 12:30)
Joseph Leggett	(JL)	Interconnector
Julie Cox	(JCo)	Energy UK
Kathryn Adeseye	(KA)	Xoserve
Lauren Jauss	(LJa)	RWE
Mariachiara Zennaro	(MZ)	Centrica
Malcolm Montgomery	(MM)	National Gas Transmission
Marina Papatoma	(MP)	WWU (from 12:00)
Marion Joste	(MJ)	ENI
Mathew Chandy	(MC)	Ofgem
Matthew Newman	(MN)	National Gas Transmission
Paul O'Toole	(POT)	Northern Gas Networks
Phil Lucas	(PL)	National Gas Transmission
Rebecca Steventon	(RS)	Energy Security (from 13:15)
Richard Fairholme	(RF)	Uniper
Ritchard Hewitt	(RHe)	Hewitt Home Energy Solutions

Ronan Haas	(RH)	National Gas Transmission
Shiv Singh	(SS)	Cadent
Stephen Huang	(SH)	Castel Commodities UK
Steve Mulinganie	(SM)	SEFE Energy
Terry Burke	(TB)	Equinor

*The Workgroup Report is due to be presented at the UNC Modification Panel by 18 January 2024.*

*This Workgroup meeting will be considered quorate provided at least two Transporter and two Shipper User representatives are present.*

*Please note these minutes do not replicate/include detailed content provided within the presentation slides, therefore it is recommended that the published presentation material is reviewed in conjunction with these minutes. Copies of all papers are available at: <https://www.gasgovernance.co.uk/0852/021123>*

## 1.0 Introduction and Status Review

Eric Fowler (EF) welcomed all parties to the meeting, noting the need to consider the Governance route, communications between Consumers and Shippers and the operational impacts on the control room.

### 1.1 Approval of Minutes (05 October 2023)

The minutes from the previous meeting were approved.

### 1.2 Approval of late papers

None.

### 1.3 Review of Outstanding Actions

None.

## 2.0 Development of Workgroup Report

Before considering the Workgroup Report Matthew Newman (MN) requested that the Workgroup first review the expectations of the Modification, he asked about the timing of communications and how NGT are expected to discharge the obligation. Steve Mulinganie (SM) confirmed that there were no prescribed timelines or prescriptive methods for execution, this was left open to allow National Gas Transmission (NGT) to use the most efficient and effective method using whatever technology it chooses.

SM summarised the purpose of the Modification for NGT to notify the relevant Shipper in the event that a Customer Demand Side Response (DSR) option is exercised. This would be a follow-up call between NGT and the Shipper to relay information on the exercising of options under DSR.

SM emphasised that the consumer-direct DSR concept is a very new product and a new way for customers to contract with NGT, which is outside the norm. As a result, he was seeking additional assurance to mitigate any unintended consequences which could deter future participation.

MN noted that before the process is triggered NGT would communicate with Shippers via the ANS of the need to enter into a Demand Side Response exercise and that Shippers would be aware of the eligible customers in their portfolio. However, SM was looking for an additional layer of security as this was not Business as Usual (BAU) from a Shipper's perspective.

Mathew Chandy (MC), enquired if the consumer would have an incentive to contact Shippers, MC questioned the extent of customers being in contact with Shippers. Ofgem wanted to understand more about why this process would be different and not considered BAU.

SM confirmed that there is usually a commercial incentive but expressed the need to protect the consumer's interest and avoid a commercial incident if the unusual conditions mean that

the renomination is not made. He clarified that this Modification is channelling a level of assurance to ensure there are no unintended consequences to the customer which would deter future participation.

MN explained the difference between the physical risks, and commercial risks and the importance of the two aspects particularly when the control room could be under pressure to manage the physical position. Concern was expressed about the scale of the risk on the control room if there is increased participation in DSR.

A suggestion was made for a limit on the number of calls for the control room to manage. MN indicated that this might allay some of the NGT concern but that on principle NGT is not currently able to support the Modification based on the need to focus on physical management of the system. NM agreed to seek a second opinion from colleagues on whether a limit to the number of calls or a reasonable endeavours caveat might change the NGT view. SM suggested that if there is a middle ground position then he would consider amending the Proposal.

**New Action 1101:** NGT (MN) to consider the maximum number of notifications that could be supported by the control room.

### 3.0 Next Steps

To review the Workgroup Report and capture Workgroup views.

### 4.0 Any Other Business

None.

### 5.0 Diary Planning

Further details of planned meetings are available at: [www.gasgovernance.co.uk/events-calendar/month](http://www.gasgovernance.co.uk/events-calendar/month)

Workgroup meetings will take place as follows:

Time / Date	Paper Publication Deadline	Venue	Workgroup Programme
10:00 Thursday 07 December 2023	5 pm Wednesday 29 November 2023	Microsoft Teams	Development of Workgroup Report
10:00 Thursday 04 January 2024	5 pm Wednesday 22 December 2023	Microsoft Teams	Conclusion of Workgroup Report

**0852 Workgroup Action Table**

Action Ref	Meeting Date	Minute Ref	Action	Reporting Month	Owner	Status Update
1101	02/11/23	2.0	NGT to consider the maximum number of notifications that could be supported by the control room.	December 2023	National Gas (MN)	Pending