

## Representation

### Draft Modification Report

#### 0429: Customer Settlement Error Claims Process

**Consultation close out date:** 07 June 2013  
**Respond to:** enquiries@gasgovernance.co.uk  
**Organisation:** WINGAS UK Limited  
**Representative:** Rob Johnson  
**Date of Representation:** 04 June 2013

#### Do you support or oppose implementation?

Support

#### Please summarise the key reason(s) for your support/opposition.

WINGAS UK is grateful for the opportunity to offer a consultation response on UNC modification 0429. We see that the implementation of this modification could have a highly positive impact on our business and others like it.

WINGAS UK Ltd recognises that additional provision for reconciliation back to the parameters set by the statute of limitations in cases where no one is at fault for the lack of data integrity is sometimes required. As a small supplier, WINGAS UK is much more exposed to the risks associated to undetected imbalance and finds that the requirement for additional reconciliation is especially necessary operating in the segment of the I&C sector it occupies as just one case of retrospective reconciliation to the customer which cannot be passed on could have a detrimental impact to profitability.

#### Relevant Objectives:

*How would implementation of this modification impact the relevant objectives?*

We agree with the proposer of this modification that claiming for material settlement inaccuracies that cover the period between the closeout of reconciliation and the Limitations Act will reduce risk to shippers and will reduce costs to the industry overall, benefitting competition.

#### Implementation:

*What lead-time would you wish to see prior to this modification being implemented, and why?*

Ideally we see no reason why this modification should not be implemented as soon as possible.

0429

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04 June 2013

Version 1.0

Page 1 of 1

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