Customer Service

Achieved
87.5%
Target 90%

Feedback Received
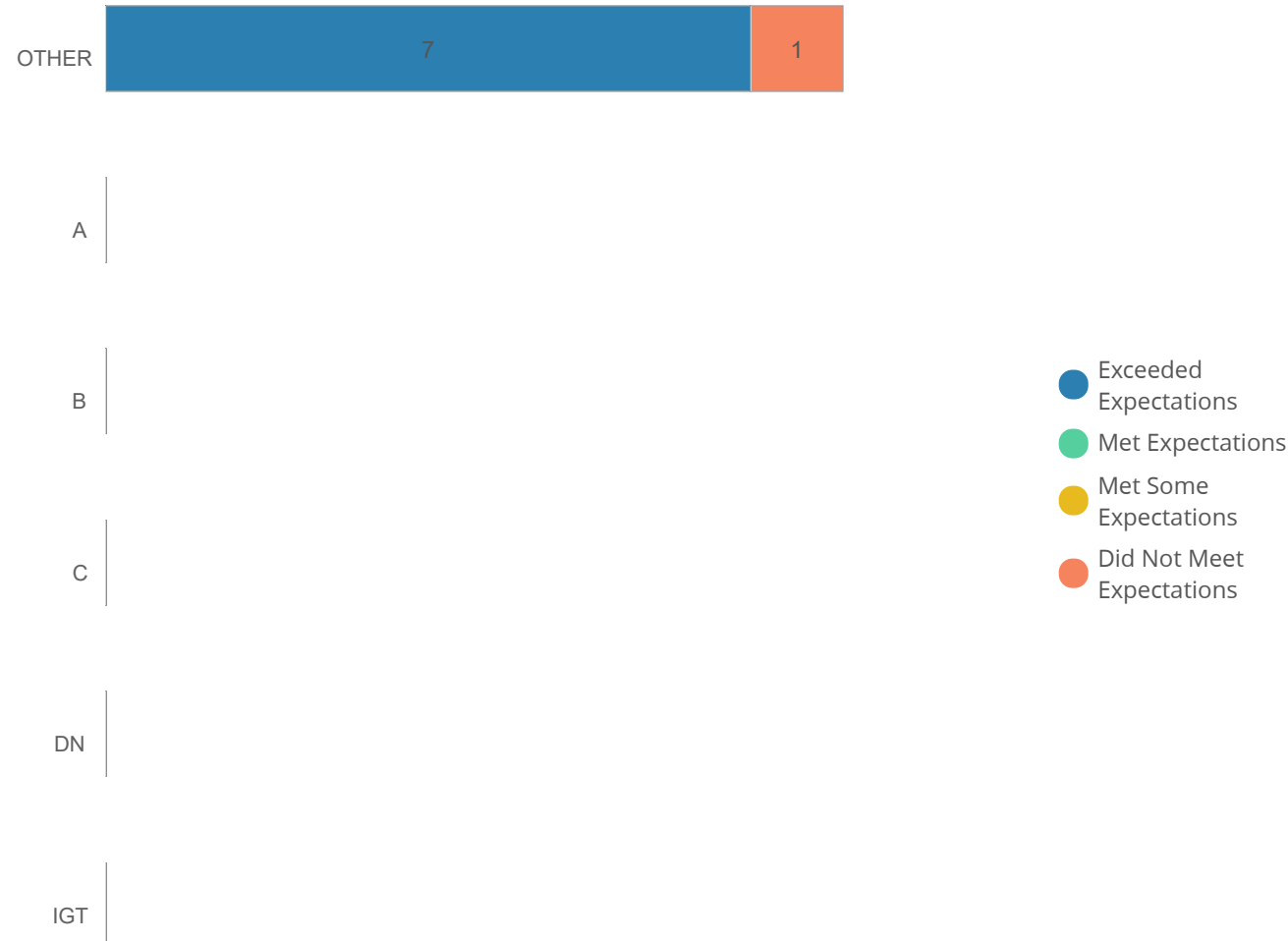## 8

Response Rate
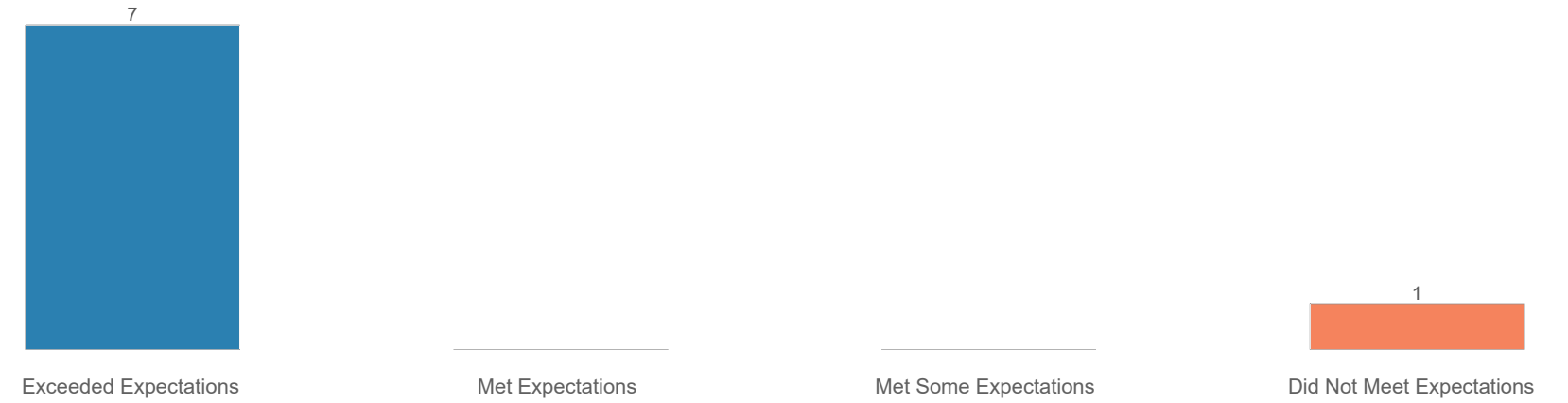## NA

XOserve

2020/8

Select Display Percentage ▼

Feedback Response (By Class)

OTHER	7 — 1
A	
B	
C	
DN	
IGT	

● Exceeded Expectations
● Met Expectations
● Met Some Expectations
● Did Not Meet Expectations

Feedback Response (By Rating)

Exceeded Expectations	Met Expectations	Met Some Expectations	Did Not Meet Expectations
7			1

Issue Resolution Trend

April	May	June	July	August
100%	90.6%	88.5%	100%	87.5%