



# Performance Assurance Committee Meeting

## Summary – 14 September 2020

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### KEY MESSAGES

- **PAC MEMBERSHIP**

- The Chair informed Performance Assurance Committee (PAC) members of the process with alternates and asked PAC members to consider the benefits of PAC member alternates attending the PAC meetings in order to get their knowledge to the required level, should they need to step in for a PAC member and make a decision at a future meeting.
- PAC members agreed that it is the responsibility of Committee members to ensure that their alternates have the appropriate knowledge to make key decisions and they should be allowed to attend monthly PAC meetings as an observer.
- The Joint Office will be drafting and amending the terms of reference which will be approved at the October PAC meeting.

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) presented the impact of UNC modifications 0722 and 0723 on the market.
  - No real impact of utilising either modifications has been seen in the PC3 and PC4 markets, with read performance in line with the average seen prior to the implementation of the modification. Additionally, there have been no major changes in the number of sites.
  - As expected there continues to be no impact on read performance in PC1 and PC2.
- The PAC were presented with the updated improvement plans for all 11 Shippers.
  - Although all Shippers were not able to provide timeframes, the PAFA have been working closely with Shippers and their CAMs to provide these to the PAC by the October PAC meeting.
  - Of the Shippers that provided timeframes, the PAC were concerned with Tallinn. More specifically, they were concerned with their performance improvement plan for PC3.
    - The PAC have advised the PAFA to contact Tallinn and inform them that they should not be moving sites into PC3 until they are confident they have the equipment required to comply with code. This also applies to all Shippers operating within PC3.
- Committee members were informed of the poor levels of Shipper Transfer Read Performance despite changing the reporting from the existing reporting (where the cut off is D+5) to the Data Discovery Platform (the cut-off being D+10 and in line with code requirement).



- The PAFA highlighted that over the course of the year, transfer read performance has averaged c. 28% which is significantly lower than UNC obligation of 90%. Committee members were informed that this is not being driven by one particular Shipper and is an issue across industry.
  - The PAFA suggested issuing an observation letter to all active Shippers in the industry reminding them of their obligations and should improvements not be seen, a targeted approach would be adopted.
  - PAC members discussed the impact of transfer read performance on gas settlement and agreed that further work needed to be undertaken on the development of the reporting. At the moment no account is taken of Shipper agreed or replacement reads.
  - Further discussions on action in this area will be taken to the sub-group.
- **COVID-19 IMPACT**
    - Committee members discussed the impact of a potential second wave, which they agreed would be hard to predict as it is not clear as to how the Government would act.
    - PAC members would like to have continuous updates on the impact of the modifications on the industry and agreed that it should remain on the agenda.
- **PAC ANNUAL REVIEW**
    - The PAC Annual Review document was circulated to Committee members, with the PAFA confirming a few comments had been received from members and amendments have been made.
    - The PAFA looked to seek approval from PAC members but members had asked to defer until next month. The delay in issuing the annual review to industry was highlighted to the Committee.
      - Two options were considered; approving the document via an email vote or the Joint Office attending the sub-group meeting (scheduled for the 29<sup>th</sup> September) to seek approval.
      - The PAFA have been requested to circulate the amended document to PAC members.
- **PAFA DATA ACCESS**
    - The Central Data Services Provider (CDSP) informed Committee members of the progression with delivery the DDP in order to gain access to data. This included delivery schedule of individual data items as discussed in the previous PAC meetings and User Stories workshop which took place in August.
      - CDSP have delivered all but four of the PARR reports on the DDP. There are also two stand-alone items that have also not yet been delivered.
    - There are also 16 reports that require further investigation, which are not on the Shippers' priority list and work will begin in early 2021 to deliver these.
      - PAC members discussed the delivery of these additional reports which would add the work conducted by the PAFA. Members agreed that any data that



cannot be put into the DDP imminently should be delivered to the PAFA using an alternative mechanism, as soon as possible. The CDSP informed the Committee that this will be looked into and timeframes on providing these to the PAFA will be provided at the October PAC meeting.