

PAC Actions from July Meeting					
<i>Ref</i>	<i>Date</i>	<i>Minute Ref</i>	<i>Action</i>	<i>Owner</i>	<i>Update to August 2020 Meeting</i>
PAC 0304	16/03/20	6.5	Xoserve/CDSP (JR) to provide PAC with some additional industry performance read rejection analysis from the Shipper Performance Packs	Xoserve/CDSP (JR)	An update was provided to the July meeting, we are planning to bring an update to August on sites with an outer tolerance failure which have <u>not</u> had a later read accepted. SUGGEST AUGUST MEETING AGREES WHAT THE NEXT STEPS ARE FOR THIS ANALYSIS AND CLOSE THIS ACTION
PAC 0701	14/07/20	2.3	Xoserve (FC) and PAFA (SU) to undertake a monthly review of all actions ahead of PAC meetings and provide a pre-meeting update.	Xoserve (FC) & PAFA (SU)	Pre-meeting held on August 6th, written update being trialled this month PROPOSE TO CLOSE?
PAC 0702	14/07/20	2.4	DNs / Xoserve (FC) to request the provision of how estimated meter readings have been derived and submitted from Shippers under Modification 0722.	DNs / Xoserve (FC)	This was also discussed at July Distribution Workgroup and there is an action on all Workgroup attendees to provide views on how feasible this is. Xoserve will monitor these discussions closely and report back to PAC. SUGGEST WE DISCUSS UNDER ITEM 6.3
PAC 0703	14/07/20	2.7	Xoserve (HF) to liaise with the Customer Advocate Managers (CAMs) in regards to market breaker meter read rejections, to identify Shippers and provide further context on any subsequent corrective actions.	Xoserve (HF)	HF has forwarded links to all CAM colleagues so that they can use the info in scheduled discussions, and highlight to those which are particularly high PROPOSE TO CLOSE?
PAC 0704	14/07/20	2.7	Xoserve (FC) and PAFA (SR) to consider the joint approach for <u>alerting</u> PAC to performance areas that need greater focus.	Xoserve (FC) & PAFA (SR)	PAFA IS DEVELOPING A PROPOSAL FOR A HIGHER LEVEL DASHBOARD TO HELP WITH FOCUS. PAC MEMBERS ALSO CONSIDERING MOVING TO A PRIORITISATION OF A FEW REPORTS, AND VIEWING OTHERS CYCLICALLY.

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PAC 0705	14/07/20	2.9	Xoserve (FC/HF) to ensure CAMs contact Shippers to build awareness of Open Meter By-Pass and provide a PAFA/Xoserve coordinated update.	Xoserve (FC/HF)	The CAMs propose to add this to the Shipper Constituency meetings for September to highlight the topic and make recommendations to review all sites, both closed and open.
PAC 0706	14/07/20	6.1	Xoserve (FC) to request/table an AOB item in UNCC to encourage appointment to the PAC procurement Stakeholder Evaluation Panel.	Xoserve (FC)	Raised at July UNCC. No extra nominees received as a result. PROPOSE TO CLOSE
PAC 0707	14/07/20	6.1	Xoserve (FC) to provide MB with the UNC reference that limits PAC to seeing <u>reports only the specified PARR reports and everything else</u> by anonymised Shipper (or explain the restriction)	Xoserve (FC)	UNC V16.5.3 provided to MB. Suggested that Mod 0674 is explicit that PAC can request any data that reasonably relates to Gas Settlement performance, without anonymisation. PROPOSE TO CLOSE

<p>Ex-Committee action via Email (forwarded by PAFA to Xoserve): “Also perhaps you could present to PAC proposals for Xoserve to confirm the status of all by-pass valves ... perhaps a photo-audit (could a photograph confirm whether a by-pass is open or not?).”</p>	<p>There are c. 150 open Meter bypasses according to UKLink. 150 site visits would be required to photograph all of these installations – would it require relatively skilled resource to understand what they were looking for – and to interpret the results (photographs)? This could be requested from a) Shippers, who would need to engage with Suppliers and customers to gain access b) DNs, who would require funding for the work, as it is not covered by their current cost basis c) specialist 3rd party meter reader – would not have any rights of access if the customer refused. Would they have the specialist skills to recognise a bypass? If paid by Xoserve would need to be funded via a Change Proposal.</p> <p>There are over 12,000 Meter bypasses in the country according to UKLink. PAC would need to prioritise any compliance work relating to bypasses against other ongoing work – and factor in the likely impacts of COVID-19 and further national/regional lockdowns. As the number of sites with no recent meter reads is creeping up, is that a higher or lower priority than meter bypasses?</p>
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