



Performance Assurance Committee Meeting

Summary – 14 December 2020

KEY MESSAGES

- **PAC SUB-GROUP UPDATE**

- PAFA ran a Theft reporting subgroup in late November, at which the PAC discussed theft reporting. Fraser Matheson attended (with agreement for the SPAA) to allow a cross code view.
 - It was suggested that PAFA could liaise with the REC to consider theft detection across the codes.
 - PAFA to work to ensure input into the PARR reporting for UNC734s when appropriate and collaborate with Xoserve and Electralink to bring further theft information into PAC in the near future.
 - There was also an update from the earlier AQ reporting subgroup, with agreement to consider the PARR outputs and reports holistically and in relation to risks as the DDP migration takes place. Further updates to follow on this.

- **SHIPPER PERFORMANCE ANALYSIS**

- The PAC were informed there are 15 open improvement plans across various product classes. The PAFA highlighted several Shippers where improvements have been made/seen, Shippers who have met their target and those that have not provided a response or timeframe to their plan.
 - Some Shipper updates to note:
 - PAFA met with one Shipper to address concerns expressed by the PAC in relation to the improvement plan provided. A positive session with the Shipper and consideration of the data evidence available in the DDP allowed the PAFA to advise the PAC that the Shipper is performing above plan and does not require escalation within the performance assurance process.
 - One Shipper currently subject to performance improvement activity is to meet with the PAFA in January. At this session PAFA, will aim to provide advice and support to the Shipper to encourage the provision of an updated improvement plan and encourage improvements in performance.
 - PAC are currently considering escalation to the Authority of a single Shipper for significantly poor performance.

- **PAFA ACCESS TO DATA**

- XRN4876 is to be delivered via a dedicated PAFA drop in February. This will include the implementation of 24 user stories, that will result in the original 10 PARR reports being available in the DDP.



- PAFA presented some analysis on the current format of the PARR to identify gaps in the reporting both in terms of data available and the format in which it is delivered
- PAFA are to work with CDSP to determine how much work can be done to align the data within the reports in the February drop.

- **NDM SAMPLE DATA**

- UNCO654s was implemented 1 March 2019. The self-governance modification mandated the regular provision of NDM sample data from a certain section of the Shipper market.
- O654 also created a PAC report, which is to be reviewed by the committee 2x a year.
- The second report for 2020 was made available to the PAFA in November.
 - The report indicates that **of the 37 Shippers eligible for submitting NDM Sample data, only 8 Shippers met the requirements**. The remaining 29 Shippers had either not submitted data or data was provided which was not usable.
 - Shippers were contacted earlier this year by the PAFA and CAMs to explain the submission requirements, despite this there are Shippers identified as eligible for submission that have yet to comply.
 - PAC have request the PAFA to take more formal performance improvement action on those Shippers that have failed to respond.
 - The PAC have requested the CDSP/CAMs to understand the difficulties Shippers are having in submitting the data and feeding this back to the PAC once there is more information on the issue.
 - **The CDSP informed the Committee that there is training made available to Shippers on how to submit and has been available since the implementation of the modification.**

- **CDSP have the following training material available:**

File format for submission:

<https://www.gasgovernance.co.uk/sites/default/files/ggf/book/2019-02/File%20Format%20%28Third%20Party%20NDM%20Sample%20Data%29%20v8.0.pdf>

Explanatory presentation with examples of failure reasons (updated November 2020):

- https://www.gasgovernance.co.uk/sites/default/files/ggf/book/2020-11/Ref_Slides_MOD654s%20v01.0.pdf