# REC Change

# Introduction

**The following 6 slides have been included in this month's CoMC pack to give you an overview of the ongoing REC Changes, we have broken these down into the following sections:**

- In progress – we are currently progressing through the Change journey
- Under Prioritisation Review by REC Code Managers – due to CM workload/prioritisation
- Expected incoming Impact Assessments

Further information on the Changes can be found on the REC Portal

# REC Change Pipeline – In progress

| Title | Description | XRN / UNC Mod | Proposer | Impact/ Funding | Status | Next Action date | Release | REC Priority | Attachments |
|---|---|---|---|---|---|---|---|---|---|
| R0056 | EES/GES Additional Service Request for Housing Associations to be added to the Data Access Matrix | N/A | Correla | GES | Solution Development | TBC | TBC | Low | N/A |
| This Change was raised to allow Housing associations access to data in both GES and EES by adding them to the Data Access Matrix. As the GES provider, we need to monitor this Change and give input when needed to ensure that the correct data items are being provided to the appropriate parties. | | | | | | | | | |
| R0063 | Addition of key information to all Service Now tickets | N/A | St Clements Ltd (on behalf of DNOs) | - | Approved – Awaiting Delivery | 12/04/24 - Implementation | 12/04/23 | Medium | N/A |
| This Change was raised to improve the information that's included on DCC's Service Now Tickets which have been asynchronously rejected. We interact with DCC via SNow so we need to monitor and input into development. | | | | | | | | | |
| R0067 | Introduction of CSS refresh functionality | XRN 5567 / UNC Mod 836 | Capgemini (RTS) | GRDS | Approved – Awaiting Delivery | 23/10/23 – Change build and testing ongoing | 09/12/23 | High | Microsoft Word Document |
| This Change will introduce a resend and refresh functionality to help with the message interactions between the CSS and Switching Data Service Providers. Currently, there are cases where messages are being received after Gate Closure or not being received at all. We are one of the impacted Service Providers which means this Change is very important to us so that we are able to complete customer switches successfully. | | | | | | | | | |

Key:

| | Currently working on | | Upcoming | | Monitoring | | Early Engagement |
|---|---|---|---|---|---|---|---|

Please note that we have provided our view of the Change summary and impacts however we recommend that DSC Customers monitor the REC Portal to form their own opinion regarding the impact to their organisation

| Title | Description | XRN / UNC Mod | Proposer | Impact/ Funding | Status | Next Action date | Release | REC Priority | Attachments |
|-------|-------------|---------------|----------|-----------------|--------|------------------|---------|--------------|-------------|
| R0071 | DCC access to EES and GES | N/A | DCC | GES | Preliminary assessment | 06/10/2023 – Preliminary Change report comments close out | 23/02/23 | Medium | N/A |
| As the CSS Provider and Switching Operator, DCC have requested access to GES in order to help resolve Service Now tickets. This Change seeks to introduce a new Enquiry Service User Category to the Data Access Schedule and to reflect the required data item access in the Data Access Matrices. We are currently in early engagement with our Service Provider and the DCC to work through the scenarios that are impacting them to find the best resolution and required data items. | | | | | | | | | |
| R0080 | Improvements to 'Failed to Deliver' CSS Messages | N/A | DCC | - | Service Provider Impact Assessment | TBC – IA currently with DCC | TBC | Medium | N/A |
| This Change Proposal has been raised to explore how and why, since CSS Go-Live, a number of messages have not been successfully delivered due to failures of CSS User's gateway. This results in CSS exhausting the 12-hour retry period. We are keen that we monitor this Change to ensure that there are no impacts to any current message related Change Requests or the way in which we send and receive messages from CSS. | | | | | | | | | |
| R0081 | CSS Market Message Retry Strategy | N/A | DCC | | Initial Assessment / On Hold | Trialing different retry strategies Change not progressing until retry strategies complete | TBC | Medium | N/A |
| This CP proposes a move to a principles-based obligation that allows for flexibility to ensure the CSS and CSS User are able to attempt retries but not have to follow specific timings or have a maximum number of retries. | | | | | | | | | |

**Key:**

Currently working on     Upcoming     Monitoring     Early Engagement

| Title | Description | XRN / UNC Mod | Proposer | Impact/ Funding | Status | Next Action date | Release | REC Priority | Attachments |
|---|---|---|---|---|---|---|---|---|---|
| R0088 | Make Shipper NExA values available on the GES portal | XRN 5186<br><br>MOD 0701 | Xoserve | XRN 5186 | Awaiting implementation | 03/11/23 - Implementation | 03/11/23 | Medium | N/A |
| XRN 5186 - Modification 0701: Aligning Capacity booking under the UNC and arrangements set out in relevant NExAs makes additional information available to GES Users which require reflection in the REC. Although all of the technical change has already been developed | | | | | | | | | |
| R0092 | DCC Service Level Agreements for the Switching Incentive Regime | N/A | DCC | GES | Impact Assessment | 10/11/23 – IA response date | N/A | High | N/A |
| This Change was raised to review the current Service Level Agreements (SLAs) that are outlined in the REC Service Definition. As the requirements for the Central Switching Service (CSS) were identified during the Design, Build and Test Phase of the Ofgem-led Switching Programme, DCC are proposing that an assessment takes place to ensure that the requirements are appropriate for the physical systems design and the actual behaviours of users, compared to the assumptions that were made in the early design phase. | | | | | | | | | |
| R0094 | Clarify obligations on gas meter exchanges that occur close to CoS | N/A | OVO | - | Solution Development | 20/11/23 – IA expected | N/A | Medium | N/A |
| This Change was raised to address an issue with the 'Switch with a Concurrent Change of MEM process and ensure accurate Meter Technical Details are available to the gaining Supplier and MEM. We have been having early engagement with RPS to assess the impact on us as either the CDSP or GRDA. | | | | | | | | | |

