

# Shipperless & Unregistered Workgroup

24<sup>th</sup> March 2016

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# Introduction

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- Introduction
- Review Minutes from Last Meeting / Previous Actions
- S&U Statistical Information
- MAMCoP Exercise Update
- MNC and FOM Data
- MNC Process Update
- Actions and Outcomes
- AOB



# Previous Actions

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# Outstanding Actions

## Outstanding actions from previous meetings

Ref.	Date Raised	Description	Owner	Update
166	17/09/2014	Networks to influence the UIPs about the timely submission of FOM contacts. Influence UIPs to not select 'Multi Service' unless it is truly an additional service entering a property. Re-affirm the importance of 'Tagging' the meter point.	<b>Networks</b>	<b>Carried Forward</b>
<i>Update 09/11/15:</i>		<i>Discussed at SUWG. MNC process change proposal should close this gap.</i>		
169	01/12/2014	Networks to determine a process / procedure to determine responsibility for a Meter at a Shipperless site.	<b>Networks</b>	<b>Carried Forward</b>
<i>Update 09/11/15:</i>		<i>Further update to be provided. Unified response to be drafted for Ofgem.</i>		

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# Outstanding Actions

## Actions from meeting held on 09/11/15

Ref.	Date Raised	Description	Owner	Status
170	09/03/2015	Correct Governance route to be established to facilitate validation of proposed changes to MNC process tabled by National Grid.	National Grid	Carried Forward
174	09/11/2015	Xoserve to come back to the group with actions being taken at a higher level to resolve the LDZ mismatch issue	Xoserve	Carried Forward
Update 24/03/16		<i>Steps are being taken by the Nexus Data Cleansing Team to resolve the issue in the UK-Link replacement. Xoserve has engaged with all Networks and requested a dataset giving all postcodes that they expect to see in their portfolios. This will be used to correct all mis-allocated MPRNs in the new system.</i>		
175	09/11/2015	Xoserve to look into changing the Legitimately Unregistered pot to match the other streamlined pots and contain the same data	Xoserve	Carried Forward
Update 24/03/15		<i>This would be a cosmetic change. MS has compared the data fields in the existing Legitimately Unregistered Report against the other reports. We would not be able to populate many of the fields that exist in the other reports (as the data is not available as the sites have never been confirmed). However, new additions to the LU Report would contain the data that they contained in the source report.</i>		

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# S&U Statistical Information

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# Statistical Information

		Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Description
Shipper Activity	Meter Activity (Potential Mod410a)							55	29	29	38	73	44	Shipper Specific Meter Activity
	Other Activity							130	120	124	107	116	109	Shipper specific activity which suggests intention to confirm i.e., Confirmation rejection, ConQuest and CMS contacts to create the MPRN.
	Total	328	180	246	239	187	160	185	149	153	145	189	153	All Shipper Activity
Orphaned	Total	8,005	7,756	7,827	7,889	7,933	7,874	6,794	6,609	6,335	6,188	6,084	5,984	Following a response of no further interest, or where no response is received. They also include MPRN's where a service has been completed and in some instances there is evidence that a meter has been installed.
	With Meter	2,516	2,374	2,278	2,301	3,074	5,796	2,038	1,969	1,853	1,787	1,746	1,700	
Shipperless Sites - Shipper (PTS)	Potential Mod424	1,313	1,360	1,622	1,742	1,834	1,808	1,837	1,296	1,811	1,731	1,876	1,871	MPRN's which have previously been confirmed but the meter is now removed. Information provided (via DN) suggests that the existing meter is still fitted.
Shipperless Sites - Industry (SSP)	Potential Mod425	3,744	3,765	3,755	3,826	3,890	3,851	3,842	3,790	3,785	3,143	3,116	2,994	MPRN's which have previously been confirmed but the meter is now removed. Information provided (via DN) suggests that a new meter has been fitted.
No Activity		7,247	7,565	8,363	9,002	9,692	10,195	5,208	5,871	6,285	6,797	7,403	7,837	MPRN's created on UK Link where no shipper activity has ever been recorded and remain unconfirmed.
Legitimately Unregistered		41,968	40,897	40,368	39,544	42,100	41,517	41,073	40,467	40,096	39,695	39,377	38,943	MPRN's which represent: Vacant sites / No Gas meter but live service / Service still in planning stage.
Meter Point created less than 12 months		31,784	32,879	32,208	33,240	34,798	32,371	34,355	35,126	34,226	32,462	34,285	33,034	Unconfirmed MPRN's with a creation date <12 months. If not confirmed they will gradually feed into the above 'pots'.
Total		20,637	20,626	21,813	22,698	23,536	23,888	17,866	17,715	18,369	18,004	18,668	18,839	

