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# Shipperless & Unregistered Workgroup

21<sup>st</sup> June 2018

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- Welcome and Introductions
- Review Minutes from Last Meeting / Previous Actions
- S&U Statistical Information
- MOD518 - UNC TPD Section G 3.9
- Plot to Postal Address Amendments
- MOD431 - UNC TPD Section G 2.12
- Actions and Outcomes
- AOB

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# Welcome and Introductions

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# Review previous actions

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## Actions from meeting held on 06/10/2017

Ref.	Date Raised	Description	Owner	Status
192	06/10/2017	MES to issue an email to clarify the correct Xoserve email addresses to use for particular processes pertinent to Shipperless and Unregistered Sites. <i>Update 22/05/2018 – Emails sent to all participants to clarify the correct Xoserve mailbox to use for various processes.</i>	Xoserve	Closed
193	06/10/2017	Shippers and Networks to consider areas of discussion and questions for UIPs for the next meeting of the SUWG.	Shippers and Networks	Open
194	06/10/2017	Shippers and Networks to consider areas of discussion and questions for MAMs for a future meeting of the SUWG.	Shippers and Networks	Open
195	06/10/2017	Shippers and Networks to review the draft ToR and return comments to Xoserve by 20/10/2017.	Shippers and Networks	Closed
196	06/10/2017	Xoserve to collate comments and revise the ToR if necessary before publishing. <i>Update 31/10/2017 – Revised ToR published on Joint Office website.</i>	Xoserve	Closed
197	06/10/2017	RC to set up a separate meeting to discuss the details of the DTL Process. <i>Update 18/02/2018 - Meeting arranged</i>	Xoserve	Closed
198	06/10/2017	Shippers and Networks to determine in advance of arrangements of the DTL Meeting, what they would like to discuss and achieve from the meeting. Details to be submitted to RC. <i>Update 18/02/2018 – Meeting arranged</i>	Shippers and Networks	Closed
199	06/10/2017	SS to raise concerns regarding Prepayment meters on Shipperless and Unregistered Sites with SPAA.	Cadent	Open

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# Statistical Information

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# Statistical Information

## Industry Unregistered and Shipperless Sites

		Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	Description
Shipper Activity	Meter Activity (Potential Mod410a)	176	172	163	160	161	161	41	42	Shipper Specific Meter Activity
	Other Activity	31	19	15	11	42	101	22	18	Shipper specific activity which suggests intention to confirm i.e., Confirmation rejection, CMS Contacts to create the MPRN.
	Total	207	191	178	171	203	262	63	60	All Shipper Activity
Orphaned	Total	3,980	3,957	3,853	3,796	3,750	3,686	3,587	3,390	Following a response of no further interest, or where no response is received. They also include MPRN's where a service has been completed and in some instances there is evidence that a meter has been installed.
	With Meter	915	899	889	883	870	855	837	788	
Shipperless Sites - Shipper (PTS)	Potential Mod424	995	1,007	1,020	1,037	1,069	712	694	617	MPRN's which have previously been confirmed but the meter is now removed. Information provided (via DN) suggests that the existing meter is still fitted.
Shipperless Sites - Industry (SSP)	Potential Mod425	1,984	1,902	1,872	1,835	1,770	1,735	1,708	1,664	MPRN's which have previously been confirmed but the meter is now removed. Information provided (via DN) suggests that a new meter has been fitted.
No Activity		14,709	14,524	14,893	15,231	15,038	14,958	14,551	15,299	MPRN's created on UK Link where no shipper activity has ever been recorded and remain unconfirmed.
Legitimately Unregistered		41,012	41,601	42,043	41,770	42,245	42,652	42,631	42,598	MPRN's which represent: Vacant sites / No Gas meter but live service / Service still in planning stage.
Meter Point created less than 12 months		34,107	30,452	32,610	31,194	31,901	31,702	31,908	32,259	Unconfirmed MPRN's with a creation date <12 months. If not confirmed they will gradually feed into the above 'pots'.
Total		21,875	21,581	21,816	22,070	21,830	21,353	20,603	21,030	

Not included in Total Figures as this would result in "double counting"

# Modification 0518S

**Shipper verification of meter and  
address details following system  
meter removals  
(Steve Coller – British Gas)**



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# Plot to Postal Address Amendment Process

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# Plot to Postal process - Background

