TOG MONTHLY MI FOR SHIPPERS OFGEM NO

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
ADL	1	1	6	0	0	1	0	0%	0	0	0	0%	0	0	0	0	0
AGA	2	0	4	4	0	0	0	0%	0	0	0	0%	2	0	0	0	0
AVA	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BGC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BNT	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BPG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BSH	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	1	0	2	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
BUS	127	80	504	58	45	35	1	1%	53	97,475	29	36%	24	11	11	0	11
CIR	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CNG	7	8	41	40	0	8	8	100%	0	0	0	0%	7	0	0	0	0
CNR	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DNG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EAS	0	0	2	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EIG	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EMI	0	1	3	1	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EMP	1	1	0	0	0	1	0	0%	0	0	0	0%	0	0	0	0	0
EON	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
ETR	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
FUT	2	2	6	5	0	2	2	100%	0	0	0	0%	2	0	0	0	0
GLC	0	1	1	1	0	1	0	0%	0	0	1	100%	0	0	0	0	0
GPL	2	2	15	0	0	2	0	0%	0	0	0	0%	0	0	0	0	0
GRE	0	0	5	5	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	43	48	20	9	13	35	4	8%	2	2,420	5	10%	2	0	0	0	0
HBL	2	1	4	4	0	1	0	0%	0	0	0	0%	1	0	0	0	0
HUD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
IEU	0	0	2	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KAL	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LCE	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	22	20	105	25	3	17	7	35%	3	0	6	30%	14	0	0	0	0
NGD	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	3	0	5	5	0	0	0	0%	0	0	0	0%	3	0	0	0	0
OCG	3	2	12	12	0	2	1	50%	0	0	0	0%	2	0	0	0	0
OPL	16	12	36	12	6	6	2	17%	3	5,401	0	0%	4	0	0	0	0
OSS	0	0	11	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
OVG	3	5	10	10	0	5	5	100%	0	0	0	0%	3	0	0	0	0
PEC	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
PFP	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
POW	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
REN	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	9	5	23	12	0	5	1	20%	0	0	3	60%	8	0	0	0	0
SGL	13	12	95	25	1	11	9	75%	0	0	2	17%	12	0	0	0	0
SHE	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SOG	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
SOP	8	31	85	41	9	22	1	3%	6	8,189	29	94%	7	0	0	0	0
SPK	1	2	5	5	0	2	2	100%	0	0	0	0%	1	0	0	0	0
STL	1	0	4	4	0	0	0	0%	0	0	0	0%	1	0	0	0	0
TCG	12	11	4	1	2	9	0	0%	1	3,116	0	0%	0	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TIL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	1	0	6	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	17	13	34	11	10	3	2	15%	10	12,073	2	15%	5	0	0	0	0
YKE	1	1	1	0	0	1	0	0%	0	0	0	0%	0	0	0	0	0
TOTAL	**301**	**262**	**1066**	**305**	**89**	**173**	**49**	**19%**	**78**	**128,674**	**77**	**29%**	**103**	**11**	**11**	**0**	**11**

Transporter Report:

· Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).

· Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.

· Total volumes are obtained from presented figure in CMS prior to any validations

· Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.