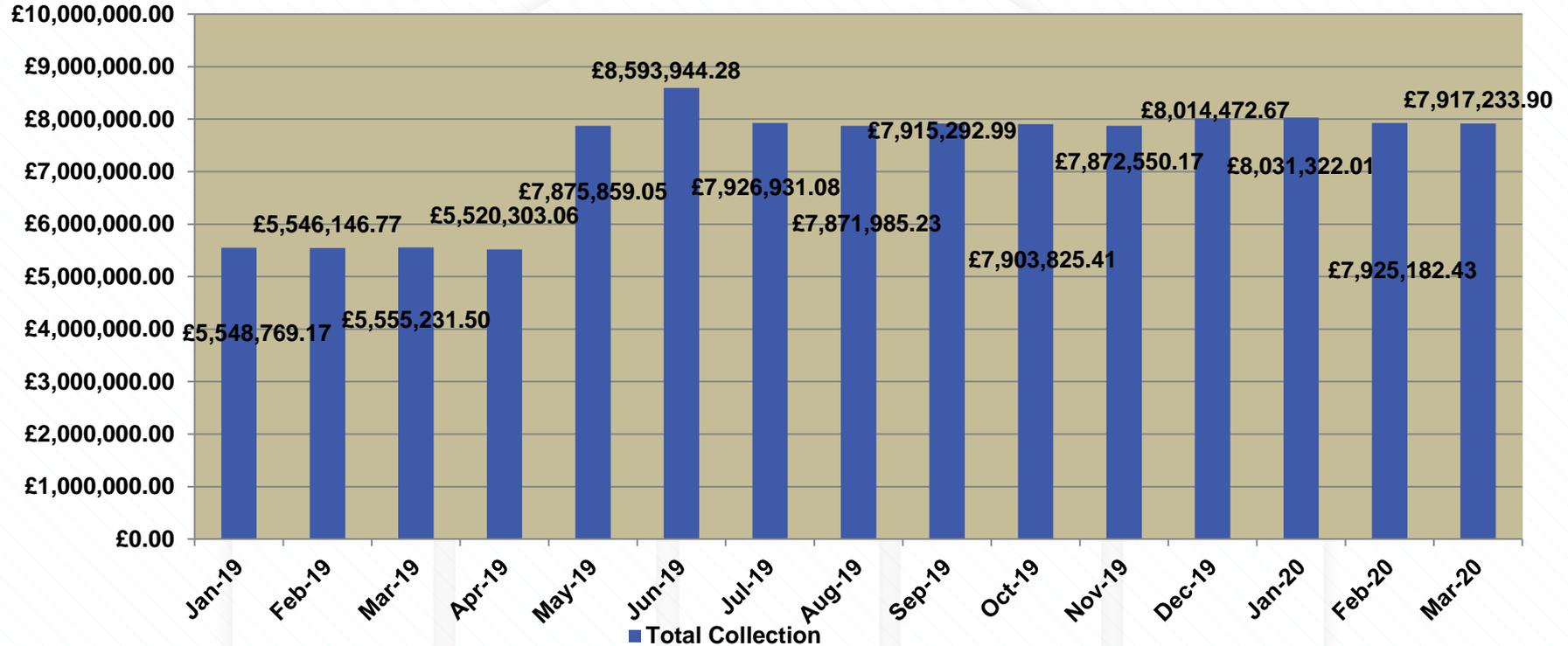




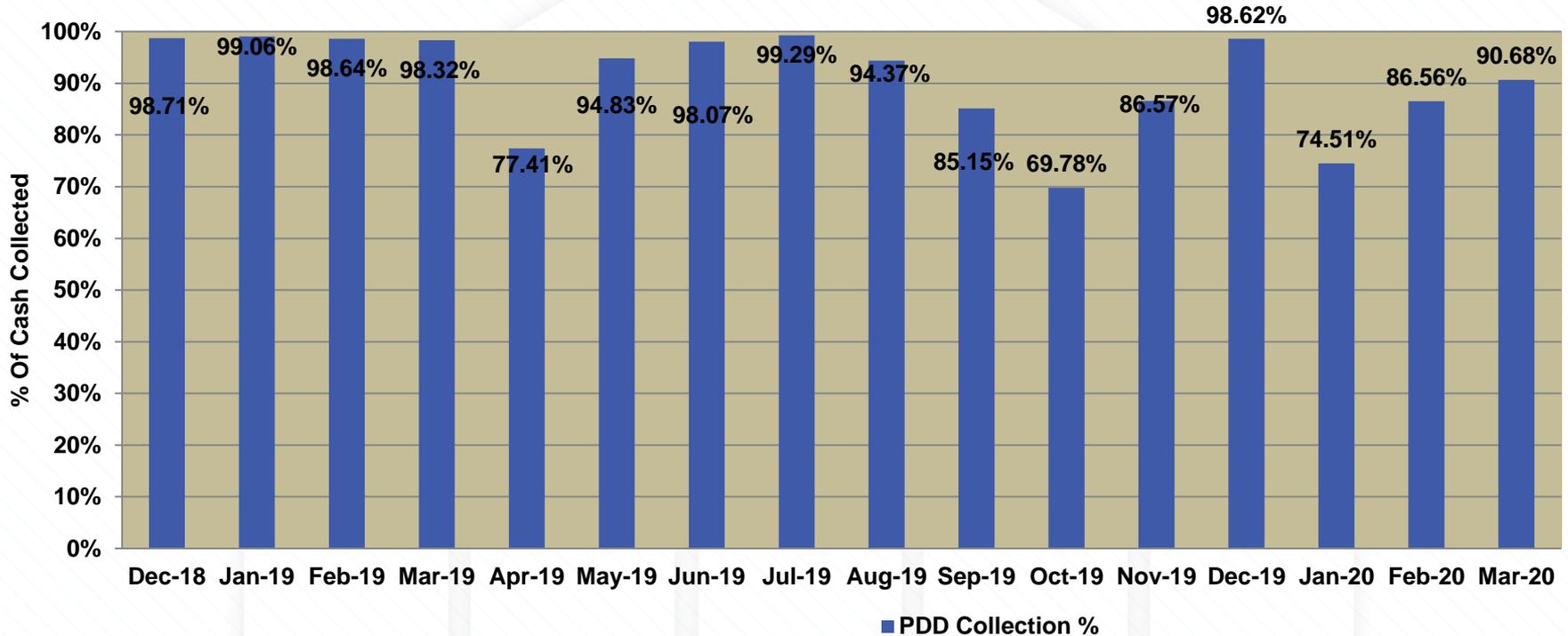
**DSC Credit Committee Operational Stats April
2020 (March Position)**