Not included in Total Figures as this would result in "double counting"



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# MAM Portfolio Comparison Exercise related to Shipperless and Unregistered Data

**Tahera Choudhury**

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# 1<sup>st</sup> Exercise

- At the MAMCOP Board meeting in May 2015 it was agreed to assess meter points unattributed to Shippers in the 'Shipperless and Unregistered' process, against MAM portfolios and provide details where MAMs have a record of an installed asset.
- The July 2015 'Shipperless and Unregistered' data was provided to MAM organisations on 30<sup>th</sup> July 2015.

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# 1<sup>st</sup> Exercise Findings

- The starting population of 'Shipperless and Unregistered' data was 57, 720 (as at July 2015)
- 1689 meter points from this population were identified by MAM organisations as having an installed asset
- 10 MAM organisations provided responses regarding the MAM portfolio comparison exercise against 'Shipperless and Unregistered' data
- This is a response rate of 8% of the total MPRN-MAM population

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## 2<sup>nd</sup> Exercise

- In November 2015, MAMCOP Board supported a proposal to undertake this exercise again following positive findings of the first exercise, but noting a disappointing response rate from MAMs
- Therefore Transporters have provided the Shipperless & Unregistered portfolio again to MAMCOP Contract Managers on **26<sup>th</sup> February 2016**.
- MAMs are requested to assess the Shipperless & Unregistered data and extract against their portfolio – ideally on **11<sup>th</sup> March 2016**.
- MAMs are to provide the response to Transporters by **1<sup>st</sup> April 2016** with:
  - Portfolio where an asset is fitted
  - MAM Portfolio
  - Nil Response

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# Expected outcomes of exercise

- Where MAMs identify Meter Points that are part of the Shipperless & Unregistered dataset, where an asset is fitted, these Meter points will;
  - Form part of the Shipperless & Unregistered process (i.e. will be provided to Shippers to assess and review and carry out the appropriate actions).

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# Questions?

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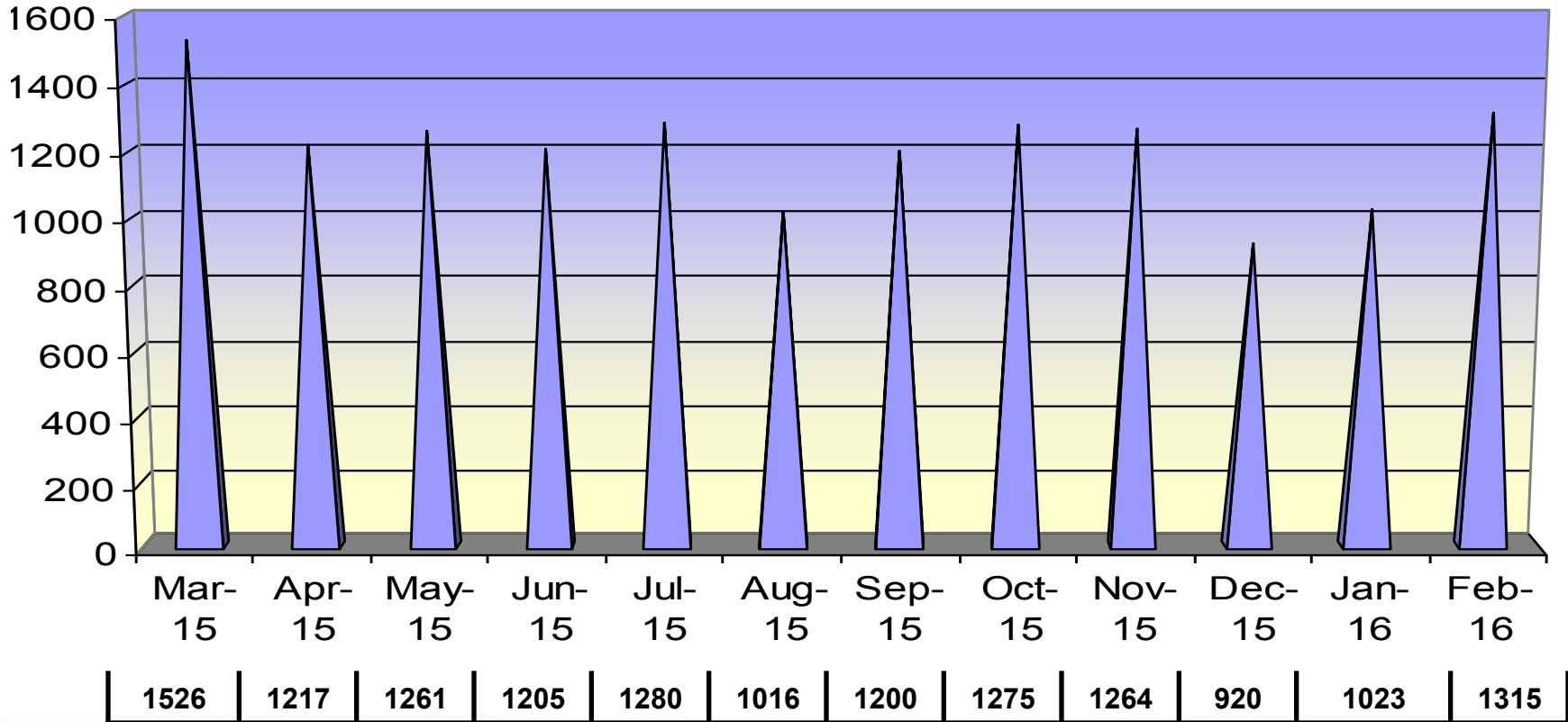
# MNC and FOM Data

