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**Response to UNC Modification Proposal 033 Notification of Users  
Emergency Incidents – Impacts on Code Communications**

Dear Tim

E.ON UK supports implementation of this proposal as it improves efficiencies in the Transporters' method of communicating relevant information. We do, however, share concerns that this proposal may create a potential requirement for Users to manage / process incident communications received by additional means, which could result in a lack of certainty with respect to how important communications are conveyed.

To mitigate some of our concern, we would request that the SME seeks confirmation from each of the Transporters that they will inform Users of the method of code communication each choose to use in accordance with the Schedule and note this in the Final Modification Report.

Where Transporters opt for the email alert facility, it would be most constructive if the email had a direct link to the internet based incident reporting system, so Users can easily access that information without the need to search for it manually, which would otherwise add unnecessary delay to Users receiving the required information.

Please do not hesitate to contact me, if you wish to discuss any of the above.

Yours sincerely

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