Monthly Breakdown of Invoices Due



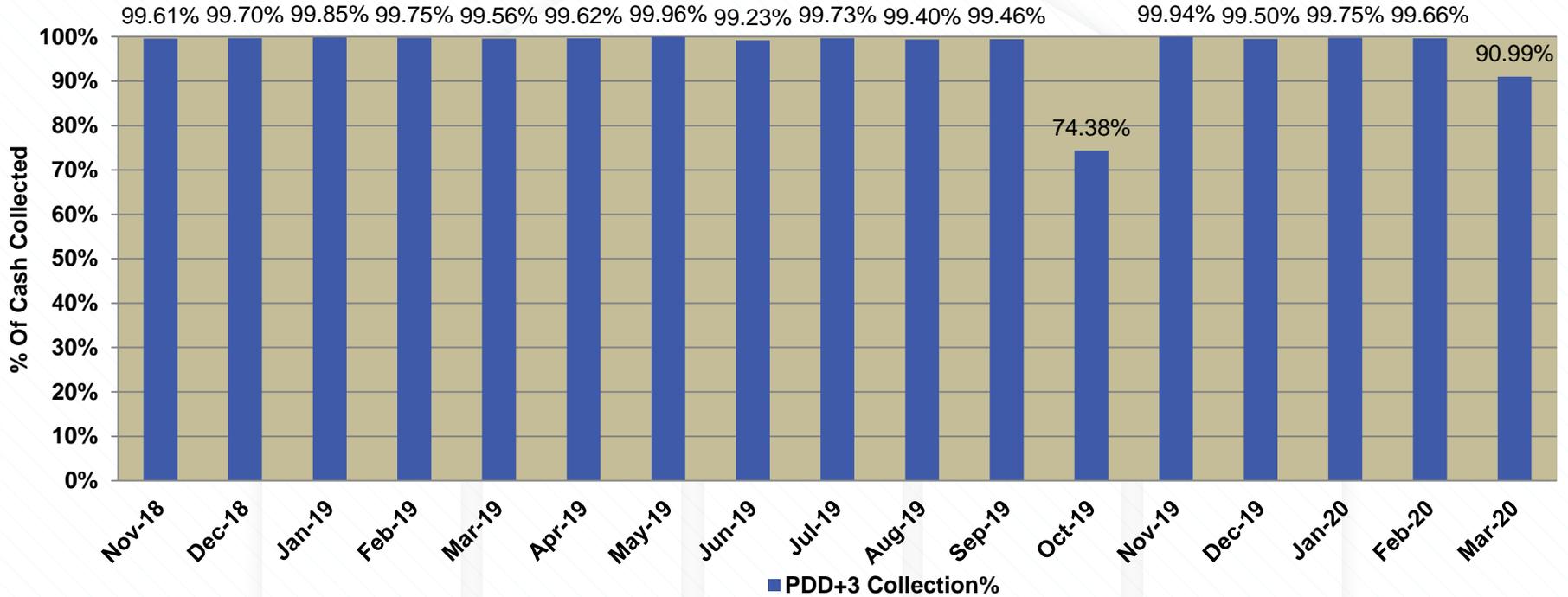
The above graph is a monthly breakdown of the monthly figures that were due for collection in a month.

