

TOG MONTHLY MI FOR SHIPPERS OFGEM FEE

| SSC | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 90-day Closures | % Cleared Cases Subject to 90-day Closures | Number of Cases Cleared & Volume Provided | Total Metric Volume Provided (Cubic Metres) | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|--------------|--------------------------|-------------------------|-----------------------------------|---|----------------------------------|------------------------------------|--|--|---|---|--|------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|
| ADL | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| AGA | 4 | 1 | 7 | 7 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 3 | 0 | 0 | 0 | 0 |
| AVA | 2 | 1 | 2 | 2 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| BGC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BNT | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BPG | 0 | 2 | 0 | 0 | 0 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BSH | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| BTE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BTG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BUE | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BUS | 72 | 109 | 223 | 60 | 75 | 28 | 6 | 8% | 83 | 470,271 | 27 | 25% | 29 | 6 | 0 | 0 | 0 |
| CGP | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| CIR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| CNG | 0 | 3 | 4 | 4 | 0 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| CNR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| CPE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| DAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| DNG | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EAS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EEP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EGD | 2 | 1 | 5 | 5 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| EIG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EMI | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EMP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EON | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| ETR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| FUT | 5 | 4 | 16 | 15 | 0 | 4 | 3 | 75% | 0 | 0 | 0 | 0% | 4 | 0 | 0 | 0 | 0 |
| GLC | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| GPL | 4 | 4 | 11 | 0 | 0 | 4 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GRE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GRN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GUK | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| HBL | 3 | 2 | 10 | 10 | 0 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 3 | 0 | 0 | 0 | 0 |
| HUD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| IEU | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| KAL | 5 | 2 | 12 | 12 | 0 | 2 | 1 | 50% | 0 | 0 | 0 | 0% | 4 | 0 | 0 | 0 | 0 |
| KIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| LCE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| LEP | 17 | 20 | 46 | 41 | 6 | 14 | 10 | 50% | 7 | 165,184 | 0 | 0% | 8 | 0 | 0 | 0 | 0 |
| NGD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| NGS | 1 | 1 | 7 | 7 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| OCG | 7 | 3 | 21 | 21 | 0 | 3 | 2 | 67% | 0 | 0 | 0 | 0% | 6 | 0 | 0 | 0 | 0 |
| OPL | 22 | 21 | 18 | 11 | 5 | 16 | 0 | 0% | 4 | 422,251 | 0 | 0% | 3 | 0 | 0 | 0 | 0 |
| OSS | 10 | 10 | 15 | 6 | 3 | 6 | 0 | 0% | 4 | 5,867 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| OVG | 5 | 5 | 14 | 14 | 0 | 4 | 5 | 100% | 0 | 0 | 0 | 0% | 5 | 0 | 0 | 0 | 0 |
| PEC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| PPF | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| POW | 13 | 14 | 40 | 40 | 0 | 14 | 10 | 71% | 0 | 0 | 0 | 0% | 9 | 0 | 0 | 0 | 0 |
| PZT | 1 | 0 | 5 | 5 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| REN | 2 | 1 | 3 | 3 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| RGG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SCP | 13 | 11 | 27 | 16 | 3 | 7 | 2 | 18% | 2 | 1,799 | 8 | 73% | 13 | 0 | 0 | 0 | 0 |
| SGL | 2 | 4 | 34 | 11 | 1 | 3 | 3 | 75% | 1 | 13,560 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| SHE | 2 | 1 | 7 | 6 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| SLD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SNL | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| SOG | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SOP | 23 | 33 | 28 | 19 | 12 | 20 | 7 | 21% | 9 | 16,861 | 21 | 84% | 19 | 0 | 0 | 0 | 0 |
| SPK | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| STL | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| TCG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TEX | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TIL | 3 | 1 | 5 | 5 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| UNI | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| UPB | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| VEC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| VOL | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| WGS | 4 | 1 | 23 | 15 | 1 | 0 | 0 | 0% | 1 | 163 | 0 | 0% | 4 | 0 | 0 | 0 | 0 |
| YKE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 228 | 256 | 607 | 347 | 106 | 140 | 60 | 23% | 111 | 1,095,756 | 56 | 22% | 128 | 6 | 0 | 0 | 0 |

Transporter Report:
 - Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
 - Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
 - Total volumes are obtained from presented figure in CMS prior to any validations
 - Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.