**Key:**

Currently working on          Upcoming          Monitoring          Early Engagement

| Title | Description | XRN / UNC Mod | Proposer | Impact/ Funding | Status | Next Action date | Release | REC Priority | Attachments |
|-------|-------------|---------------|----------|-----------------|--------|------------------|---------|--------------|-------------|
| R0096 | CSS Message Regeneration Functionality | N/A | RTS (Capgemini) | - | Service Provider Impact Assessment | TBC – IA currently with DCC | TBC | Medium | N/A |
| This Change was raised to identify and regenerate messages from CSS that failed initial generation, such that the message recipient is not impacted. We are keen that we monitor this Change to ensure that there are no impacts to any current message related Change Requests or the way in which we send and receive messages from CSS. | | | | | | | | | |
| R0110 | A review of Supplier access to data on GES | N/A | Scottish Power | GES | Final Assessment | 30/11/23 – Testing assurance activities | November | Medium | N/A |
| This Change was raised in order to review the data items that can currently be viewed by Supplier in the Gas Enquiry Service. Scottish Power have come across some issues internally as they don't currently have access to some items in the Shipper portfolio. We have been assessing the data items that have been requested in the DAM and are working towards the DIA stage of the process. | | | | | | | | | |
| R0118 | Review of Schedule 12 and processes to manage access to data | N/A | REC | TBC | Approved – Awaiting Delivery | TBC- Awaiting Impact Assessment from Code Managers | TBC | Med | Microsoft Word Document |
| This Change was raised in order to review the data items that can currently be viewed by Supplier in the Gas Enquiry Service. Scottish Power have come across some issues internally as they don't currently have access to some items in the Shipper portfolio. We have been assessing the data items that have been requested in the DAM and are working towards the DIA stage of the process. | | | | | | | | | |

**Key:**

| | | | |
|--|--|--|--|
| Currently working on | Upcoming | Monitoring | Early Engagement |

# REC IA Demand

| Title | Description | XRN | Proposer | Impact/ Funding | Status | Next Action date | Release | Priority | Attachments |
|-------|-------------|-----|----------|-----------------|--------|------------------|---------|----------|-------------|
| R0048 | DCC Service Organisation Control 2 (SOC2) Assessments | N/A | DCC | - | Solution development / On Hold | TBC – Awaiting additional information from DCC | TBC | Low | |
| Currently, the CSS Provider is obligated to undertake system organisation control type 2 (SOC2) assessments on the CSS's cloud-based infrastructure. This Change was raised to assess if the SOC2 assessment provides a proportionate level of assurance or the best value for money and if it should be change to 'independently assessed'. We are monitoring to determine whether there are impacts to GRDS / GES. | | | | | | | | | |
| R0070 | Provision of Enduring Test Environments | N/A | Capgemini | GRDS, GES | Solution Development/ On Hold | TBC- Awaiting Impact Assessment from Code Managers | Standalone | High | N/A |
| This Change was raised to introduce an obligation under the Retail Energy Code for the CSS or the Switching Operator (SO) to provide enduring test environments for REC parties to make the necessary system changes for REC Change Proposals (CPs) or internal system updates. We need to monitor this to ensure that the obligations on GRDS are understood, and that we contribute to the development of this Change. | | | | | | | | | |
| R0094 | Clarify obligations on gas meter exchanges that occur close to CoS | N/A | OVO | - | Solution Development | 20/11/23 – IA expected | N/A | Medium | N/A |
| This Change was raised to address an issue with the 'Switch with a Concurrent Change of MEM process and ensure accurate Meter Technical Details are available to the gaining Supplier and MEM. We have been having early engagement with RPS to assess the impact on us as either the CDSP or GRDA. | | | | | | | | | |

Key:

| | | | | | | | |
|--|--|--|--|--|--|--|--|
| | Currently working on | | Upcoming | | Monitoring | | Early Engagement |

# REC Related XRN Changes

| Description | XRN | Proposer | Impact/ Funding | Status | Next Action date | Release Type | Priority |
|---|---|---|---|---|---|---|---|
| Resolution of Address Interactions between DCC and CDSP | XRN 5546 | Xoserve | GRDS | Under development | Ongoing discussion with DNs, analysis taking place on DCC data | TBC | Medium |
| Early Provision of Meter Reading for the 'CSS Registration Effective Date' (including the 'Original Intended CSS Registration Effective Date'). Detailed Design | XRN 5675 | David Addison (on back of the P1 issue) | Shipper funded | Update in slide pack | Ongoing delivery discussions, governance activities ongoing | TBC | High |

Key:

- ☐ Currently working on
- ☐ Upcoming
- ☐ Monitoring
- ☐ Early Engagement