

TOG MONTHLY MI FOR SHIPPERS OFGEM JUI

| SSC          | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | % Cleared Cases Subject to 80-day Closures | Number of Cases Cleared & Volume Provided | Total Metric Volume Provided (Cubic Metres) | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|--------------|--------------------------|-------------------------|-----------------------------------|---|----------------------------------|------------------------------------|--|--|---|---|--|------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|
| ADL          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| AGA          | 2                        | 0                       | 2                                 | 2   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| BGC          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BSH          | 0                        | 1                       | 1                                 | 1   | 0                                | 1                                  | 0  | 0%   | 0   | 0   | 1  | 100%                         | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BTE          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BTG          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BUE          | 2                        | 1                       | 3                                 | 2   | 1                                | 0                                  | 0  | 0%   | 1   | 0   | 1  | 100%                         | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| BUS          | 126                      | 229                     | 626                               | 24  | 187                              | 42                                 | 5  | 2%   | 201                                       | 966,362                                     | 31   | 14%                          | 31  | 0                                     | 0                                    | 0                                     | 0                                     |
| CIR          | 0                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 0  | 0%   | 0   | 0   | 1  | 100%                         | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| CNG          | 12                       | 15                      | 46                                | 45  | 0                                | 15                                 | 14   | 93%  | 0   | 0   | 0  | 0%                           | 11  | 0                                     | 0                                    | 0                                     | 0                                     |
| CPE          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| DAL          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| DNG          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EAS          | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EIG          | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EMI          | 2                        | 0                       | 5                                 | 3   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| FUT          | 2                        | 3                       | 7                                 | 7   | 0                                | 3                                  | 3  | 100%                                       | 0   | 0   | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| GLC          | 0                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GPL          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GRE          | 1                        | 1                       | 1                                 | 1   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| GRN          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GUK          | 88                       | 78                      | 184                               | 13  | 8                                | 70                                 | 6  | 8%   | 1   | 1,982                                       | 4  | 5%                           | 11  | 0                                     | 0                                    | 0                                     | 0                                     |
| HUD          | 1                        | 1                       | 4                                 | 3   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| IEU          | 1                        | 3                       | 5                                 | 1   | 0                                | 3                                  | 2  | 67%  | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| KAL          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| KIN          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| LCE          | 1                        | 2                       | 3                                 | 3   | 0                                | 2                                  | 2  | 100%                                       | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| LEP          | 53                       | 111                     | 345                               | 262                                       | 7                                | 104                                | 77   | 69%  | 10  | 97,483                                      | 24   | 22%                          | 43  | 0                                     | 0                                    | 0                                     | 0                                     |
| NGD          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| NGS          | 1                        | 7                       | 6                                 | 6   | 1                                | 6                                  | 1  | 14%  | 1   | 13,451                                      | 5  | 71%                          | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| OPL          | 65                       | 71                      | 71                                | 11  | 18                               | 53                                 | 6  | 8%   | 23  | 296,540                                     | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| OSS          | 46                       | 53                      | 28                                | 2   | 18                               | 35                                 | 0  | 0%   | 14  | 52,378                                      | 2  | 4%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| OVG          | 9                        | 14                      | 21                                | 21  | 0                                | 14                                 | 14   | 100%                                       | 0   | 0   | 0  | 0%                           | 9   | 0                                     | 0                                    | 0                                     | 0                                     |
| PPF          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| REN          | 0                        | 2                       | 2                                 | 2   | 0                                | 2                                  | 2  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| RGG          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| SCP          | 32                       | 29                      | 309                               | 23  | 9                                | 20                                 | 10   | 34%  | 8   | 20,068                                      | 10   | 34%                          | 13  | 0                                     | 0                                    | 0                                     | 0                                     |
| SGL          | 8                        | 8                       | 30                                | 23  | 0                                | 8                                  | 2  | 25%  | 0   | 0   | 5  | 63%                          | 7   | 0                                     | 0                                    | 0                                     | 0                                     |
| SHE          | 0                        | 0                       | 3                                 | 3   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| SOG          | 2                        | 4                       | 11                                | 9   | 0                                | 4                                  | 3  | 75%  | 0   | 0   | 1  | 25%                          | 3   | 0                                     | 0                                    | 0                                     | 0                                     |
| SOP          | 37                       | 55                      | 103                               | 34  | 45                               | 10                                 | 0  | 0%   | 43  | 276,206                                     | 39   | 71%                          | 32  | 0                                     | 0                                    | 0                                     | 0                                     |
| SPK          | 1                        | 3                       | 6                                 | 6   | 0                                | 3                                  | 3  | 100%                                       | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| STL          | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| TCG          | 17                       | 17                      | 40                                | 1   | 1                                | 16                                 | 0  | 0%   | 1   | 3,810                                       | 1  | 6%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| TEX          | 1                        | 2                       | 0                                 | 0   | 2                                | 0                                  | 0  | 0%   | 0   | 0   | 2  | 100%                         | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| UNI          | 1                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 0  | 0%   | 0   | 0   | 1  | 100%                         | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| UPB          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| VEC          | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| VOL          | 1                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| WGS          | 3                        | 22                      | 23                                | 9   | 17                               | 5                                  | 3  | 14%  | 17  | 12,843                                      | 3  | 14%                          | 3   | 0                                     | 0                                    | 0                                     | 0                                     |
| YKE          | 9                        | 9                       | 9                                 | 1   | 0                                | 9                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| <b>TOTAL</b> | <b>524</b>               | <b>744</b>              | <b>1898</b>                       | <b>522</b>                                | <b>314</b>                       | <b>430</b>                         | <b>156</b>                                 | <b>21%</b>                                 | <b>320</b>                                | <b>1,741,123</b>                            | <b>131</b>                                 | <b>18%</b>                   | <b>184</b>  | <b>0</b>                              | <b>0</b>                             | <b>0</b>                              | <b>0</b>                              |