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# CMS Contacts Rolling 12 Months



**MNC** – MPRN Creation request, usually submitted by Shippers when a meter has been found on site and a corresponding live MPRN does not exist on the Sites and Meters Database.

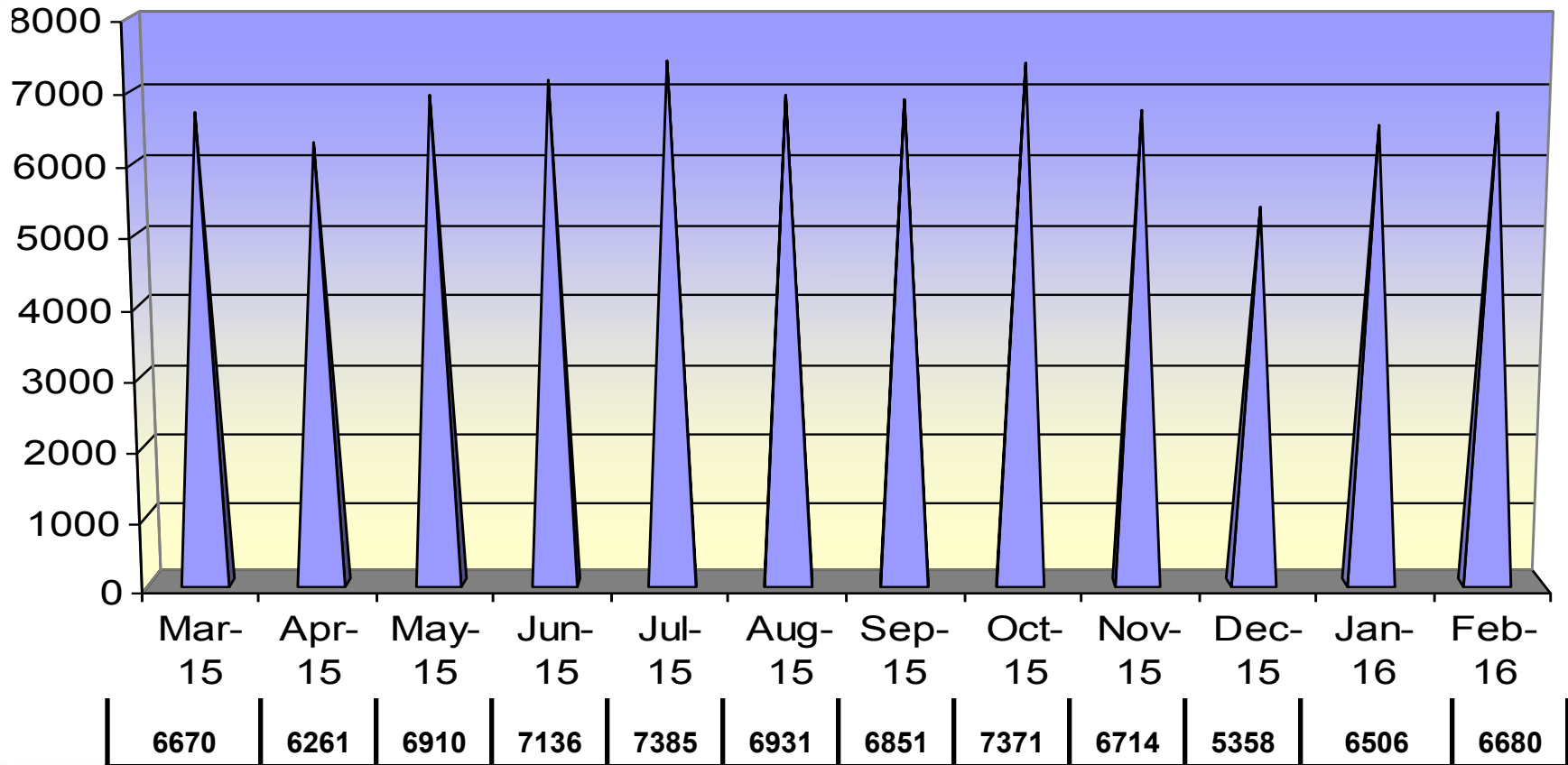
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# CMS Contacts Rolling 12 Months



