

TOG MONTHLY MI FOR SHIPPERS OFGEM APR

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
ADL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AGA	0	1	1	1	0	1	1	100%	0	0	0	0%	0	0	0	0	0
BGC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BSH	0	1	2	2	0	1	0	0%	0	0	1	100%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BJE	1	1	1	1	1	0	0	0%	1	4,672	1	100%	1	0	0	0	0
BUS	161	137	564	30	107	30	1	1%	107	358,935	35	26%	25	0	0	0	0
CIR	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
CNG	17	9	42	41	1	8	4	44%	0	0	4	44%	16	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DNG	1	2	0	0	0	2	1	50%	0	0	0	0%	0	0	0	0	0
EAS	0	1	4	4	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EIG	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EMI	0	1	2	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
FUT	2	0	12	12	0	0	0	0%	0	0	0	0%	2	0	0	0	0
GLC	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GPL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GRE	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
GRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	97	94	162	19	16	78	1	1%	2	2,960	10	11%	7	0	0	0	0
HUD	0	0	5	4	0	0	0	0%	0	0	0	0%	0	0	0	0	0
IEU	7	9	11	2	1	8	4	44%	1	0	1	11%	2	0	0	0	0
KAL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LCE	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	125	387	490	422	1	386	376	97%	1	6,571	2	1%	116	0	0	0	0
NGD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	1	2	11	10	0	2	2	100%	0	0	0	0%	1	0	0	0	0
OPL	58	44	69	15	1	43	0	0%	6	10,852	0	0%	4	0	0	0	0
OSS	44	48	32	4	18	30	0	0%	13	33,583	1	2%	3	0	0	0	0
OVG	5	2	29	29	0	2	1	50%	0	0	0	0%	4	0	0	0	0
PFP	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
REN	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	32	33	264	52	31	2	0	0%	31	151,600	1	3%	14	0	0	0	0
SGL	14	14	31	27	0	14	4	29%	0	0	9	64%	13	0	0	0	0
SHE	1	1	2	2	0	1	0	0%	0	0	1	100%	1	0	0	0	0
SOG	5	4	19	17	0	4	2	50%	0	0	1	25%	4	0	0	0	0
SOP	34	18	114	45	13	5	0	0%	3	1,534	4	22%	21	0	0	0	0
SPK	4	3	11	11	0	3	0	0%	0	0	0	0%	2	0	0	0	0
STL	1	1	2	2	0	1	0	0%	0	0	1	100%	1	0	0	0	0
TCG	22	20	35	6	3	17	0	0%	0	0	2	10%	4	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	5	24	8	8	22	2	0	0%	22	91,151	1	4%	3	0	0	0	0
YKE	8	7	9	1	0	7	0	0%	0	0	1	14%	2	0	0	0	0
TOTAL	648	864	1944	779	215	649	399	46%	187	661,858	76	9%	249	0	0	0	0

Transporter Notes:

- Transporter Report:
- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Total volumes are obtained from presented figure in CMS prior to any validations
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.