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Our Ref.  
Your Ref.

24 April 2008

Dear Julian,

RE: Modification Proposal 0185VV: "Meter error notification process"

Thank you for the opportunity to comment on this proposal. British Gas supports its implementation.

We recognise that a process (established as a result of modification proposal 643) already exists to deal with issues of offtake meter errors, however this modification is designed to develop and enhance that process.

We believe that the modification gives greater clarity and certainty to Users around the process following the identification of an NTS offtake meter error, and involves Users at an earlier stage of the process. We believe that these factors should limit the scope for protracted challenges and disputes once more advanced stages of the meter error process have been reached.

We also strongly agree with the principle of moving from an informal agreement, into a codified structure which ensures that appropriate governance and dispute resolution processes are in place. This is particularly important given the size of reconciliations which can and have occurred as a result of offtake meter errors, and the potential risk that shippers are exposed to as a result.

We believe that by adding greater clarity and certainty to the business environment in which shippers operate, this proposal will better facilitate competition between relevant shippers.

Should you have any queries with regard to this response please do not hesitate to contact me.

Yours sincerely,

Chris Wright  
Commercial Manager