

TOG MONTHLY MI FOR SHIPPERS OFGEM, MAI

| SSC   | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | % Cleared Cases Subject to 80-day Closures | Number of Cases Cleared & Volume Provided | Total Metric Volume Provided (Cubic Metres) | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|-------|--------------------------|-------------------------|-----------------------------------|---|----------------------------------|------------------------------------|--|--|---|---|--|------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|
| ADL   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| AGA   | 0                        | 1                       | 1                                 | 1   | 0                                | 1                                  | 0  | 0%   | 0   | 0   | 1  | 100%                         | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BGC   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BSH   | 1                        | 0                       | 3                                 | 3   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| BTE   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BTG   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BJE   | 1                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 0  | 0%   | 0   | 0   | 1  | 100%                         | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| BUS   | 303                      | 180                     | 588                               | 53  | 134                              | 46                                 | 16   | 9%   | 144                                       | 474,752                                     | 20   | 11%                          | 38  | 0                                     | 0                                    | 0                                     | 0                                     |
| CIR   | 0                        | 0                       | 2                                 | 2   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| CNG   | 11                       | 39                      | 40                                | 39  | 2                                | 37                                 | 22   | 58%  | 1   | 0   | 17   | 44%                          | 11  | 0                                     | 0                                    | 0                                     | 0                                     |
| CPE   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| DAL   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| DNG   | 2                        | 4                       | 1                                 | 1   | 0                                | 4                                  | 2  | 50%  | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EAS   | 0                        | 1                       | 5                                 | 5   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EIG   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EMI   | 2                        | 5                       | 3                                 | 1   | 0                                | 5                                  | 0  | 0%   | 0   | 0   | 3  | 60%                          | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| FUT   | 3                        | 0                       | 9                                 | 9   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 3   | 0                                     | 0                                    | 0                                     | 0                                     |
| GLC   | 1                        | 1                       | 1                                 | 1   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| GPL   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GRE   | 2                        | 2                       | 1                                 | 1   | 0                                | 2                                  | 1  | 50%  | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| GRN   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GUK   | 56                       | 53                      | 158                               | 24  | 7                                | 46                                 | 3  | 6%   | 2   | 647   | 12   | 23%                          | 11  | 0                                     | 0                                    | 0                                     | 0                                     |
| HUD   | 2                        | 2                       | 7                                 | 6   | 0                                | 2                                  | 0  | 0%   | 0   | 0   | 1  | 50%                          | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| IEU   | 1                        | 1                       | 11                                | 2   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| KAL   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| KIN   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| LCE   | 2                        | 0                       | 2                                 | 2   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| LEP   | 105                      | 76                      | 576                               | 507                                       | 0                                | 76                                 | 60   | 79%  | 0   | 0   | 7  | 9%                           | 96  | 0                                     | 0                                    | 0                                     | 0                                     |
| NGD   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| NGS   | 2                        | 2                       | 8                                 | 7   | 0                                | 2                                  | 2  | 100%                                       | 0   | 0   | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| OPL   | 67                       | 47                      | 58                                | 12  | 3                                | 44                                 | 0  | 0%   | 7   | 34,176                                      | 0  | 0%                           | 6   | 0                                     | 0                                    | 0                                     | 0                                     |
| OSS   | 55                       | 62                      | 31                                | 2   | 17                               | 45                                 | 0  | 0%   | 17  | 42,754                                      | 4  | 6%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| OVG   | 13                       | 3                       | 27                                | 27  | 0                                | 3                                  | 2  | 67%  | 0   | 0   | 0  | 0%                           | 12  | 0                                     | 0                                    | 0                                     | 0                                     |
| PFP   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| REN   | 1                        | 0                       | 3                                 | 3   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| RGG   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| SCP   | 69                       | 27                      | 252                               | 42  | 19                               | 8                                  | 3  | 11%  | 21  | 26,383                                      | 3  | 11%                          | 20  | 0                                     | 0                                    | 0                                     | 0                                     |
| SGL   | 12                       | 40                      | 34                                | 30  | 4                                | 36                                 | 11   | 28%  | 4   | 83,444                                      | 28   | 70%                          | 11  | 0                                     | 0                                    | 0                                     | 0                                     |
| SHE   | 4                        | 3                       | 2                                 | 2   | 0                                | 3                                  | 0  | 0%   | 0   | 0   | 3  | 100%                         | 4   | 0                                     | 0                                    | 0                                     | 0                                     |
| SOG   | 5                        | 0                       | 17                                | 15  | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 5   | 0                                     | 0                                    | 0                                     | 0                                     |
| SOP   | 55                       | 30                      | 113                               | 51  | 14                               | 16                                 | 0  | 0%   | 4   | 3,518                                       | 20   | 67%                          | 37  | 0                                     | 0                                    | 0                                     | 0                                     |
| SPK   | 3                        | 1                       | 9                                 | 9   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 3   | 0                                     | 0                                    | 0                                     | 0                                     |
| STL   | 0                        | 0                       | 3                                 | 3   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| TCG   | 11                       | 8                       | 28                                | 4   | 0                                | 8                                  | 0  | 0%   | 0   | 0   | 1  | 13%                          | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| TEX   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| UNI   | 0                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| UPB   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| VEC   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| VOL   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| WGS   | 3                        | 6                       | 28                                | 6   | 1                                | 5                                  | 1  | 17%  | 1   | 0   | 5  | 83%                          | 3   | 0                                     | 0                                    | 0                                     | 0                                     |
| YKE   | 1                        | 1                       | 8                                 | 0   | 0                                | 1                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| TOTAL | 793                      | 597                     | 2030                              | 871                                       | 201                              | 396                                | 128  | 21%  | 201                                       | 665,674                                     | 126  | 21%                          | 274   | 0                                     | 0                                    | 0                                     | 0                                     |

Transporter Notes:

- Transporter Report:
- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Total volumes are obtained from presented figure in CMS prior to any validations
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.