

**Analysis of Financial Adjustment Queries**

Date	Oct - 11	Jan - 12
Nov05-Apr06	1	1
May06-Oct06	3	2
Nov06-Apr07	33	70
May07-Oct07	13	12
Nov07-Apr08	5	19
May08-Oct08	7	16
Nov08-Apr09	18	19
May09-Oct09	18	10
Nov09-Apr10	19	10
May10-Oct10	16	18
Nov10-Apr11	34	25
May11-Oct11	29	29
Nov11-Jan12	N/A	18

The data illustrates the number of financial adjustment queries received by Xoserve for two periods, 1st October 2011 to 31st October 2011 and 1st January 2012 to 31st January 2012. The date field is the start date of the adjustment period requested, although no period prior to line in the sand will actually be invoiced (currently 1st April 2008). The average adjustment period requested is 688 days.