**FOM** – MPRN Creation request, usually submitted by UIPs when a new service has been or is planned and a corresponding live MPRN does not exist on the Sites and Meters Database.

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# MPRN Creations (01/01/2015 – 30/04/2015)

	Total Raised (valid & invalid)	Multi-Service Indicator Selected	% Multi Service Indicator Selected
MNC	5,359	552	10.30%
FOM	25,556	8,614	33.71%
Total	30,915	9,166	29.65%

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# MPRN Creations Update (01/05/15 – 30/09/15)

	Total Raised (valid & invalid)	Multi-Service Indicator Selected	% Multi Service Indicator Selected
MNC	5,962	584	9.79%
FOM	35,213	6,791	19.28%
Total	41,175	7,375	17.91%

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# MPRN Creations Update (01/10/15 – 29/02/16)

	Total Raised (valid & invalid)	Multi-Service Indicator Selected	% Multi Service Indicator Selected
MNC	5,797	543	8.34%
FOM	32,629	2721	9.37%
Total	38,426	3264	8.49%

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# MNumber Creation Process

Customer Data Services  
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# Agenda

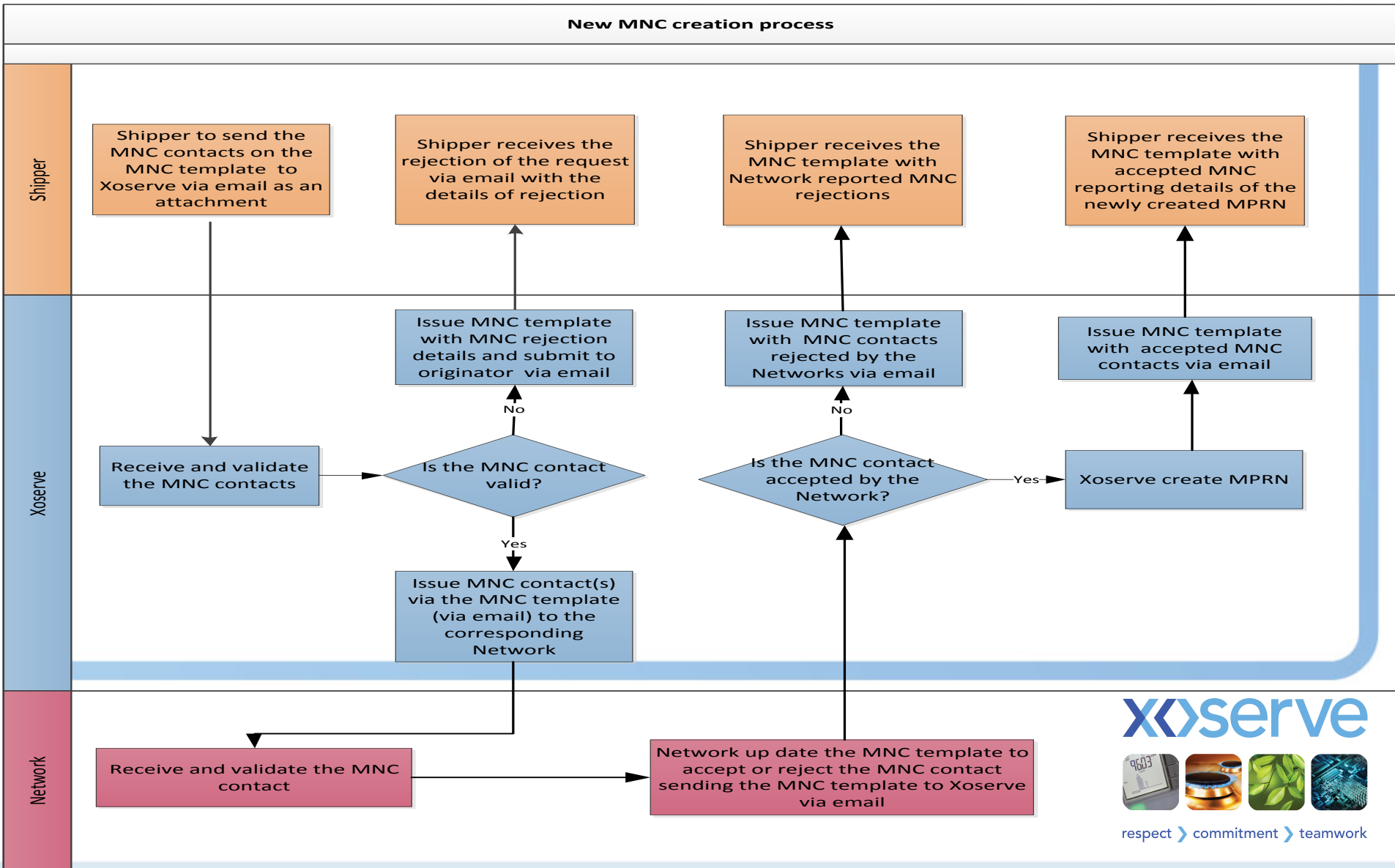
- The process
- Input and output files
- Data
- Rejection reasons
- Implementation and transition
- Planned communications
- Questions