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- Xoserve proactively amended 12k addresses
  - *Across the last 12 months*
- Our work attracted interest from Ofgem
  - *High Profile with the Regulator*
- Noted that the address quality in Gas Industry is high
  - *Better than that of Electricity*
- Clear benefits: Improved switching / prevention of Duplicates

# Plot to Postal Address Amendment Process

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- Monthly report split by Shipper / DN and provided via e-mail
- Expectation that recipients investigate and respond to report
  - *Providing alternative addresses back to Xoserve*
- Limited response rates from across the Industry
- Is there anything Xoserve can do differently to support?
  - *Promoting greater collaboration levels*

# Plot to Postal Address Amendment stats

Month	Emails Sent	No. of Plot Addresses Sent	Email Responses	No. of Alt Addresses Returned	No. Amended
Feb-17	2	2875	0	0	0
Mar-17	31	12155	6	2027	1396
Apr-17	9	4637	3	102	102
May-17	9	4667	2	298	107
Jun-17	10	14929	2	31	18
Jul-17	11	26900	6	7604	7039
Aug-17	10	15544	3	632	585
Sep-17	16	11795	6	3699	1953
Nov-17	13	13107	3	9899	5114
Dec-17	12	4768	0	0	0
Jan-18	12	4860	1	1194	0
Feb-18	10	3428	0	0	0
Mar-18	17	5288	3	625	61
Apr-18	18	10852	0	0	0
May-18	24	13297	3	84	42 (to date)

**Report not issued in October'17**

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# Modification 0431

## Shipper / Transporter – Meter Point Portfolio Reconciliation

(Update for Nov'17 exercise)

# Background

- Modification 0431 was implemented on 1<sup>st</sup> April 2014
- The modification is to; improve the completeness of data held on CDSP systems on behalf of industry parties by carrying out a Meter Point portfolio reconciliation between Supplier records and CDSP held records
- The first reconciliation exercise was commenced in May 2014
- As per the modification requirements, Xoserve registered any Meter Points considered Shipperless or Unregistered that were not registered by Shipper organisations

# Reconciliation process

20 business days (BDs) notice provided by CDSP of exercise to Shippers

Shippers provide the data extract within 15 BDs of extract date.

Any unsuccessfully secured Supplier portfolios should be notified to CDSP within 15 BDs

Shipper to commence creation / registration or dispute notification within 40 BDs of receiving report

Discrepancies will be reported by the CDSP to Shippers

CDSP complete portfolio exercise

Shippers can request an additional 50BDs to carry out relevant activities

CDSP register on behalf of Shipper where relevant (if additional information is required Shipper will provide this within 15 BDs)

CDSP will publish on Xoserve.com anonymised Industry report and provide Ofgem a non-anonymised report of the reconciliation exercise



# Reconciliation exercise clarification

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- Scope of meter points
  - An equivalent iGT modification is being raised to incorporate iGT Meter Points to the 0431 exercise – for the November exercise, submission of iGT sites will be optional
  - Unique sites, LPG, shared supply point and twin stream meter points are recommended to be excluded as per the first exercise
- Extract dates
  - Supply portfolios to be extracted on 4<sup>th</sup> November 2017 (1<sup>st</sup> non working day of November)
  - Official written notification will be provided on 9<sup>th</sup> October 2017 to DSC Contract Committee members
  - Supply portfolio submissions to be submitted by 24<sup>th</sup> November 2017



# Reconciliation exercise clarification

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- Extract criteria
  - Confirmation status 'LI' or 'CO' to be submitted only
- Any MPRNs that are identified as; Not present on Sites and Meters, MPRN appearing on multiple Supplier Portfolios and Status of Dead or Extinct, will be reported to Shippers to investigate
  - *CDSP will not register any of these MPRNs, as they are not included in the scope of Modification 0431*
  - *Where Shippers find it appropriate, for Status of Dead or Extinct to be resurrected then, existing FOM and Dead to Live processes should be utilised*

- Shippers invoked the 50 Business day extension period
  - *Additional investigation activities*
  - *New close out date 1<sup>st</sup> June 2018*
- Final position: 4639 MPR's identified but not confirmed
- Following exclusions Xoserve to confirm 2596 MPR's
  - *Removal of DE/EX sites*
- Confirmations processed on 12/06/18
  - *Effective date: 18/06/18*

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# Any Other Business

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- Thanks for your attendance, contribution & support
  - Have a safe journey home!

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# Thank You

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