Monthly Breakdown of Cash Collected At Payment Due Date



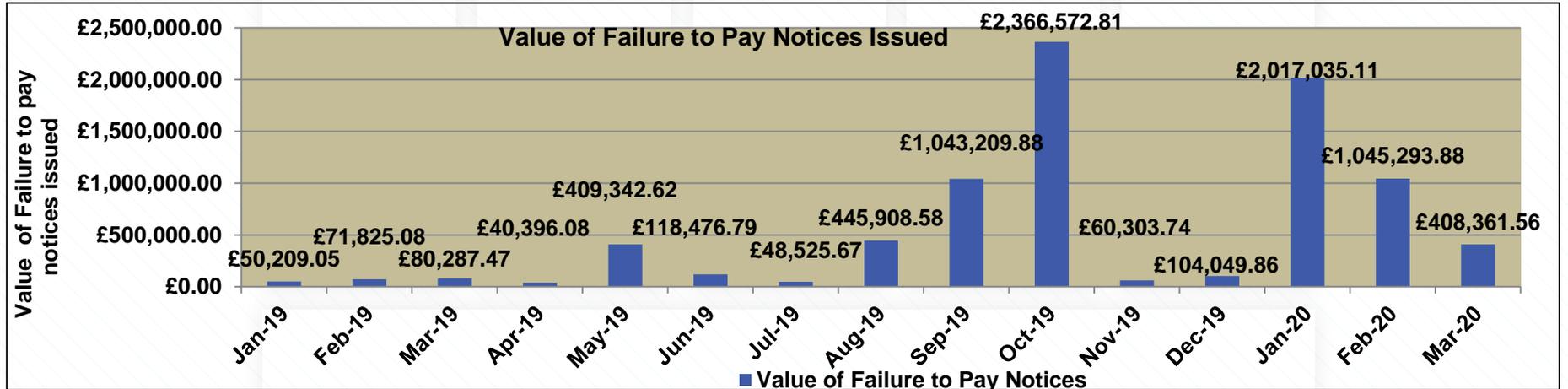
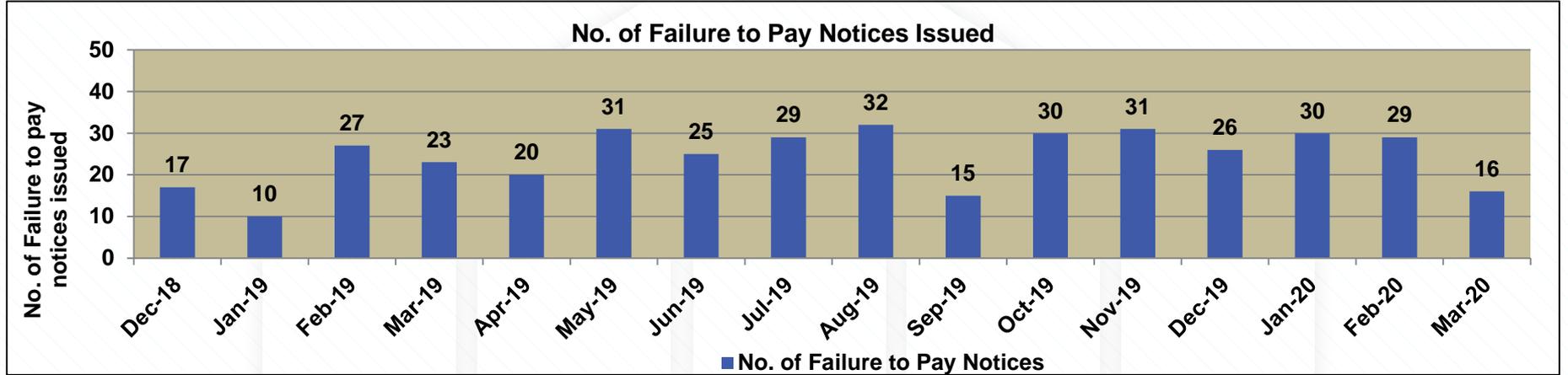
The above graph is a monthly breakdown of the monthly figures that were collected on payment due date.

