

Customer Service

Achieved
90.6%
Target 90%

Feedback Received
32

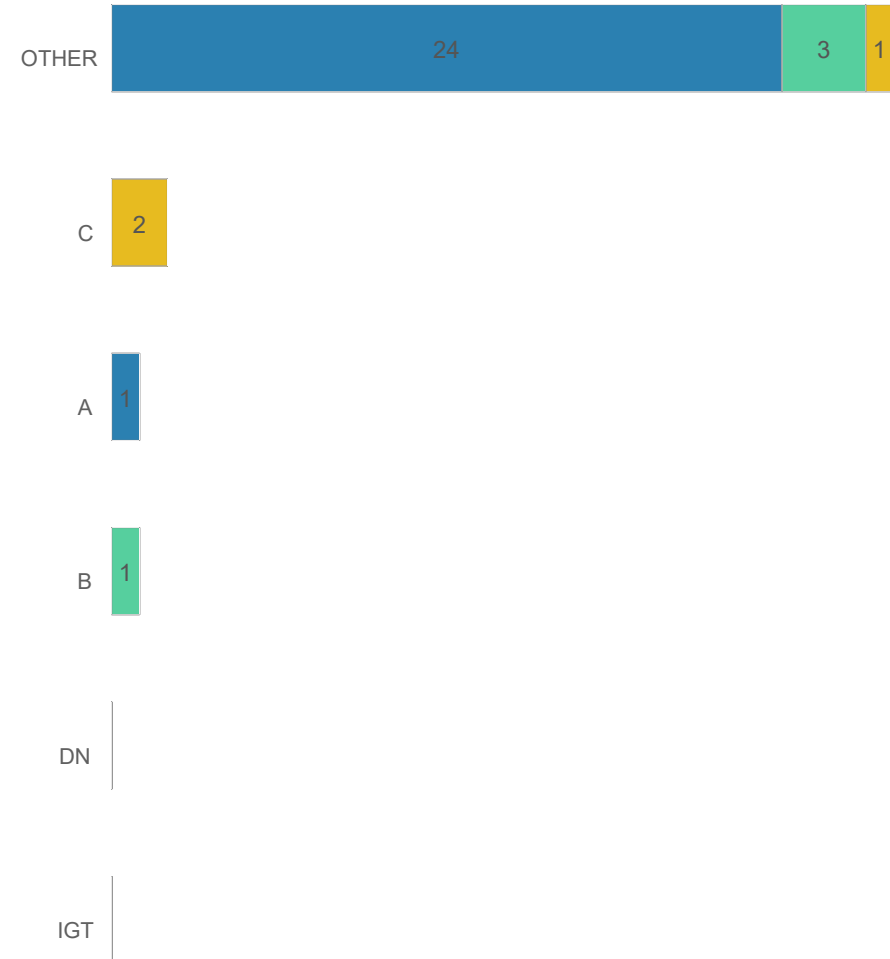
Response Rate
NA



2020/5

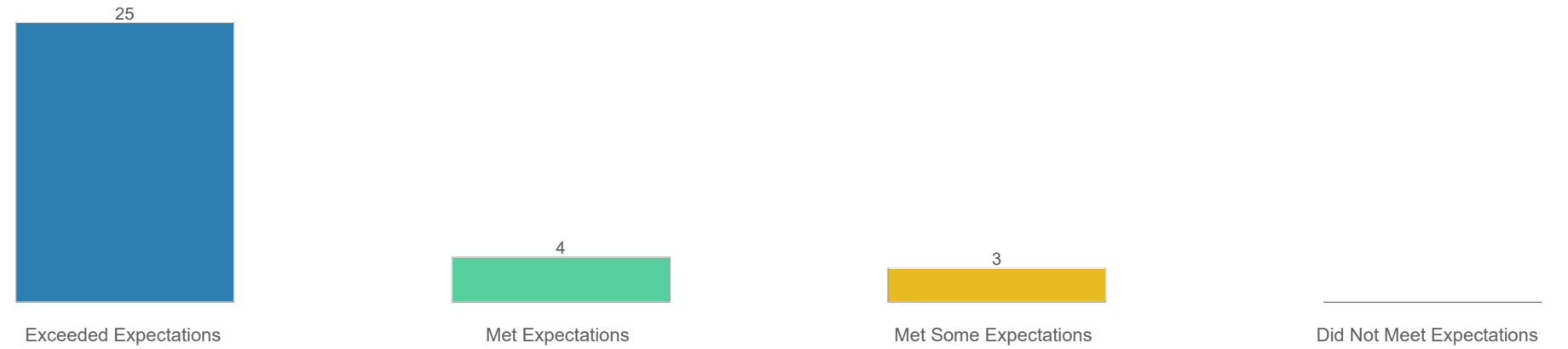
Select Display Percentage

Feedback Response (By Class)



- Exceeded Expectations
- Met Expectations
- Met Some Expectations
- Did Not Meet Expectations

Feedback Response (By Rating)



Issue Resolution Trend

