



COVID-19 Modifications

Draft of additional PAC Reports to support monitoring activities

Background

- Due to COVID-19 lockdown the industry highlighted material impacts to many Supply Meter Points
 - NDM Allocation may not be accurate – has no concept of the lockdown so could be over or under – current Unidentified Gas volatility is a clear indicator of that
 - Sites are dramatically increasing consumption (e.g. toilet roll and hand sanitiser factories)
 - Sites are shutting down entirely (e.g. pubs, restaurants, gyms) or drastically reducing usage
 - Incorrect NDM read estimation due to unexpected usage patterns
 - Rolling AQ changes in line with changed consumption – could result in inaccurate allocations post-COVID
 - Ratchet charges or meter read rejections where DM sites suddenly increase their usage
 - Increase in DM Capacity charge rates where AQ drops below 732,000 kWh
- Two sessions of UNC Distribution Workgroup discussed the issue and possible mitigations on 26th March and 14th April

UNC Modification Proposals

- There was no one single solution for all the different impacts/scenarios
- Sites are affected in different ways, at different times and at different durations
- **Four** Urgent UNC Modifications have been raised – decisions from Ofgem were expected Friday May 1st 2020
 - Use of the Isolation Flag during COVID-19 period
 - Submit Estimated Meter Readings during COVID-19 period
 - Use of AQ Corrections during COVID-19 period
 - Amendment to Ratchet charges during COVID-19 period

Contents

- **Brief** overview of each Modification
- Suggested additional reporting – and note of existing reporting which already tracks usage/behaviours
- Governance/development considerations
- Note: detailed UKLink training material published by Xoserve on May 1st :
 - <https://www.xoserve.com/news/available-now-covid-19-urgent-unc-modification-training-materials/>

0723 – Use of Isolation Flag

Overview	Suggested Reporting
<ul style="list-style-type: none">• For Non-Daily Metered sites which are using <u>no gas or very little gas</u> due to COVID-19 lockdown• Mod allows a Shipper to set a Supply Meter Point to Isolated status without doing any physical work on site to prevent the flow of gas• Mod specifies sites must be consuming zero gas or no more than 2.5% of the normal usage• Isolation status removes the site from NDM Allocation and UIG sharing 3 Business Days after the update is processed	<p><i>During Lockdown</i></p> <ul style="list-style-type: none">• Monthly snapshot of Isolated sites – % of sites by count and AQ by Shipper – report builds month on month• Plus – Xoserve now publishing LDZ level snapshot of count/AQ each month – secure area <p><i>Post Lockdown</i></p> <ul style="list-style-type: none">• Monthly snapshot continues for foreseeable future (until levels are close to pre-COVID-19)• Plus – Xoserve engagement with Shippers to highlight individual sites and prompt a review of usage

0722 – Submit Estimated Meter Reads as Actuals

Overview	Suggested Reporting
<ul style="list-style-type: none">• For Non-Daily Metered sites where actual reads cannot be obtained due to COVID-19 lockdown• Users may submit an Estimated Meter Reading as an Actual Meter Reading• Estimate must reflect as closely as possible the site’s estimated consumption for the period since last Meter Reading, in the User’s reasonable opinion• Reading will be treated as an actual for Reconciliation and Rolling AQ purposes – not flagged as estimates• First “actual” Actual will correct the energy position• User must keep records of how any Estimated Meter Readings were derived for 2 years	<p><i>During Lockdown</i></p> <ul style="list-style-type: none">• Existing meter read performance reporting <p><i>Post Lockdown</i></p> <ul style="list-style-type: none">• Existing meter read performance reporting – PAC to focus on post-lockdown periods in particular• Existing report 11d – frequency of AQ calculation (<i>indicates read acceptance</i>)• Plus – Xoserve to track sites with “no read since end of lockdown” – engagement with Shippers to highlight individual sites and prompt actual read submission – priority on sites with no read for >12 months pre-COVID• (<i>Plus Must-read process will be triggered after 4 months for Monthly-read LSP sites</i>)

0721 – Use of AQ Correction

Overview	Suggested Reporting
<ul style="list-style-type: none">• For Non-Daily Metered Larger Supply Points with significantly different consumption due to COVID-19 lockdown – e.g. those using more than 2.5% of current AQ• Available to End User Category 02 and above (AQ > 73,200 kWh) only, due to UKLink system capacity limitations• Not available to sites that have already been Isolated or due to be Isolated• Shipper can submit a reasonable estimate of the current annualised Seasonal Normal consumption	<p><i>During Lockdown</i></p> <ul style="list-style-type: none">• Existing AQ Correction reporting (Reason Code 2)• New report for Reason Code 2 for NDM LSP – split count between increase and decrease <p><i>Post Lockdown</i></p> <ul style="list-style-type: none">• New Summary Report: count of Reason Code 2 with “COVID” tag which have not had a subsequent AQ Correction• Plus – Xoserve to track Reason Code 2 sites with “COVID” tag – engagement with Shippers to highlight individual sites and prompt a subsequent AQ Correction• <i>(New Isolated Sites report allows industry to track total live non-Isolated LDZ AQ – see 0723)</i>

0724 – Relief from Ratchet Charges

Overview	Suggested Reporting
<ul style="list-style-type: none">• Facility for Class 1 and 2 sites to request relief from Ratchet Charges and/or permanent changes to SOQ for sites that meet the 'COVID-19' criteria, during the lockdown period• Can be backdated to cover the period from 26th March 2020 as outlined in the Coronavirus Act 2020• Transporters will refund the Ratchet Charge for sites that can demonstrate that their consumption has increased during the COVID-19 period as a result of alleviating local/national needs caused by the pandemic• Sites identified will also be able to apply for a SOQ reduction, to return their capacity to the pre COVID-19 level, whether they are within or outside of the capacity reduction window	<p><i>No reporting suggested, as no direct impacts on LDZ Allocation or Settlement</i></p>

Governance of New Reports

- If PAC wish to see unanonymised reports they need to be included in the PARR (UNC V16.5.3) – UNCC Approval required
- If not included in the PARR, cannot use existing Anonymous Identifiers – could be decoded by PAC members
- Could use a new set of anonymous codes for PAC use for COVID-19 reporting only – would have a limited lifespan

Next steps

- PAC views of suggested reports
- Xoserve feasibility assessment of reports
- In view of short timescales/anonymity, may not be feasible to include all new reports in PAFA datasets – may come direct from Xoserve
- Post-lockdown Shipper engagement would be the responsibility of Xoserve's new Customer Performance Engagement team
- *Note: at time of writing none of the Modifications has been approved*

The logo for xserve is displayed in a light blue color. It features a stylized 'x' composed of two overlapping shapes, followed by the word 'serve' in a lowercase, sans-serif font. The entire logo is centered within a light gray, stylized house-like frame that has a triangular roof and a rectangular body with vertical lines suggesting window panes.

xserve