**TOG MONTHLY MI FOR SHIPPERS OFGEM OC**

| SSC | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | % Cleared Cases Subject to 80-day Closures | Number of Cases Cleared & Volume Provided | Total Metric Volume Provided (Cubic Metres) | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| ADL | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| AGA | 1 | 1 | 3 | 3 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| AVA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BGC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BNT | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BPG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BSH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BTE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BTG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BUE | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BUS | 193 | 95 | 462 | 44 | 70 | 25 | 1 | 1% | 63 | 163,949 | 16 | 17% | 28 | 18 | 9 | 7 | 2 |
| CIR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| CNG | 19 | 16 | 45 | 44 | 0 | 16 | 13 | 81% | 0 | 0 | 0 | 0% | 16 | 0 | 0 | 0 | 0 |
| CNR | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| CPE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| DAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| DNG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EAS | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EIG | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EMI | 1 | 2 | 3 | 1 | 0 | 2 | 1 | 50% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EON | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| ETR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| FUT | 1 | 3 | 5 | 4 | 0 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| GLC | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GPL | 4 | 4 | 15 | 0 | 0 | 4 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GRE | 1 | 1 | 5 | 5 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| GRN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GUK | 50 | 51 | 20 | 10 | 20 | 31 | 1 | 2% | 2 | 88 | 3 | 6% | 2 | 0 | 0 | 0 | 0 |
| HBL | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| HUD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| IEU | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| KAL | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| KIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| LCE | 1 | 1 | 3 | 3 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| LEP | 8 | 15 | 101 | 30 | 1 | 14 | 7 | 47% | 0 | 0 | 8 | 53% | 8 | 0 | 0 | 0 | 0 |
| NGD | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| NGS | 2 | 1 | 3 | 3 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| OCG | 4 | 4 | 14 | 14 | 0 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 4 | 0 | 0 | 0 | 0 |
| OPL | 30 | 25 | 28 | 8 | 4 | 21 | 1 | 4% | 2 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| OSS | 8 | 13 | 12 | 1 | 6 | 7 | 0 | 0% | 5 | 6,299 | 4 | 31% | 1 | 0 | 0 | 0 | 0 |
| OVG | 6 | 8 | 11 | 11 | 0 | 8 | 6 | 75% | 0 | 0 | 0 | 0% | 4 | 0 | 0 | 0 | 0 |
| PEC | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| PFP | 2 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| REN | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| RGG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SCP | 8 | 9 | 26 | 15 | 0 | 9 | 0 | 0% | 1 | 0 | 8 | 89% | 7 | 0 | 0 | 0 | 0 |
| SGL | 4 | 15 | 96 | 26 | 2 | 13 | 8 | 53% | 3 | 19,655 | 3 | 20% | 3 | 0 | 0 | 0 | 0 |
| SHE | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SOG | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SOP | 29 | 27 | 100 | 61 | 0 | 27 | 5 | 19% | 0 | 0 | 21 | 78% | 27 | 0 | 0 | 0 | 0 |
| SPK | 2 | 0 | 6 | 6 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| STL | 1 | 2 | 4 | 4 | 0 | 2 | 0 | 0% | 0 | 0 | 1 | 50% | 0 | 0 | 0 | 0 | 0 |
| TCG | 6 | 6 | 4 | 1 | 4 | 2 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TEX | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TIL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| UNI | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| UPB | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| VEC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| VOL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| WGS | 25 | 16 | 35 | 9 | 12 | 4 | 0 | 0% | 14 | 20,763 | 4 | 25% | 8 | 0 | 0 | 0 | 0 |
| YKE | 4 | 4 | 1 | 0 | 1 | 3 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| **TOTAL** | **413** | **320** | **1033** | **317** | **120** | **200** | **55** | **17%** | **90** | **210,754** | **68** | **21%** | **123** | **18** | **9** | **7** | **2** |

Transporter Report:
· Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
· Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
·  Total volumes are obtained from presented figure in CMS prior to  any validations
· Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.