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# The process



# Input & Output files cont...

These are the naming conventions of the files that will flow between stakeholders

It will be Xoserve's responsibility to add any sequence numbering to files received from stakeholders

The file name received from the Shipper User, with the added sequence number, will be stored in the database for easy reference

Shipper to Xoserve - **SSC.DDMMYYYY.MNC.xls**

Xoserve to Network - **SSC.DDMMYYYYNNN.MNC.xls**

Network to Xoserve - **SSC.DDMMYYYY.RET.xls**

Xoserve to Shipper - **SSC.DDMMYYYYNNN.RES.xls**

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# Data for submission

## MANDATORY

SSC	Post Town
Name	Post Code
Email address	MPRN on the service label of meter?
Telephone	Meter Present?
Meter Point AQ	Meter Serial Number (if present)
Distribution Network	Meter Serial Index (if present)
Type of Service	Meter Location (if present)
Building Number (Conditional)	Type of Property
Building Name (Conditional)	New Build?
Principal Street Name	Renovation?

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# Data for submission cont...

Fast Track	Optional
End User Name	Sub-Building Name
End User Telephone	Dependent Street
End User Email Address	Dependent Locality
Age of Property	Service Lay additional Information
Number of floors within property	
Number of existing gas meters within property	
Additional Information	

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# Additional data for response to shipper

Response
Network Decision
Resolution Text
Additional Response
MPRN Created
Unique Reference

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# Rejection Reasons

- Illegal connection identified
- iGT Supply
- Duplication with new build property
- Other \*

\* If other is selected as rejection reason, further information will be provided in 'Additional Response' field

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# Implementation & transition

- The functionality for Shippers to log MNC contacts via the Contact Management Service (CMS) will cease at 5pm 21<sup>st</sup> April 2016
- Any new Shipper MNC contacts will need to be raised using the new process from 5pm 21<sup>st</sup> April 2016
- Any MNC contacts that are in progress at 5pm 21<sup>st</sup> April 2016 will be progressed to completion with the process being as it is today

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# Planned communications

- Presentation at Shipperless & Un-registered forum – 24<sup>th</sup> March 2016
- Scrolling message on landing page of CMS, with weekly updates such as:
  - ‘change coming...’
  - ‘change almost here...’
  - ‘for further info contact...’
- Article in IE Shipper news to be published late March 2016
- Agenda item for Shipper Engagement partnership meetings
- Targeted emails to regular Shipper Users of MNC Contact Code in CMS
- Copies of the MNC template will be available on Xoserve.com and will be emailed to targeted Shipper Users

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Any  
Questions?

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- Any other business?
- Thanks for your attendance, contribution & support
- Have a safe journey home!

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**Thank You**

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