TOG MONTHLY MI FOR SHIPPERS OFGEM AUGUST 2019

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
ADL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AGA	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
BGC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BNT	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BSH	0	1	0	0	0	1	0	0%	0	0	1	100%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	2	1	4	2	1	0	0	0%	1	36,279	1	100%	1	0	0	0	0
BUS	182	236	520	28	191	45	1	0%	211	1,026,472	30	13%	23	0	0	0	0
CIR	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CNG	13	18	44	43	0	18	17	94%	0	0	0	0%	12	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
DNG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EAS	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
EIG	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EMI	0	1	4	3	1	0	0	0%	1	8,463	1	100%	0	0	0	0	0
EON	1	1	0	0	0	1	0	0%	0	0	0	0%	0	0	0	0	0
FUT	2	3	7	7	0	3	3	100%	0	0	0	0%	2	0	0	0	0
GLC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GPL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GRE	0	1	1	1	0	1	1	100%	0	0	0	0%	0	0	0	0	0
GRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	55	49	183	11	6	43	0	0%	1	300	7	14%	4	0	0	0	0
HUD	0	2	1	0	0	2	0	0%	0	0	2	100%	0	0	0	0	0
IEU	0	1	3	1	1	0	0	0%	1	4,999	1	100%	0	0	0	0	0
KAL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LCE	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
LEP	58	125	288	200	11	114	77	62%	16	27,285	29	23%	33	0	0	0	0
NGD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	2	2	6	6	0	2	0	0%	0	0	1	50%	1	0	0	0	0
OPL	60	62	59	5	13	49	5	8%	16	113,062	0	0%	2	0	0	0	0
OSS	46	48	25	2	15	33	0	0%	12	35,762	3	6%	3	0	0	0	0
OVG	4	3	22	22	0	3	3	100%	0	0	0	0%	4	0	0	0	0
PFP	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
REN	2	0	3	3	0	0	0	0%	0	0	0	0%	2	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	7	50	268	18	40	10	1	2%	36	167,983	12	24%	6	0	0	0	0
SGL	13	2	35	28	0	2	0	0%	0	0	0	0%	11	0	0	0	0
SHE	0	3	1	1	2	1	1	33%	0	0	2	67%	0	0	0	0	0
SOG	1	5	7	5	0	5	3	60%	0	0	2	40%	1	0	0	0	0
SOP	17	40	82	16	31	9	0	0%	20	42,741	35	88%	16	0	0	0	0
SPK	3	2	8	8	0	2	2	100%	0	0	0	0%	3	0	0	0	0
STL	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
TCG	18	15	41	2	1	14	0	0%	0	0	1	7%	1	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	4	4	24	10	0	4	3	75%	0	0	1	25%	4	0	0	0	0
YKE	4	5	8	8	0	5	1	20%	0	0	0	0%	0	0	0	0	0
TOTAL	498	681	1657	435	313	368	119	17%	315	1,463,346	129	19%	133	0	0	0	0

Transporter Notes:

Transporter Report:
- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Total volumes are obtained from presented figure in CMS prior to any validations
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.