

Representation - Draft Modification Report 0522S (formerly 0479A) - Inclusion of email as a valid UNC Communication

Responses invited by: **10 December 2015**

To: enquiries@gasgovernance.co.uk

Representative:	Oorlagh Chapman
Organisation:	British Gas
Date of Representation:	10 th December 2015
Support or oppose implementation?	Support
Relevant Objective:	f) Positive

Reason for support/opposition: Please summarise (in one paragraph) the key reason(s)

British Gas are in support of the change, as email is the primary form of business communication and this change provides improved governance for email communication.

British Gas also supports the introduction of an Authorised Email Representative that will be the Registered User's authorised representative and escalation point for all failed code communications.

Self-Governance Statement: Please provide your views on the self-governance statement.

As the proposal does not material impact competition, we believe the modification should follow the self-governance rules.

Implementation: What lead-time do you wish to see prior to implementation and why?

We support the proposed implementation date

Impacts and Costs: What analysis, development and ongoing costs would you face?

No implementation costs have been identified.

Legal Text: Are you satisfied that the legal text will deliver the intent of the Solution?

Yes

Are there any errors or omissions in this Modification Report that you think should be taken into account? Include details of any impacts/costs to your organisation that are directly related to this.

No new errors have been identified.

Please provide below any additional analysis or information to support your representation

N/a