Monthly Breakdown of Cash Collected At Payment Due Date + 3



The above graph is a monthly breakdown of the monthly figures that were collected on payment due date + 3 days.

Failure to Pay Notices Issued



Failure to Pay Notices Issued

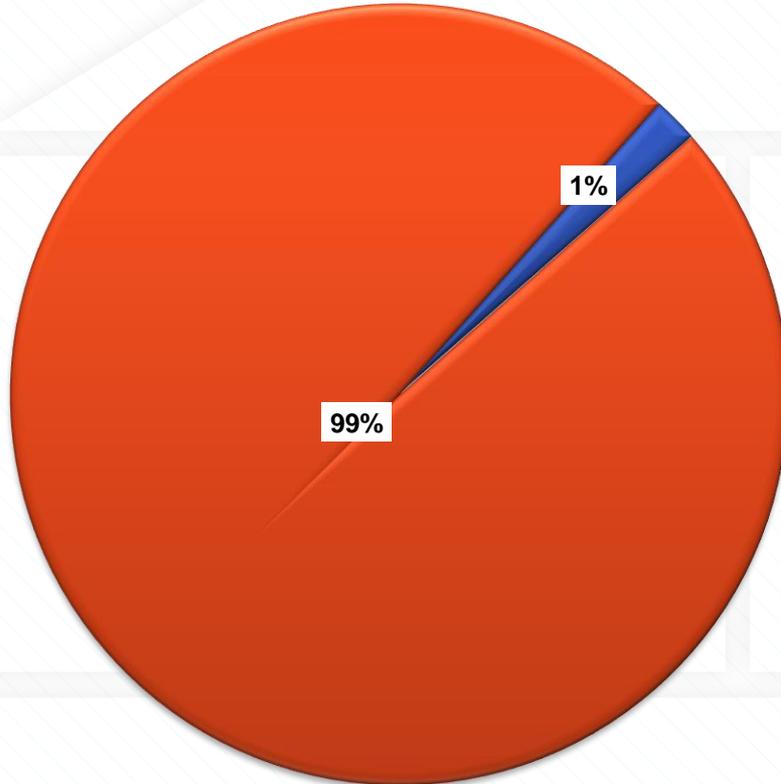
16 Late Payments issued for March 2020

Key Issues:

River Name	Service	Days Late	Value (£)	Reason
Pinka	General Services	7	£367,801.68	Invoice not authorised in customers system due to an admin error
Ryton	General Services	2	£9,829.20	Invoice not authorised by customer for payment run in time
Bann	General Services	2	£11,224.00	Invoice not authorised by customer for payment run in time (manager absent)
Bann	Specific Services	1	£2,366.77	Invoice not authorised by customer for payment run in time (manager absent)
Cerne	General Services	15	£319,918.80	Payment made and received by Xoserve but then recalled in error.

Exposure

DSC / UUA / Third Party Customers



■ Secured - Exposure underwritten by a third party ie. LOC/PCG

■ Unsecured - Supported by a Published Credit Rating

■ Unsecured - Exposure less than £500, not supported by a Published Credit Rating

■ Unsecured - Payments Upfront and revised payment term