

TOG MONTHLY MI FOR SHIPPERS OFGEM MAY 2019

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
ADL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AGA	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
BGC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BSH	0	2	0	0	0	2	1	50%	0	0	1	50%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BJE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUS	249	215	671	39	165	50	1	0%	175	497,550	43	20%	36	0	0	0	0
CIR	0	2	1	1	0	2	0	0%	0	0	2	100%	0	0	0	0	0
CNG	12	9	47	46	0	9	8	89%	0	0	0	0%	11	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DNG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EAS	0	4	2	2	0	4	4	100%	0	0	0	0%	0	0	0	0	0
EIG	0	1	1	1	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EMI	0	0	3	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
FUT	3	2	12	12	0	2	2	100%	0	0	0	0%	3	0	0	0	0
GLC	2	2	1	1	0	2	0	0%	0	0	0	0%	0	0	0	0	0
GPL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GRE	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	90	73	174	16	14	59	1	1%	4	4,774	11	15%	6	0	0	0	0
HUD	2	3	6	5	0	3	3	100%	0	0	0	0%	2	0	0	0	0
IEU	7	11	7	2	1	10	2	18%	1	0	1	9%	0	0	0	0	0
KAL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LCE	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	140	203	422	347	6	197	132	65%	6	15,089	55	27%	123	0	0	0	0
NGD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	3	2	9	8	0	2	2	100%	0	0	0	0%	3	0	0	0	0
OPL	47	50	69	16	17	33	3	6%	20	137,639	0	0%	3	0	0	0	0
OSS	26	26	35	2	7	19	0	0%	6	16,338	3	12%	3	0	0	0	0
OVG	4	3	28	28	0	3	3	100%	0	0	0	0%	4	0	0	0	0
PFP	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
REN	1	0	4	4	0	0	0	0%	0	0	0	0%	1	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	41	33	278	30	16	17	2	6%	5	6,351	25	76%	6	0	0	0	0
SGL	18	19	28	24	0	19	11	58%	0	0	8	42%	19	0	0	0	0
SHE	1	1	3	3	0	1	0	0%	0	0	1	100%	1	0	0	0	0
SOG	4	3	18	16	0	3	3	100%	0	0	0	0%	4	0	0	0	0
SOP	48	56	131	45	30	26	0	0%	25	53,249	45	80%	29	0	0	0	0
SPK	2	3	10	10	0	3	3	100%	0	0	0	0%	2	0	0	0	0
STL	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
TCG	36	25	38	2	4	21	0	0%	1	25	4	16%	2	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	7	3	13	13	1	2	1	33%	0	0	2	67%	7	0	0	0	0
YKE	2	2	9	1	0	2	0	0%	0	0	1	50%	1	0	0	0	0
TOTAL	746	754	2028	683	261	493	184	24%	243	731,015	202	27%	267	0	0	0	0

Transporter Notes:

- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Total volumes are obtained from presented figure in CMS prior to any validations.
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.