

TOG MONTHLY MI FOR SHIPPERS OFGEM OCTOBER 2019

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
ADL	1	1	0	0	1	0	0	0%	0	0	0	0%	0	0	0	0	0
AGA	0	0	5	5	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AVA	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
BGC	0	1	0	0	0	1	0	0%	0	0	0	0%	0	0	0	0	0
BNT	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
BPG	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BSH	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	0	2	2	1	1	1	1	50%	1	32,859	0	0%	0	0	0	0	0
BUS	71	137	434	45	117	20	1	1%	123	331,409	25	18%	27	0	0	0	0
CIR	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
CNG	15	17	47	45	0	17	15	88%	0	0	0	0%	13	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DNG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EAS	1	1	3	3	0	1	0	0%	0	0	1	100%	1	0	0	0	0
EIG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EMI	1	2	3	3	1	1	1	50%	1	0	1	50%	1	0	0	0	0
EON	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
FUT	2	1	8	8	0	1	1	100%	0	0	0	0%	2	0	0	0	0
GLC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GPL	1	1	0	0	1	0	0	0%	0	0	0	0%	0	0	0	0	0
GRE	0	1	1	1	0	1	0	0%	0	0	1	100%	0	0	0	0	0
GRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	56	205	34	9	159	46	0	0%	24	178,514	10	5%	4	0	0	0	0
HUD	2	3	0	0	2	1	0	0%	2	3,274	2	67%	1	0	0	0	0
IEU	0	0	2	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KAL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LCE	0	2	1	1	0	2	2	100%	0	0	0	0%	0	0	0	0	0
LEP	120	115	314	203	16	99	66	57%	18	25,271	25	22%	96	0	0	0	0
NGD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	2	3	3	3	0	3	2	67%	0	0	1	33%	2	0	0	0	0
OPL	49	44	63	10	14	30	2	5%	14	160,614	0	0%	6	0	0	0	0
OSS	51	46	25	1	7	39	0	0%	6	13,678	2	4%	1	0	0	0	0
OVG	9	4	23	23	0	4	4	100%	0	0	0	0%	9	0	0	0	0
PFP	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
REN	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	10	96	145	8	85	11	5	5%	73	150,230	20	21%	9	0	0	0	0
SGL	10	15	32	23	3	12	5	33%	1	0	10	67%	10	0	0	0	0
SHE	1	1	2	2	1	0	0	0%	1	12,804	0	0%	0	0	0	0	0
SOG	2	3	5	3	1	2	2	67%	1	0	0	0%	2	0	0	0	0
SOP	31	40	69	12	23	17	0	0%	25	43,323	19	48%	11	0	0	0	0
SPK	1	2	6	6	0	2	2	100%	0	0	0	0%	1	0	0	0	0
STL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TCG	14	45	8	2	34	11	0	0%	2	8,954	1	2%	1	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TRA	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	5	3	19	12	0	3	2	67%	0	0	1	33%	5	0	0	0	0
YKE	4	4	8	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
<b>TOTAL</b>	<b>462</b>	<b>795</b>	<b>1270</b>	<b>437</b>	<b>466</b>	<b>329</b>	<b>111</b>	<b>14%</b>	<b>292</b>	<b>960,930</b>	<b>119</b>	<b>15%</b>	<b>205</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Transporter Notes:

Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Total volumes are obtained from presented figure in CMS prior to any validations.
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.