



Performance Assurance Committee Meeting

Summary – 16 March 2021

KEY MESSAGES

• SHIPPER PERFORMANCE ANALYSIS

- The Performance Assurance Framework Administrator (PAFA) are currently monitoring 29 Shipper performance improvement plans on behalf of the Performance Assurance Committee (PAC). Updates on all plans are available to the PAC, but PAFA provided updates on the six Shippers for which there were points of note.
 - PAC members were generally happy with the performance improvements being seen across the board.
 - PAFA provided PAC with updates on the one Shipper, that was escalated through the performance assurance process in February 2021.
 - The PAC were happy with the commitment and engagement levels being shown from Shipper “Bratislava” to improve read performance. Improvements are already being seen through the data.
 - The PAC acknowledged and welcomed the positive responses and detailed plans that have been received from Shippers in PC4 monthly read market.
 - The PAC are pleased to see that a number of Shippers are taking initiatives to manage their PC4 monthly portfolios (whilst site visits and physical meter reading are difficult) including auditing the read frequencies held and processing read failures.
 - There has been a general commitment to improve performance from those Shippers contacted.
 - Committee members were advised that the planned communications (performance improvement requests) for all underperforming Shippers in the PC4 monthly market will be completed by the end of April.
- The PAFA presented a revised set of PAC only dashboards and reports, which are to be rolled out to the PAC next month. The changes were welcomed by Committee members.
 - PAC agreed that the wider industry would benefit from a set of similar reports (for the industry view of the PARR)
 - PAFA will work with the Central Data Services Provider (CDSP) to assess how to roll these out.

• RISK AND ISSUES UPDATE

- The PAFA updated PAC members on recent work following the last risk sub-group
 - Work has begun on developing a tool which estimates the risk impacts. Summaries on some of the risks were presented to PAC members.
 - Recent risk discussions and updates are to be added by the PAFA onto the risk register shortly.



- **AQ AT RISK AND METER BYPASS REPORTING**

- The CDSP provided an update to Committee members on the monthly statistics in relation to AQ at risk and the current levels of meter by-pass.
- The CDSP proposed that PAC members considered adding the two reports (AQ at risk and meter bypass) to the PARR to replace the monthly items on the PAC agenda. The creation of a PARR report would also allow the PAC to target performance improvements in these areas.
- Following discussions around the risks of meter bypass, the PAC have requested the PAFA to draft a UNC review modification in relation to the use of meter bypass and the associated risks. The modification is being sponsored by Scottish Power and will be taken to Distribution workstream for pre-mod discussion with the aim of reaching the UNC mod panel in April.

- **DATA DISCOVERY PLATFORM (DDP) UPDATE**

- The CDSP informed Committee members that the PAFA and CDSP have met to discuss the requirements for the planned PAFA sprint (to implement XRN4876) following the PAC Data Discovery Platform (DDP) meetings which took place in March.
- The PAC meeting in April will be used to firm and finalised the requirements. The CDSP will the sought PAC members approval to implement the changes.

- **ANY OTHER BUSINESS (AOB)**

- **PAC BUDGET UPDATE** – The full PAC budget for FY 2020/21 will be used as part of the DDP sprint. At February DSC Change Management, the agreed budget for FY 2021/22 is £100k but there is scope to increase the budget for further PAC DDP enhancements or other initiatives. The current assessment of the DDP requirements show that the full budget would be used. However, the CDSP will confirm the cost of the DDP development work at the April PAC meeting and PAC members can then discuss the potential to increase the budget if required.